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PROJECTOR OWNER'S MANUAL

Boxlight

PROJECTOWRITE

Need a replacement lamp for this projector?

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BOXLIGHT®
CORPORATION

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USER MANUAL

ProjectoWrite

by BOXLIGHT

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⚠ WARNING	This symbol indicates information that, if ignored, could possibly result in personal injury or even death.

⚠ CAUTION	This symbol indicates information that, if ignored, could result in personal injury or physical damage.

Typical Symbols

This symbol indicates an additional warning (including cautions). An illustration is provided to clarify the contents (for example: the illustration to the left indicates danger of electrical shock).

This symbol indicates a prohibited action. The contents will be clearly indicated in an illustration or desc ription near the symbol (for example: the symbol to the left indicates that disassembly is prohibited).

This symbol indicates a compulsory action. The contents will be clearly indicated in an illustration or description near the symbol (for example: the symbol to the left shows that the power plug should be disconnected from the power outlet).

⚠ WARNING

If a problem should occur

If smoke or strange odors arise, continued use could result in fire or electrical shock. In such case, immediately turn off the power switch and then disconnect the power plug from the power outlet. After making sure that the smoke or odor has stopped, contact your dealer for repairs. Never attempt to make repairs yourself because it could result in serious injury.

Do not use this projector if there is no image or sound, or if the sound is distorted. Continued use could result in fire or electrical shock. In such case, immediately turn off the power switch; disconnect the power plug from the power outlet and contact your dealer.

If water gets inside of the projector, immediately turn off the power switch, disconnect the power plug from the power outlet and contact your dealer.

Do not install on an unstable surface.

Do not install this projector on an unstable surface such as a wobbly stand or incline because this could result in the projector falling and could cause injury.

Do not open the cabinet.

Never open the cabinet. There is high voltage inside which can cause electrical shock.

Do not modify.

Do not modify this projector because this could result in fire or electrical shock.

Do not use in the bathroom or near water.

Do not expose this unit to rain or use near water… for example, in the bathroom, a wet basement, near a swimming pool, etc…

Do not insert objects into the Projector.

Do not insert metal objects through the ventilation openings, etc., of this projector or drop such objects inside because this could result in fire, damage or electrical shock.

If a foreign object should enter this projector, immediately turn off the power switch, disconnect the power plug from the power outlet and contact your dealer.

Continued use could result in fire or electrical shock. Use special caution in household and where children are present.

⚠ WARNING

Do not look through the lens when the lamp is on.

Never look through the lens when the lamp is on. The powerful light could adversely affect vision. Use special caution in households where children are present.

Avoid shock or impact on the projector.

If the projector should fall, resulting in damage to the cabinet, immediately turn off the power switch, disconnect the power plug from the power outlet and contact your dealer.

Continued use could result in fire or electrical shock.

Do not place this projector in a container containing liquid. Do not place flower vases, flowerpots, cups, cosmetics, liquids such as water, etc., on top of this projector.

Do not use any power cable except those supplied with the projector.

The use of any other power cable could result in fire or electrical shock.

Do not shine the laser beam onto yourself or other persons.

The laser pointer function of projector remote control emits class Ⅱ laser beam.Do not look directly into the laser beam or direct the laser beam at other people. Vision can be impaired if the laser beam enters the eyes. Especially pay attention if children are present.

High temperatures are generated when the lamp is lit, so do not place objects in front of the lens.

⚠ CAUTION

Placing heavy objects on top of this projector could result in loss of balance or falling and cause personal injury or damage the projector.

Do not block the ventilation openings.

Do not block the ventilation openings of this projector.
Blocking ventilation could lead to internal overheating which could result in fire.

Do not place this projector on its side during use or push it into a small, poorly ventilated location.

Do not place this projector on a carpet or bedding or cover it with a tablecloth, etc. Also, when installing this projector, make sure the ventilation openings are at least 30cm(12in) clearance around the projector.

Care and maintenance.

For safety purposes, disconnect the power plug from the power outlet before performing any maintenance on this projector.

Battery usage.

Replace the batteries with the same type only.

Do not mix old and new batteries; this could result in fire or personal injury due to battery cracking or leakage.

Make sure the plus and minus terminals are correctly aligned when loading the batteries.

Incorrect loading could result in personal injury or contamination of the surroundings due to battery cracking or leakage.

Have the projector interior cleaned regularly.

Contact your dealer to arrange for the service.

Accumulations of dust inside the projector can result in fire or malfunction if not cleaned for an extended period.

Ask your dealer for details about internal cleaning.

⚠ CAUTION

Avoid installation in humid or dusty locations. Do not install this projector in a humid or dusty location. This could result in fire or electrical shock.

Do not handle the power cord roughly. Keep the power cord away

from heaters;

The heat could melt the power cord and cause fire or electrical shock.

Do not touch the power plug with wet hands;

This could result in electrical shock.

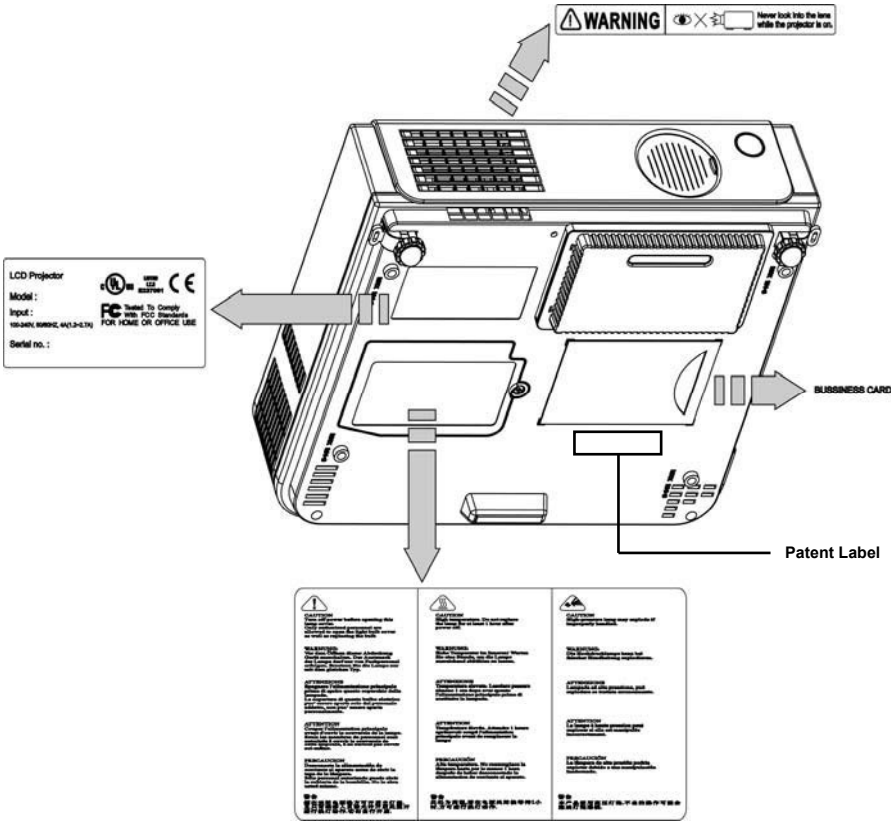
When disconnecting the power plug, do not pull on the power cord.
This could damage the power cord and cause fire or electrical shock. Always grip the plug when disconnecting.

When the projector is not to be used for an extended period.

If the projector is not to be used for an extended period because of travel, etc., disconnect the power plug from the power outlet and replace lens cover.

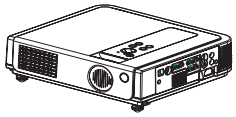
Location of product safety labels

Safety labels are used on or within the projector to alert you to items or areas requiring your attention.



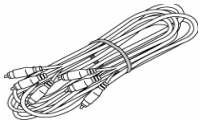
Checking the Package Contents

☐ Projector

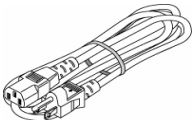


☐ Remote Control with batteries

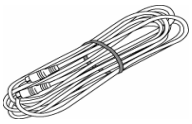
☐ Video Cable



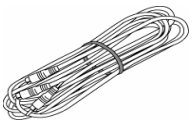
☐ Power Cord



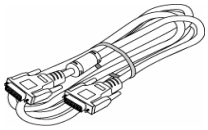
☐ S-Video Cable



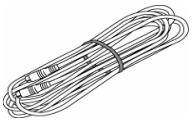
☐ Audio Cable



☐ Computer cable

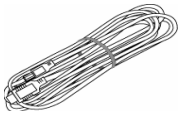


☐ Speaker Cable



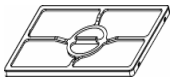
☐ Accessory Bag

☐ USB Cable(1.5M)



☐ Pointer & Pen

☐ Filter



☐ Hanging String

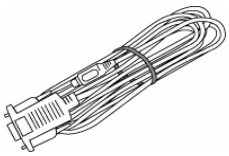
☐ Batteries

☐ Quick Start Guide / Owner's Manual CD

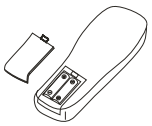
Checking the Package Contents

☐ Carry Bag (Optional)

☐ RS232 Cable (Optional)

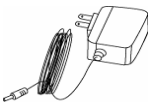


☐ Remote Control with batteries(Optional)



☐ Extension USB Cable(16.5'Optional)

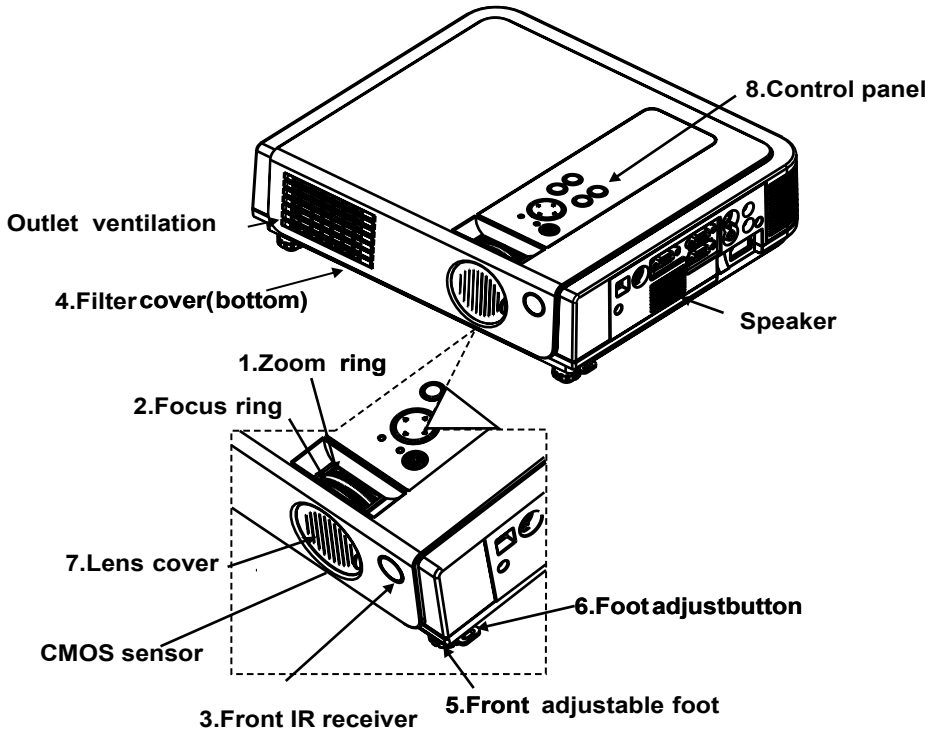
☐ Adapter (Optional)



☐ Pen(Optional)

Part Names and Function:

Main Unit



1. Zoom Ring

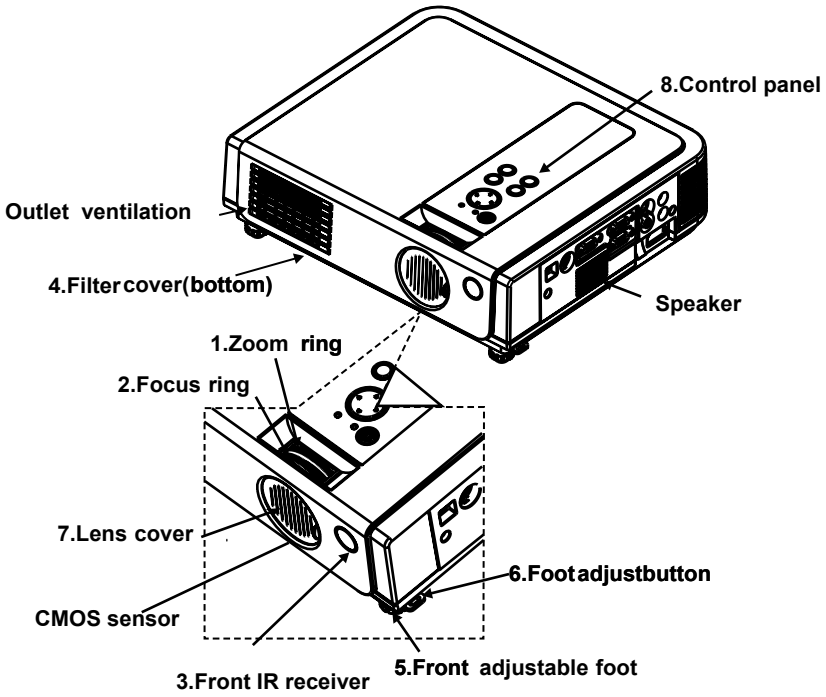
Use the Zoom Ring to adjust the size of the projected image.
Rotate the Zoom Ring until the image is the desired size.

2. Focus Ring

Use the Focus Ring to focus the projector image.
Rotate the Focus Ring until the image is clear.

3. Front IR receiver

When using the remote control, point the remote control at this sensor.



4. Filter cover
Prevents dust and other foreign particles from getting into the projector.
Remove the Filter cover to clean the air filter.

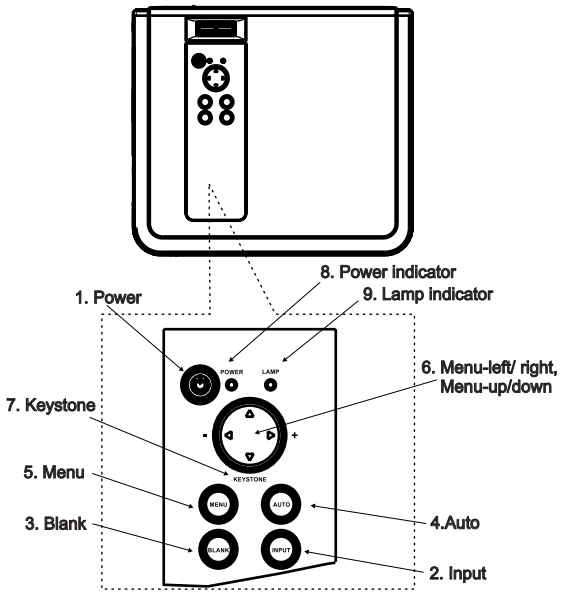
5. Front adjustable foot
Raise & lower to adjust the projection elevation.

6. Foot adjust button
Lock/unlock the adjustable foot.

7. Lens cover
Close when not using to protect the lens from becoming dirty or damaged.

8. Control panel (keypad)
Operating system.

Control panel



1. Power button

Power on / operation mode, Standby mode, Cooling-down mode Brightness function,when sensor detects the surrounding light lower than 150 lux,"power button"will flash blue.

2. Input

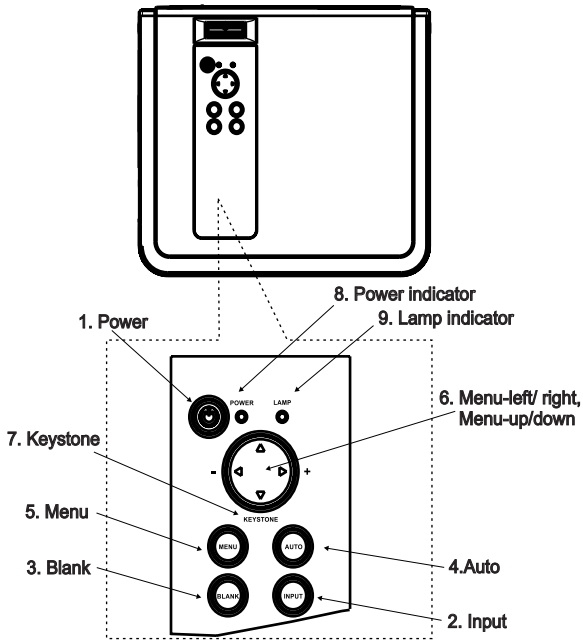
Selects between RGB input source-Computer 1→ Computer 2(RGB or YPbPr) →AV →S-Video → Computer1 ,System will auto detect YPbPr or RGB signal in computer 2 port.

3. Blank

Blanks the projected image. If the projector is left in blank mode for more than 15 minutes, the projector will automatically shut down.

4. Auto

Automatically adjusts the setting to match the current input.



5. Menu

Display or hides the OSD main menu page.

6.Menu-up /down, Menu-right / left

Selecting OSD menu item up or down.
Selecting and adjusting the function of OSD menu item

7. Keystone

Adjusts the vertical keystone with menu-right, menu-left

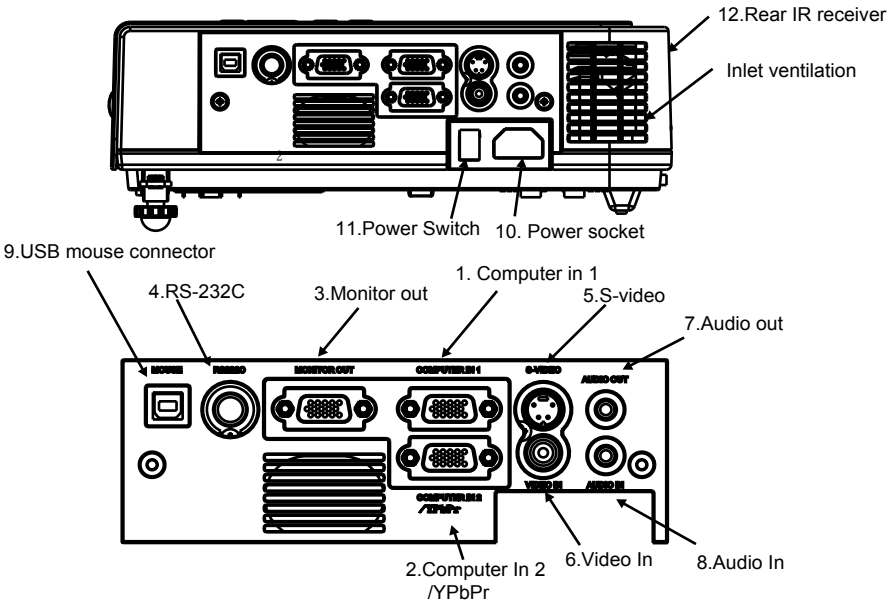
8.Power indicator

Lights on or flashes to indicate the operating status of the projector (See Page 53)

9. Lamp indicator

Indicate a problem in the internal projector temperature, lamp cover or cooling down. (See Page 53)

Rear View / IO Board



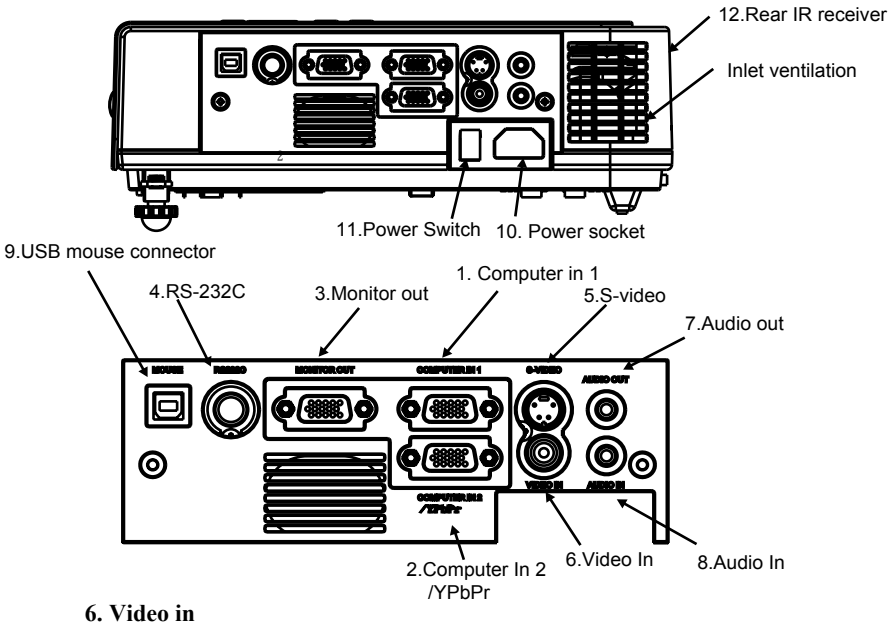
1. Computer in 1
Input Analog RGB video signal from a computer

2. Computer in 2 /YPbPr
When input signal from computer 2, it may encounter incorrect picture color. Please press "Auto" button again. The picture will be corrected.

3. Monitor out connector
Connect an external monitor to this connection view the Computer1 input.

4. Control (RS-232C)
Serial data port for controlling the projector with a computer or other RS-232 control device.

5. S-Video connector
S-Video signal from a video source.



6. Video in
Component video signal from a video source.

7. Audio out
Connecting to an external speaker system.

8. Audio in
Stereo mini jack for PC input

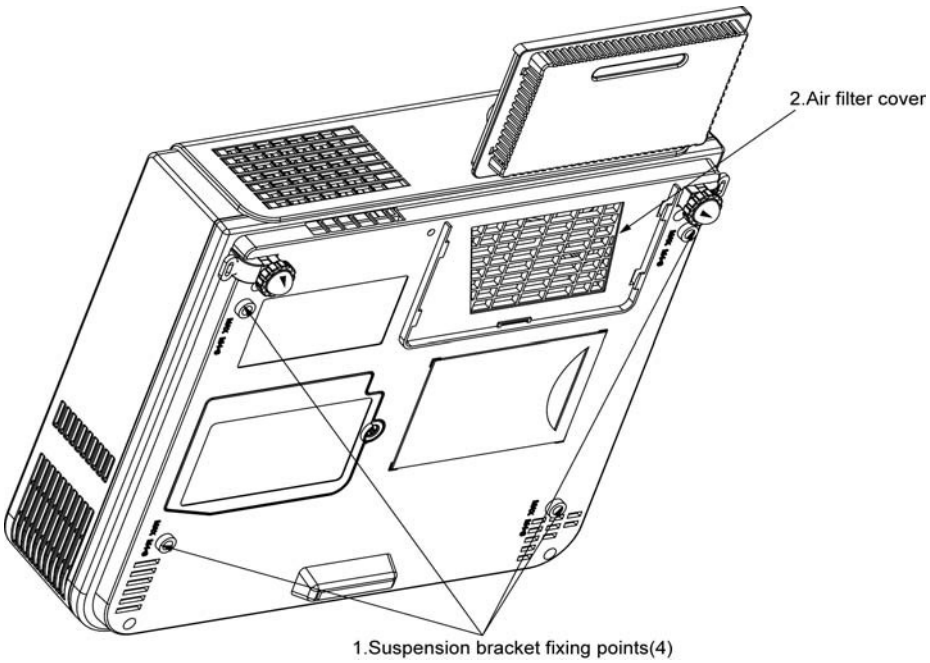
9. USB mouse connector
Connects a USB mouse cable to a computer to control computer mouse functions.

10. Power socket
Connects the power core to this connection.

11. Power switch
Turns the power on/off.

12. Rear IR receiver
When using the remote control, point the remote control at this sensor.

Bottom View



1. Mounting bracket holes (4 points)
Install the optional ceiling mount here when suspending the projector from the ceiling.

2. Air filter cover
Prevents dust and other foreign particles from getting into the projector

Remote Control

1. Power
Power on / operation mode, Standby mode, Cooling-down mode

2 Esc
Press"ESC"button,it will close"Menu"picture.

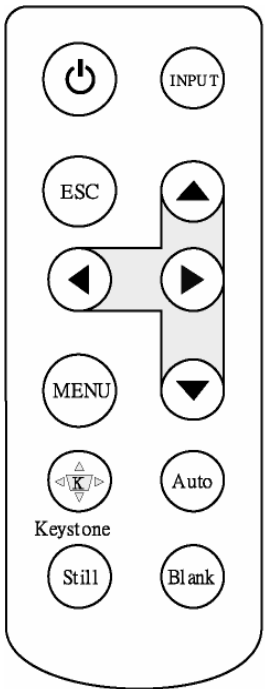
3. Volume up/ down
Sound louder or lower

4. Menu
Display or hide the OSD main menu page.

5. Keystone
Adjusts the vertical keystone function.

6.Still
Keep the current image on the Screen.

7.Blank
Hide the current image, become black color on the screen.



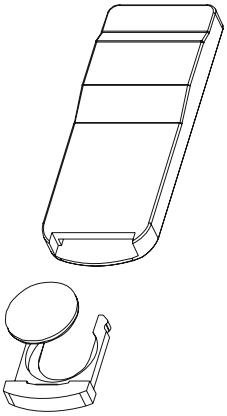
8.Auto Sync
Refresh the current image.

9. Menu down/ up, Menu left/right
Selecting and adjusting the function of OSD

10. INPUT source
Select input source:
Computer 1→Computer 2 → Composite Video→ S-Video→Computer 1

Remote Control Batteries Installation

1. **Remove the battery cover.**
2. **Load the batteries.**
   Make sure the plus and minus are correctly oriented.
3. **Close the battery cover.**



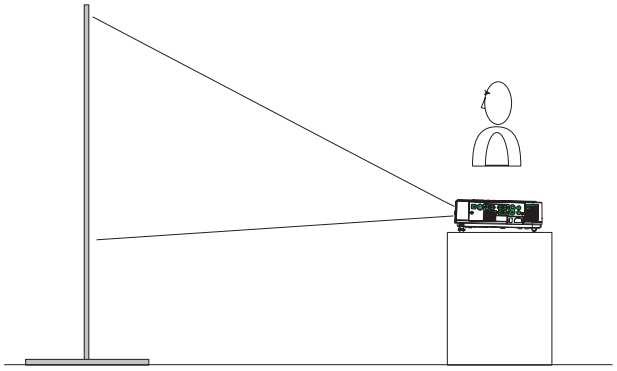
Caution

- *Avoid excessive heat and humidity.*
- *Do not drop the remote control.*
- *Do not expose the remote control to water or moisture, this could result in malfunction.*
- *When the remote control will not be used for an extended period, remove the batteries.*
- *Replace the batteries when remote control operation becomes sluggish or unresponsive.*
- *Do not place the remote control close to the cooling fan of the projector.*
- *Do not disassemble the remote control. If the remote control needs service. Please contact your dealer*

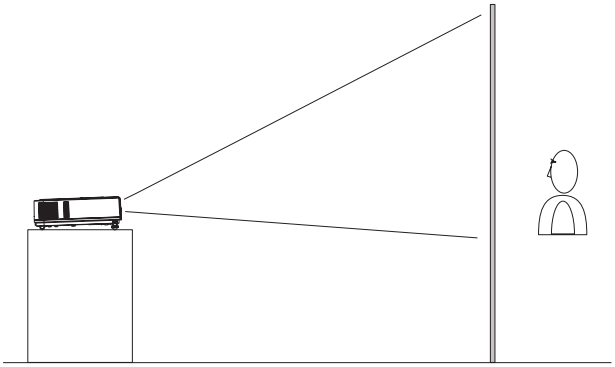
Installation
Setting Up the Projector

The projector supports the following four different projection methods

- **Front projection**

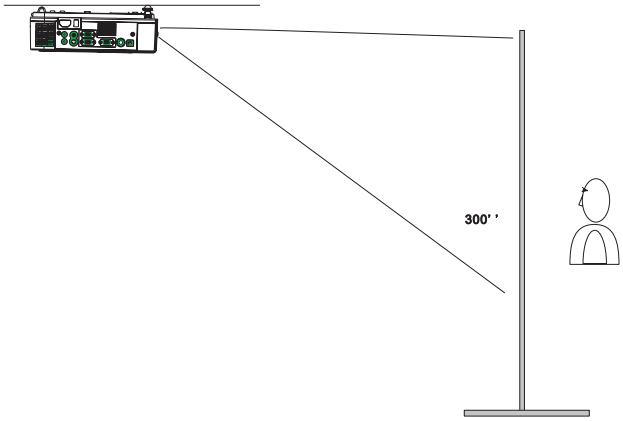


- **Rear**

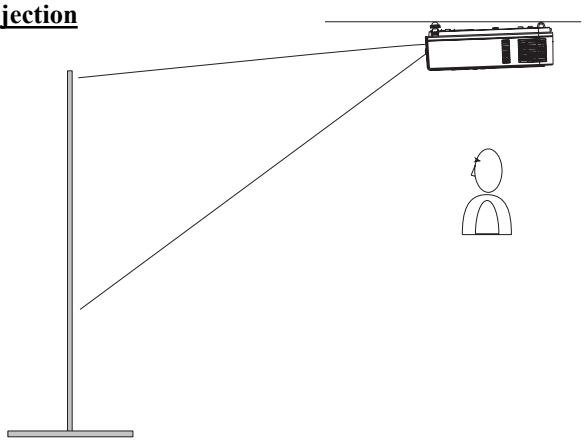


➢ *A special method of installation is required in order to suspend the projector from the ceiling. Please ask your dealer for details.*

- **Rear ceiling projection**



- **Front ceiling projection**



➢ *A special method of installation is required in order to suspend the projector from the ceiling. Please ask your dealer for details.*

Size and Projection Distance

The distance between the projector and screen determines the actual image size. Refer to the table below to determine the image size at a given distance.

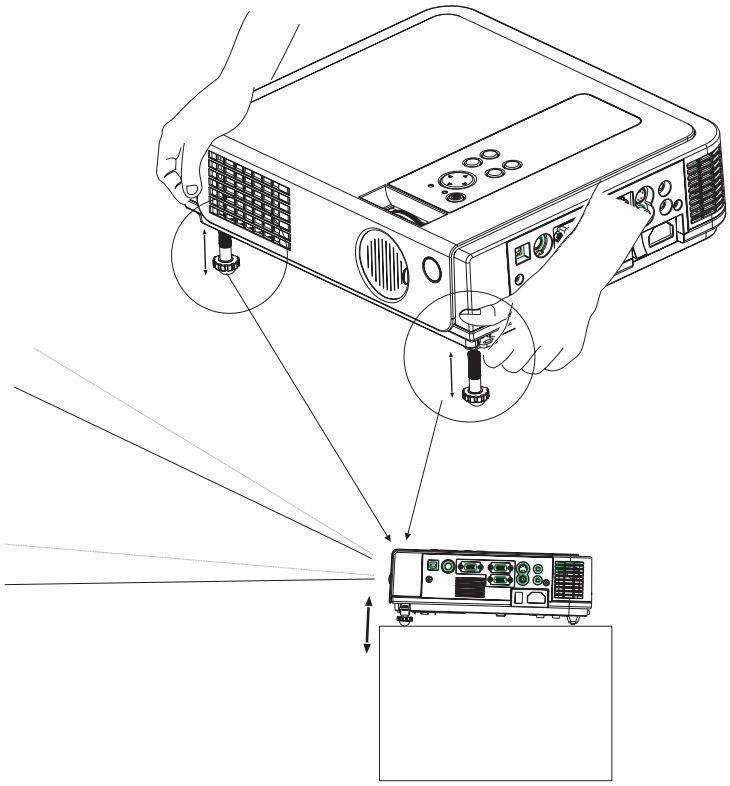
Image Size (Inch)	Distance(m)	
	Tele	Wide
40	1.37	1.11
60	2.08	1.7
80	2.78	2.29
100	3.49	2.88
150	5.26	4.36
200	7.03	5.83
300	10.57	8.79

Adjusting the Image Position

Use the adjustable foot at the front of the projector to set the image height. Rotate the adjustable foot at the rear of the projector to fine-tune the image position.

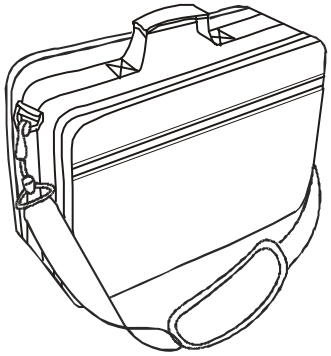
✧ *When the foot is adjusted, it may cause the shape of the projected image to become distorted,so use the keystone correction function to correct the distortion.*

✧ *To retract the front adjustable foot, press the foot release button. The front adjustable foot will slowly retract inside the projector.*



Moving the projector

1. Use the carrying handle when moving the projector.
2. Shut the lens cover and retract the front adjustable feet when transporting the projector to prevent damage.



carry bag

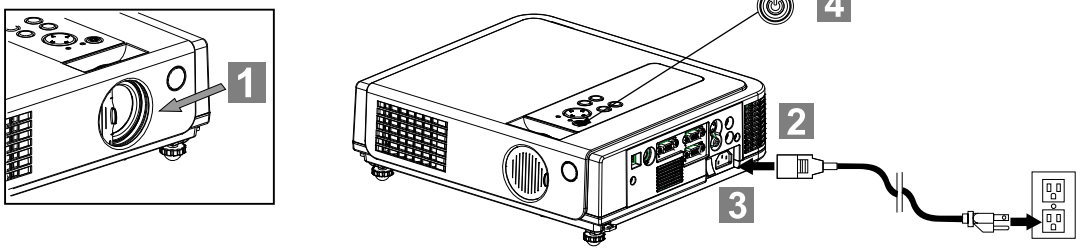
(Optional, please contact your dealer for more information)

⚠ **CAUTION**

The optional carry bag is intended to protect the projector from dust and scratches on the surface of the cabinet. It is not designed to protect the projector from external shock.

Do not transport the projector in an unsuitable transport case when using a courier or transport service. This may cause damage to the projector.

Turning on projector (1)



1 **Open the lens cover.**

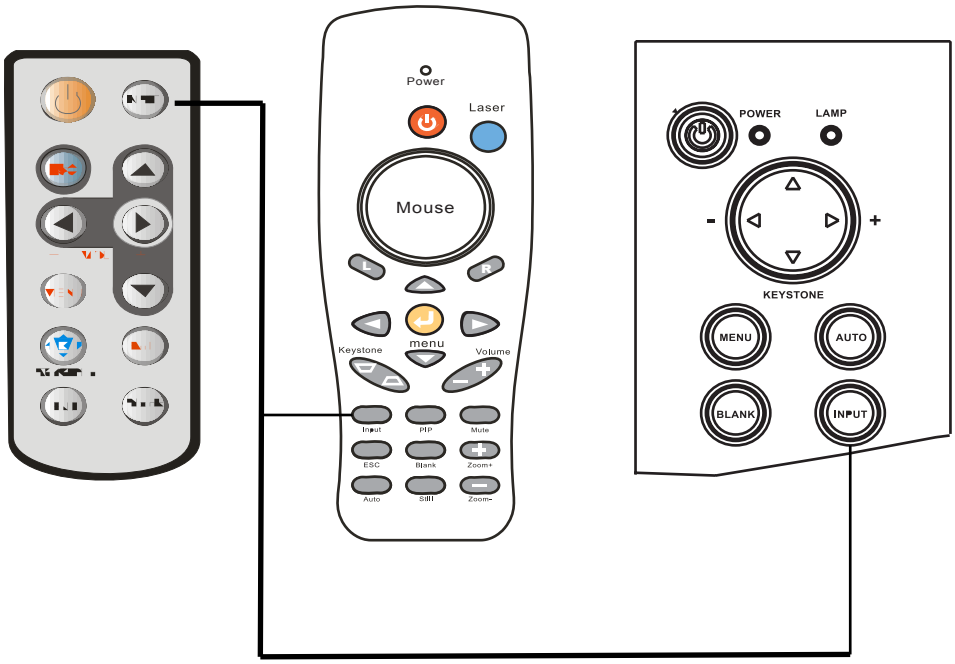
2 **Connect the projector's power cable with the projector,and insert the power cable into a wall socket.**

3 **Turn on the AC power switch of projector.The power indicator is green and slowflashing. Projector is in standby mode.**

4 **Press the [Power] button to turn on the projector. The power LED appears green and lamp LED appears red,Indicating the lamp is lit.**

Turnung on projector (2)

When using a laptop or a PC with an in built monitor, select external video output on the computer.



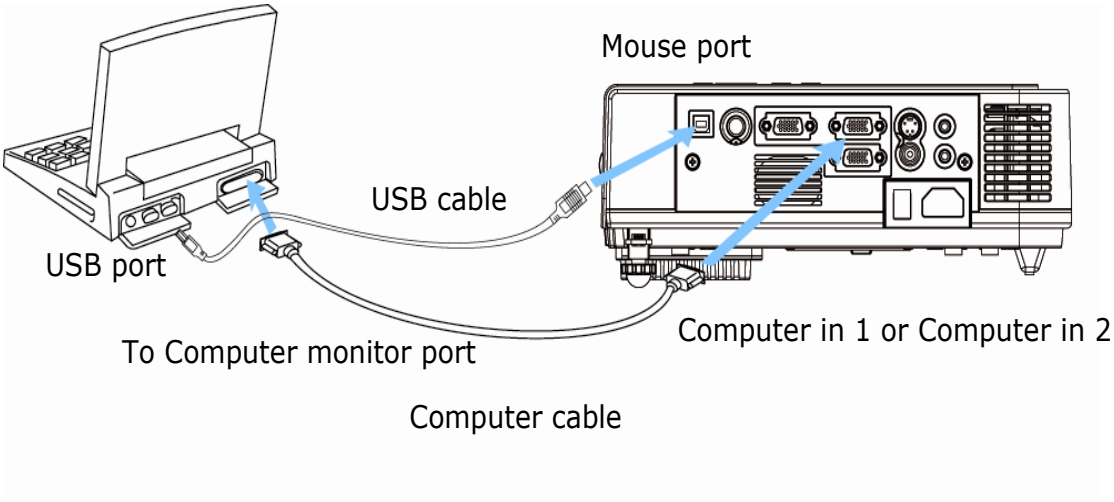
Input

WARNING

If no image is displayed , change the input

Connecting PC to the projectorFirst

First connect VGA cable then the USB cable.



Software and Hardware install

1.Section one ： System Requirements

System Requirements	
OS Required	Microsoft Windows2000(SP4)XP(SP2)above
Processor Type	Intel Pentium IV or above
RAM	256 MB or above
Min. Free disk space	30 MB
	CD-ROM Driver & available USB 2.0 port

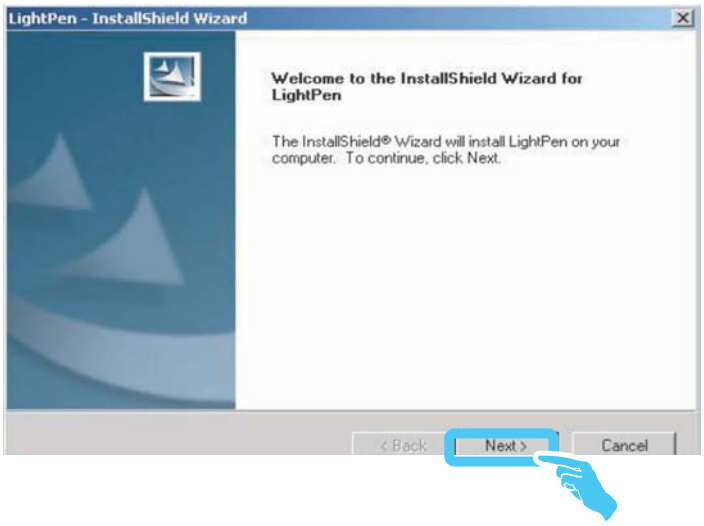
2.Section two(A) ： LightPen software Setup.

Please connect VGA cable and USB cable before setup.

Step 1 : Insert the Disc to the PC.

Step 2 : Execute LightPen\ setup.exe

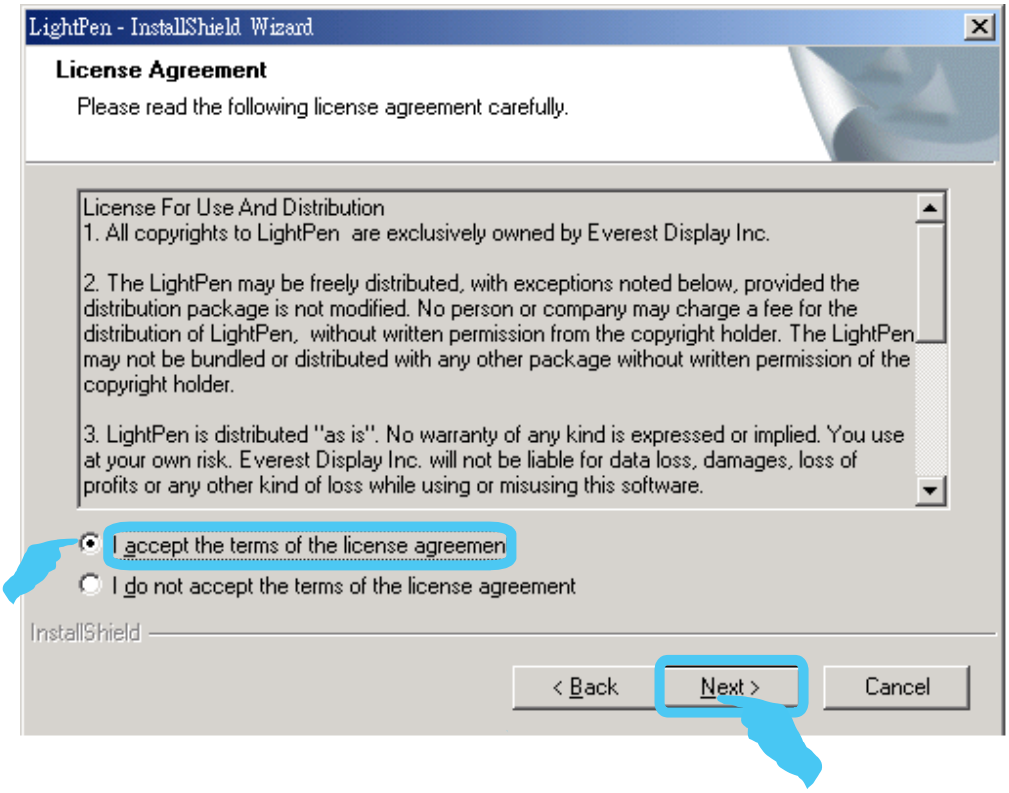
Step 3 : Next.



Software and Hardware install

2.Section two(A) :

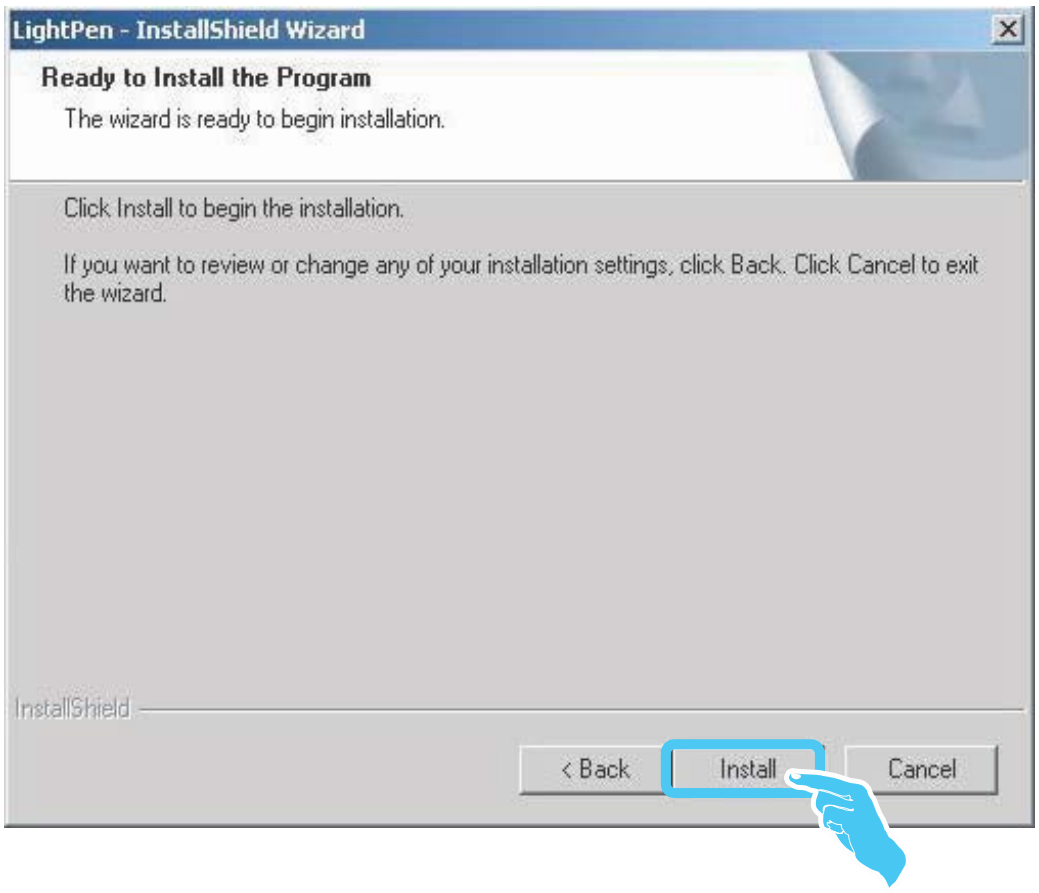
Step 4: Next



Software and Hardware install

2.Section two(A) :

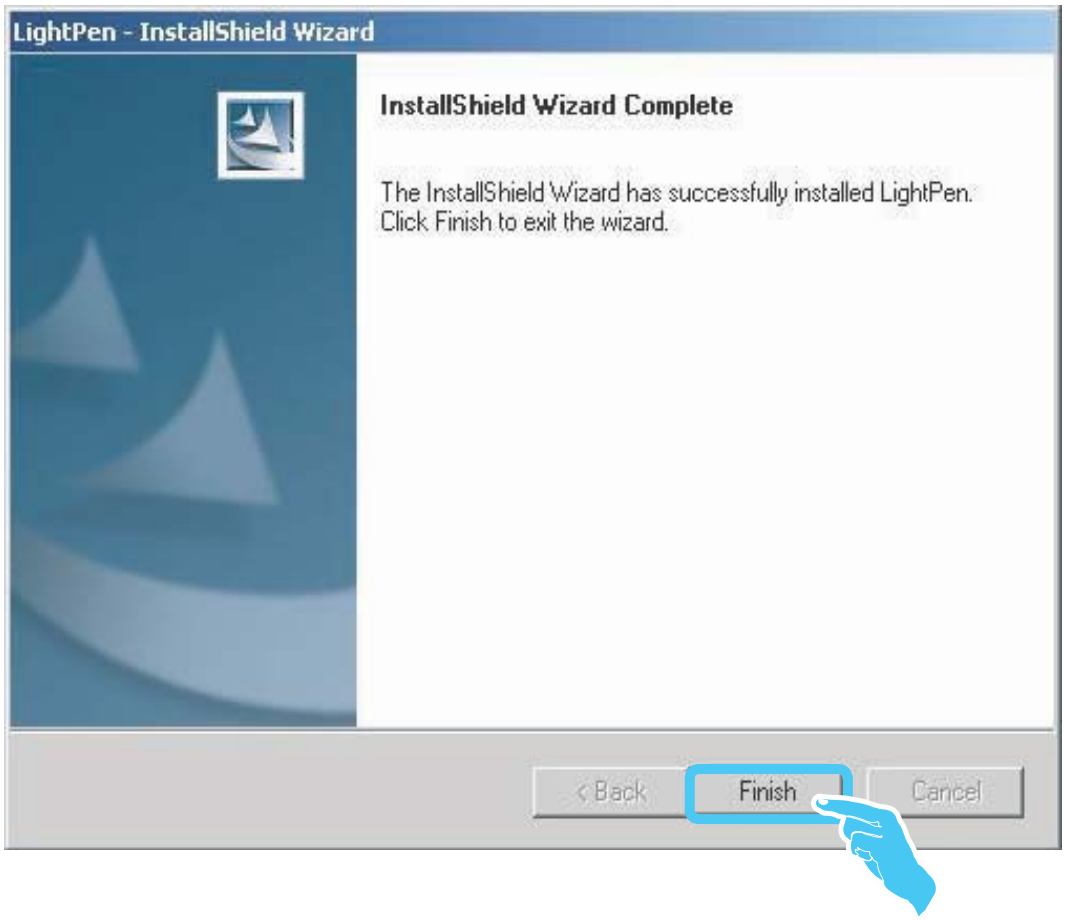
Step 5: Install



Software and Hardware install

2.Section two(A) :

Step 6: Finish ("LightPen" software installation)



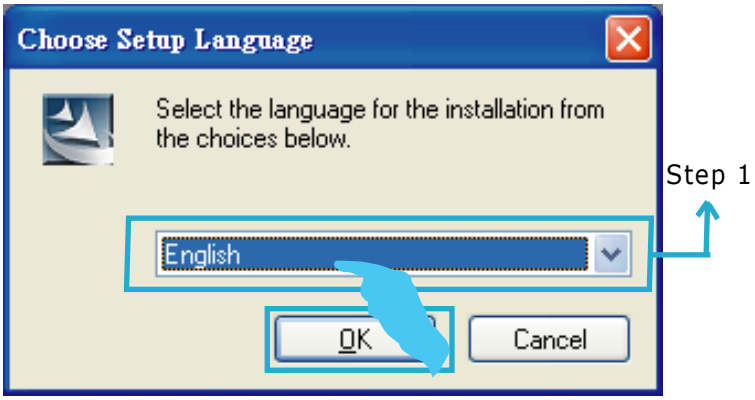
Software and Hardware install

If LightPen work correctly,please don't install from Step 7 to step 9.

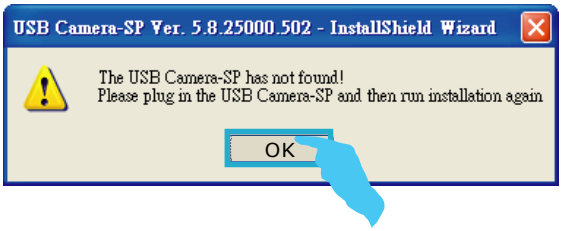
2.Section two(B)：SP driver setup

Please execute" LightPen \SP Driver\Setup.exe".

Step 7:"Choose Setup Language" as Step 1,then select"OK" to install "USB Camera driver".



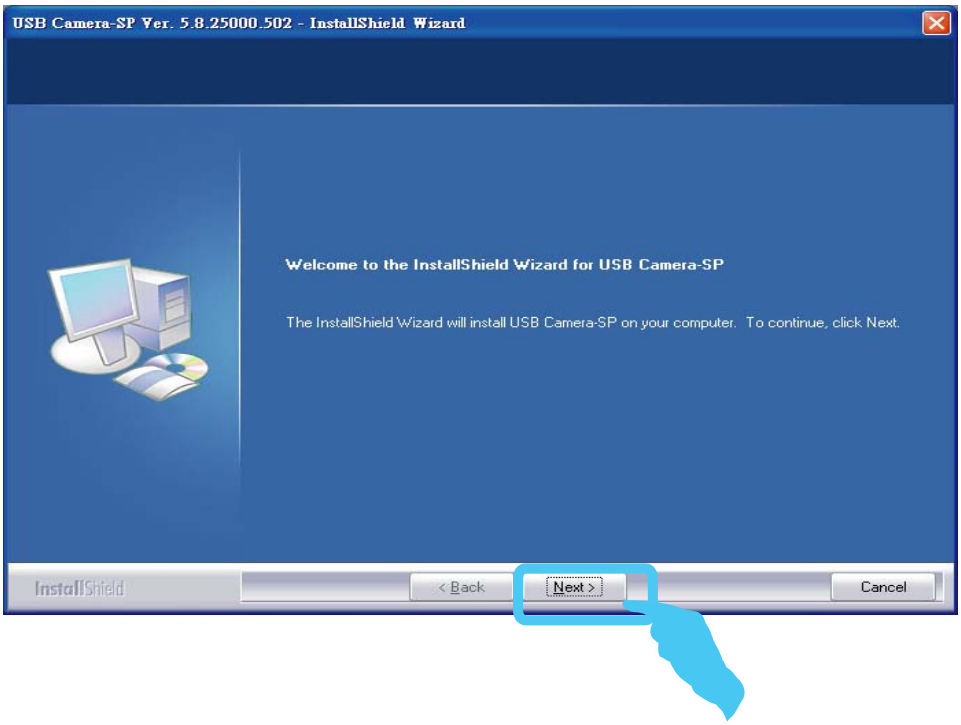
Warning！ If shown"The USB Carema-SP has not found ！"please plug inthe USB Cable and then run installation again. Please click" OK" as below.



Software and Hardware install

2.Section two(B)：

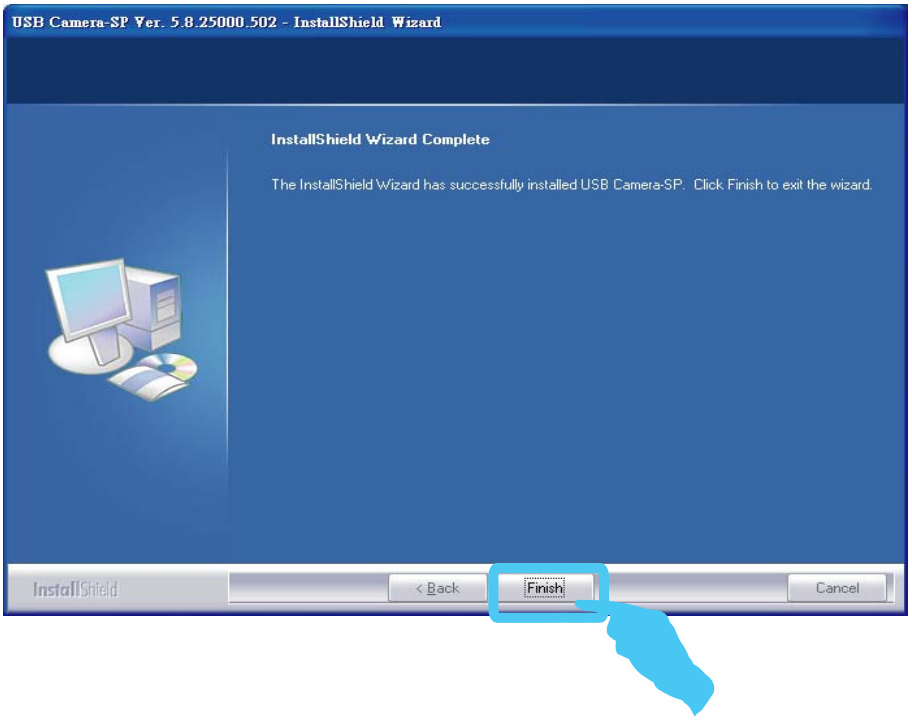
Step 8：Next



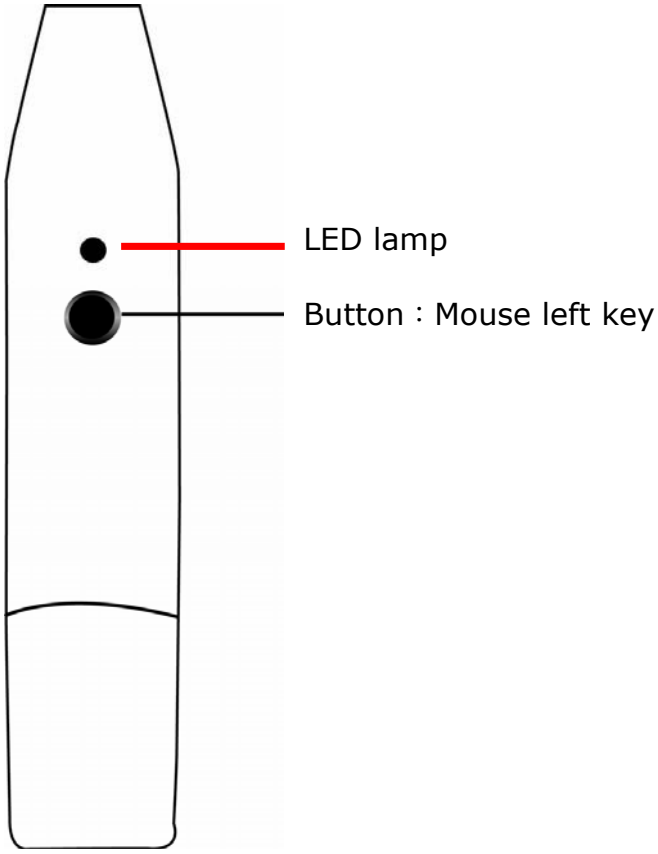
Software and Hardware install

2.Section two(B) :

Step 9 : Finish(SP Driver installation)



3.Section three: Functional key of "Pointer"

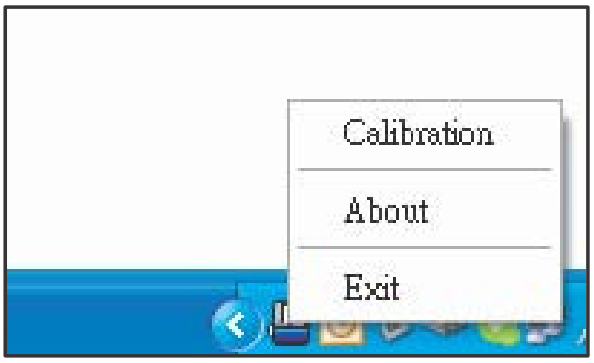


4.Section four: Calibration

Step 1: Execute "LightPen" shortcut

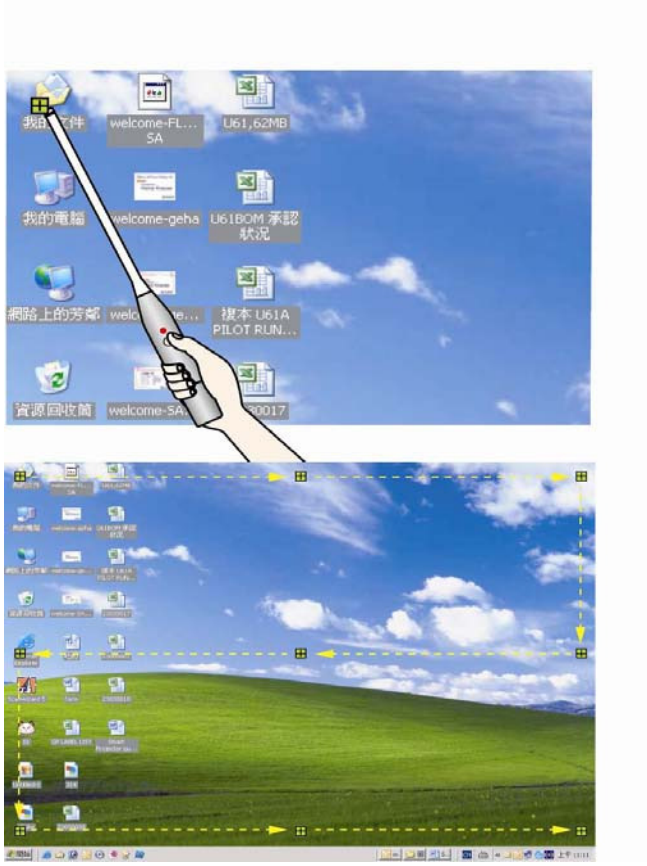
on the Windows desktop.

Step 2: Located the "LightPen" Icon in your toolbar & then right click with your mouse to select Calibration.



4.Section four: Calibration

Step 3: Locate the green square in the upper-left of the screen. Place the E-Wand/E-Pen in the center of the square and click the button on the handle to execute. Repeat this process nine times to complete the calibration process.



4.Section four: Calibration

How to use the "Right Mouse Click "?

⟶ Point to the top or bottom of the screen just outside the border of the image and push the button to bring up the menu.

4.Section four: Calibration

There is another quick way to move the toolbar from one side of the screen to the other or even hide it.
Point to the left or right of screen just outside the border & push the button on the "Pointer".

5.Section five: Toolbar Options

Toolbar location

Push the button of " wand/pen" to relocate this on either the right-side or left-side of screen.

Mouse

Pen

Eraser

Select the line thickness

Select the color of pen

Erase all

Save files

Recall

Virtual keyboard

How to Connect

Before starting, make sure that the projector and computer are both turned off.

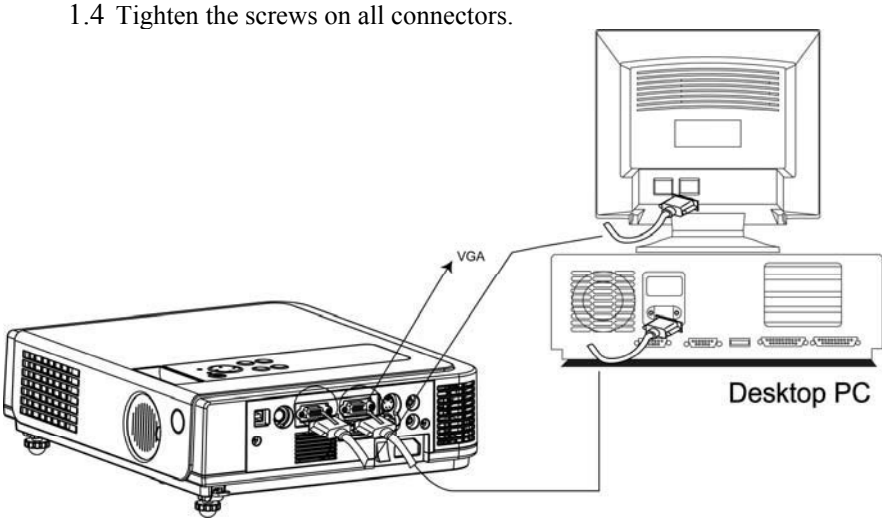
1. Connect the computer cable.

1.1 Connect either end of the vga cable to the computer computer 1/ computer port.

1.2 Dsconnect the monitor cable from the computer and connect the other end of the terminal where the monitor cable is disconnected from the computer.

1.3 If needed, connect the monitor cable of the computer monitor to the projector's Computer out.

1.4 Tighten the screws on all connectors.



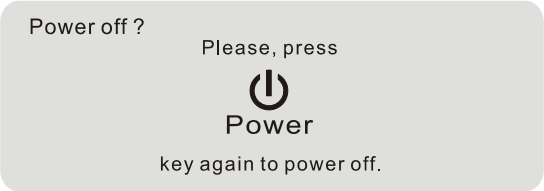
2.Connect the audio cable if necessary.

2.1 Connect one end of the audio cable to the Audio in jack on the projector.

2.2 Connect the other end of the audio cable to the audio output port on the computer sound card.

Turning off the projector

1. Press the power button on the projector or remote control. The power off confirmation message appears .If you do not want to power off the projector, ignore the message and it will disappear.



2. Press the power button again and the projector will enter cool-down mode. The lamp shuts off, the lamp indicator flashes red, and the fans continue to run for approximately two minutes. During the cool down sequence the projector will not respond to any control panel or remote control buttons.

Caution: Do not set the power switch to off or unplug the projector during the cool-down sequence. Not allowing the lamp to cool properly will greatly reduce the life of the lamp.

3. After the cool-down sequence is complete the fans will shut off and the lamp indicator will stop flashing. The projector is now in standby mode and can be turned back on with the remote control or control panel. If the projector will not be used for an extended period, set the power switch to off and disconnect the power cord.

Laptop PC

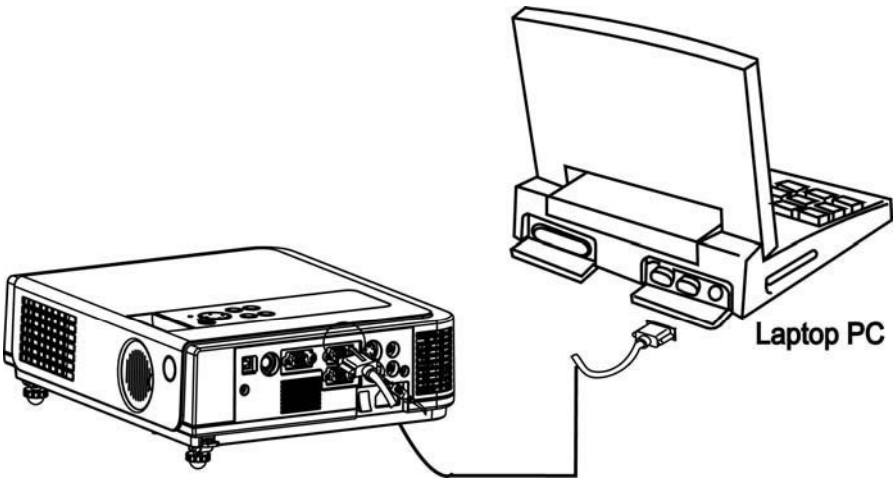
Before beginning, make sure that the projector and computers are both turned off.

1. Connect the computer cable.

1.1 Connect either end of the computer cable to the projector's computer 1 port.

1.2 Connect the other end of the project cable to the monitor out connection on the laptop.

1.3 Tighten the all connectors.



2.Connect the audio cable if necessary.

2.1 Connect one end of the audio cable to the Audio in jack on the projector.

2.2 Connect the other end of the audio cable to the audio output port on the laptop PC.

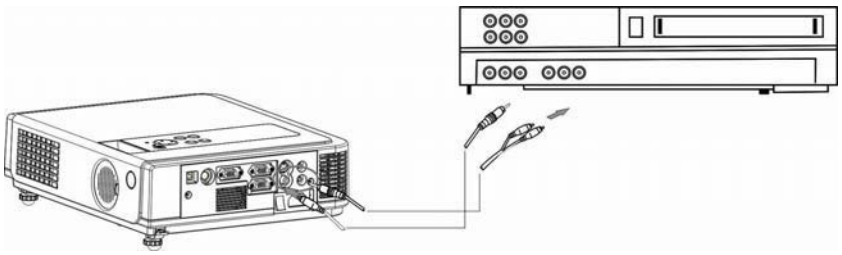
Video

Connect to a video source

The Projector can receive composite AV ,YPbPr and S-Video.

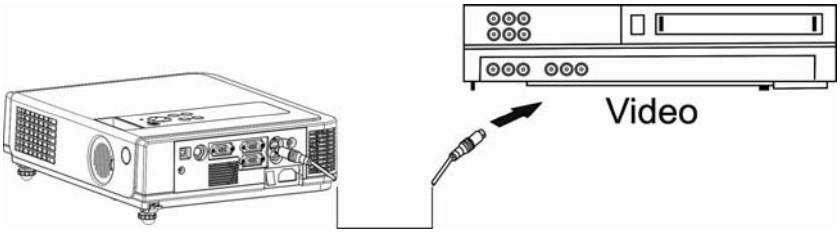
1 Connect RCA plug at projector and video source (like DVD player) for video signal.

2 . Connect RCA plug (white and red) to audio source (like DVD player) and connect the phone jack to projector for audio signal.



3 . Connect YPbPr plug at projector computer in 2 port and video source (like DVD player) for video signal.

4 For S-Video, using S-Video cable connect to projector and video source for video signal.



Adjust the Screen Image

1. Adjusting the image size

Turn the zoom ring on the projector to adjust the image size.

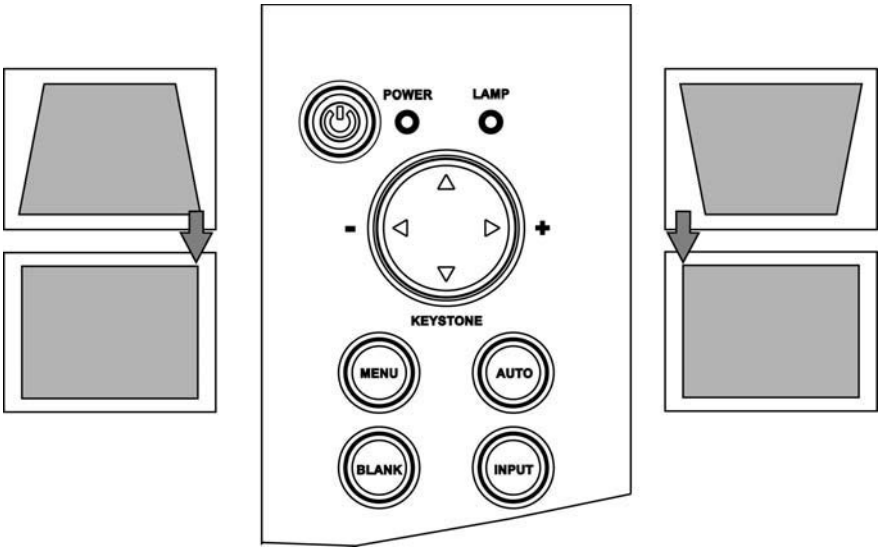
2.Adjusting the image height.

Extend or retract the front adjustable feet to adjust the height of the image.

3.Correcting Keystone Distortion

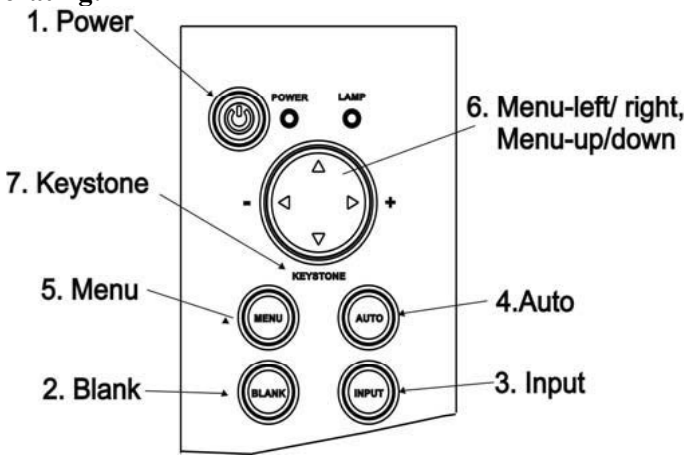
Use the [Keystone] button on the projector's control panel.

*Correcting vertical keystone distortion



Functions of Menu (OSD)

Keypad Operating:



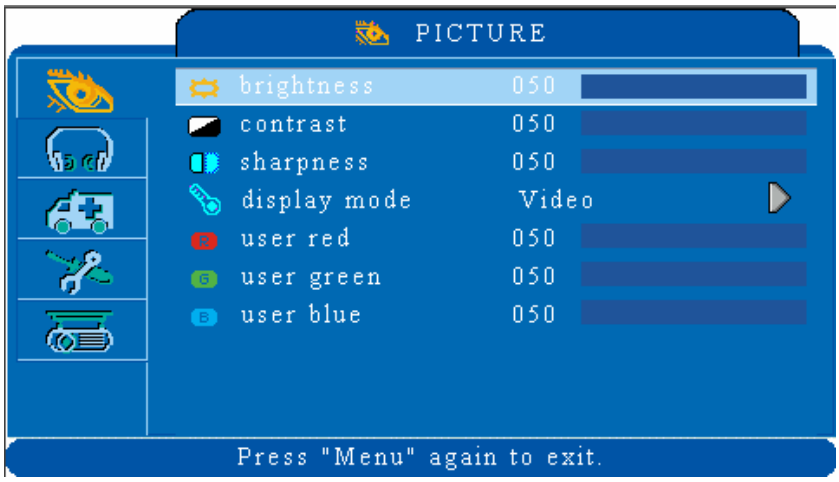
1. **:** Turn on and turn off the projector
2. **Blank:** Blanks the projected image. If the projector is left in Blank mode for more than 15 minutes, the projector will automatically shut off the lamp and enter cool-down mode.
3. **Auto:** Automatically adjusts the settings to match the current input.
4. **Source:** Selects VIDEO or PC input source.
5. **Menu:** Enter or exit the main menu (Show and hide the OSD)
6. △ ▽ : Up / Down arrow buttons, used to navigate through the OSD Menus.
   ◁▷ : Right / Left arrow buttons, used to select and adjust OSD Menu functions.
7. **Keystone**: Adjusts the vertical keystone with the right and left arrow buttons.

***There is a "Quick Key" on the remote control and projector keypad as well.*

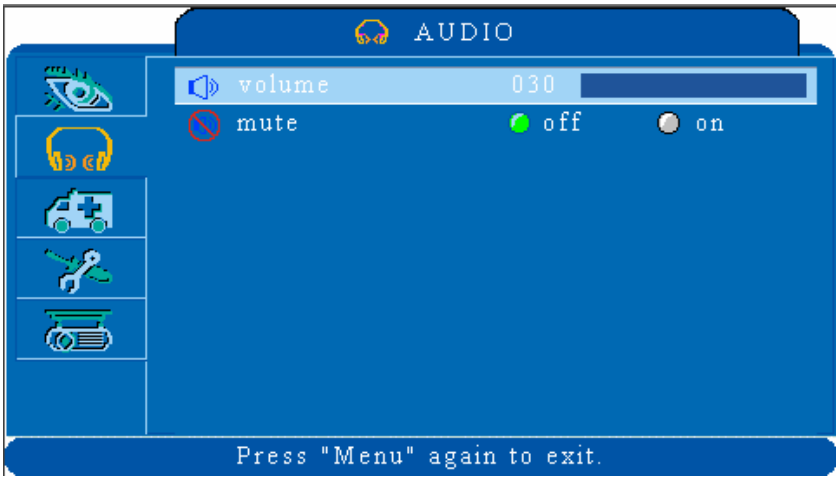
***Press the "Volume" button on remote control, you can adjust value, and select between Brightness – Contrast – Keystones – Volume directly.*

There is the same function for pressing the button on the keypad

Computer mode



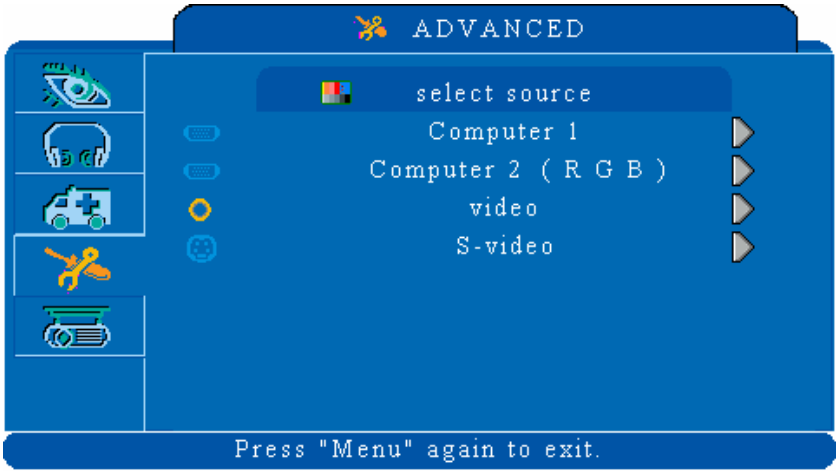
1. PICTURE		
Brightness	000/100	Adjusts the overall image brightness
Contrast	000/100	Adjusts the difference between light and dark areas of the image
sharpness	000/002	Adjusts the image sharpness
Display mode		Select
	Powerful Video Presentation Natural Cinema User	Enhance brightness Keep the soft tender color For computer presentation use Nature color Enhance contrast mode for Cinema mode adjustments of each RGB color
	User Red User Green User Blue	000/100 000/100 000/100



2. AUDIO		
Volume	000/040	Adjusts the volume
Mute	off/on	Mutes the volume on/off

3.SETTING		
H position	000/100	Move the image position horizontally
V position	000/100	Move the image position vertically
Phase	000/100	Set the synchronization polarity
Frequency	000/100	Set the horizontal scanning frequency
Auto keystone	execute	Automatically Corrects keystone distortion in image i.e. press once to do once
Keystone V	-80/+80	Corrects vertical keystone distortion in image
Auto sync	execute	Sets all of the above settings automatically
Auto search	off/on	Search signal source automatically.

ADVANCED
zoom / pan
execute
still
off
on
blank
off
on
reset all
execute
resize
4 : 3
language
english
select source
execute
Press "Menu" again to exit.


ADVANCED
select source
Computer 1
Computer 2 (R G B)
video
S-video
Press "Menu" again to exit.

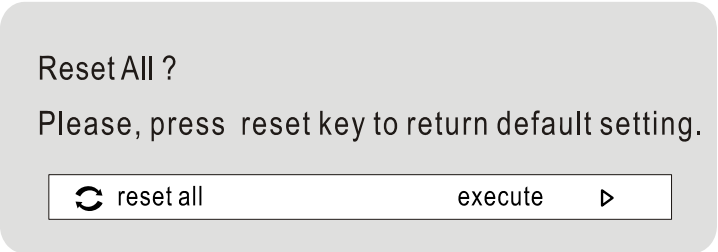
4.ADVANCE		
Zoom/pan	execute	Execute digital zoom and pan function
Still	on/off	Freezes the current image on the screen.
Blank	on/off	Hide the image, displays a blank, black screen*(see below)
Reset all	execute	Resets all OSD Menu function to their factory default values*(see below)
Resize	4:3/16:9	Select the image size
Language	English	Select the language that the OSD Menu and on screen massage are display in English / Chinese(s) / Chinese(t) / Italian / Spanish / French / German / Korean / Polish
Select source	execute	Select the input source from: Computer 1 / Computer2 (RGB or YPbPr) / Video / S-Video

■ **Blank on**

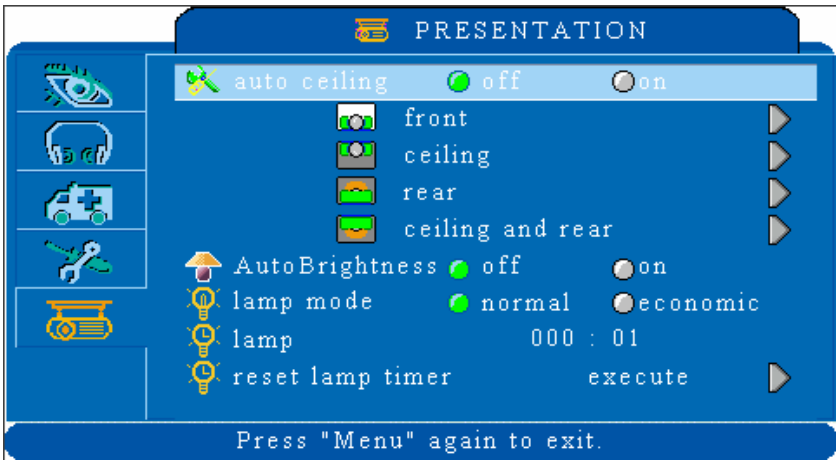
If the projector is left in Blank mode for more than 15 minutes, the projector will automatically shut off the lamp and enter cool-down mode.

■ **Reset all**

1. After you select [reset all] on the OSD men u, the following confirmation message will appear on the screen.



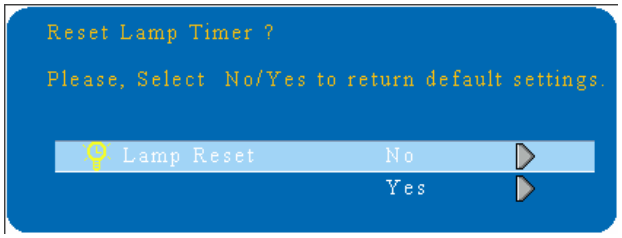
2. Press reset button on the remote control or the button on the keypad to reset the OSD Menu values. Press the ESC button or ignore the message to exit the Reset All function without changing any settings.



5.PRESENTATION		
Auto ceiling	off/on	Automatically inverts the image when the projector is turned upside down i.e. when the projector is mounted on the ceiling
Front	execute	Normal projection mode
Ceiling	execute	Inverts the image vertically, used when the projector is mounted upside down
Rear	execute	Inverts the image horizontally, used when projecting onto a rear projection screen
Ceiling and Rear	execute	Inverts the image horizontally and vertically, used when the projector is mounted upside down and projecting onto a rear projection screen
Auto Brightness	off/on	Auto detects brightness; it turns to economic mode automatically when the brightness is low.
Lamp mode **(some model doesn't have this mode)**	normal economic	Economic mode reduces the lamp brightness economic to extend lamp life and quiet the projector
Lamp		Show Lamp timer
Reset lamp timer (optional)	execute	After changing a new lamp,execute this function for reset the Lamp timer.(see below)

Reset Lamp Timer

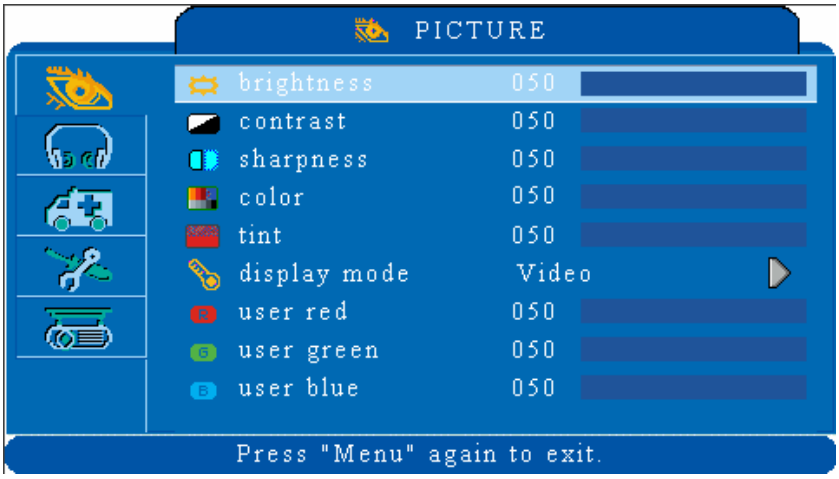
1.After you select〔Reset Lamp Timer〕on the OSD menu, the following confirmation message will appear on the screen.



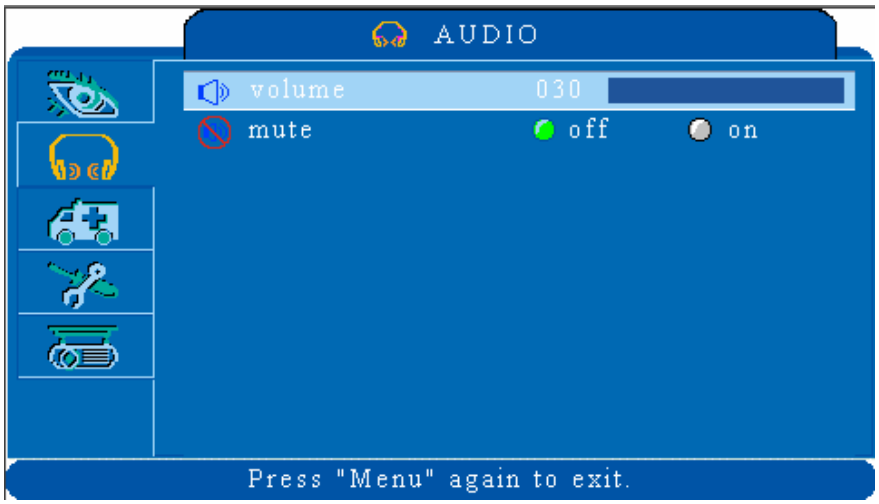
2.You choose〔Yes〕, It will reset the lamp time back to 〔0〕.

**The replacement warning message is set to appear after about 2000 hours of lamp use in order to maintain the initial brightness and quality of the projected images. When the lamp replacement message appears, replace the lamp with a new one as soon as possible, even if it is still working.*

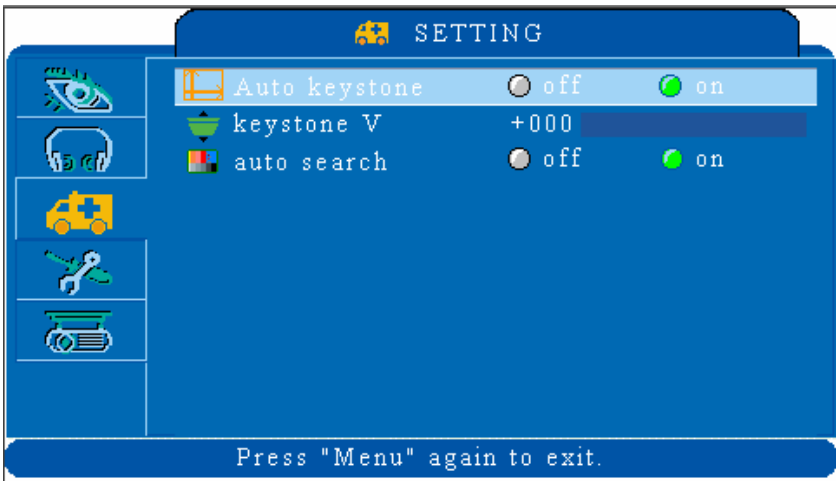
Video Mode



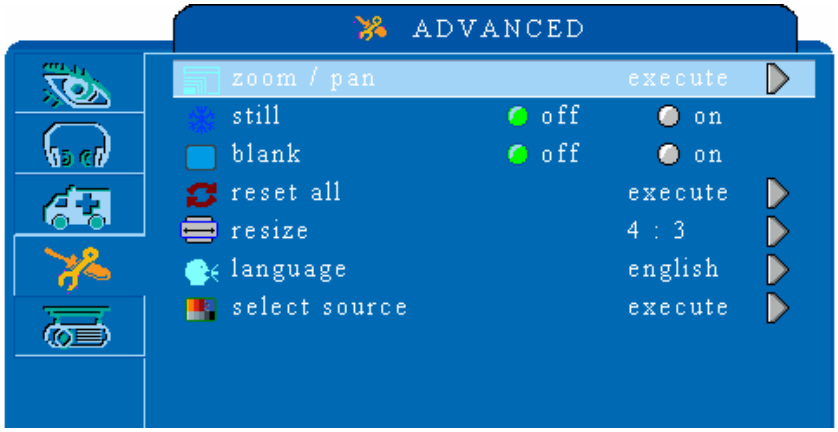
1. PICTURE		
Brightness	000/100	Adjusts the overall image brightness
Contrast	000/100	Adjusts the difference between light and dark areas of the image
sharpness	000/002	Adjusts the image sharpness
Color	000/100	Adjusts the image color
Tint	000/100	Adjusts the image tint
Display mode		Adjusts the color temperature of the image
	Powerful Video Presentation Natural Cinema User	Enhance brightness Keep the soft tender color For computer presentation use Nature color Enhance contrast mode for Cinema mode adjustments of each RGB color
	User Red User Green User Blue	000/100 000/100 000/100

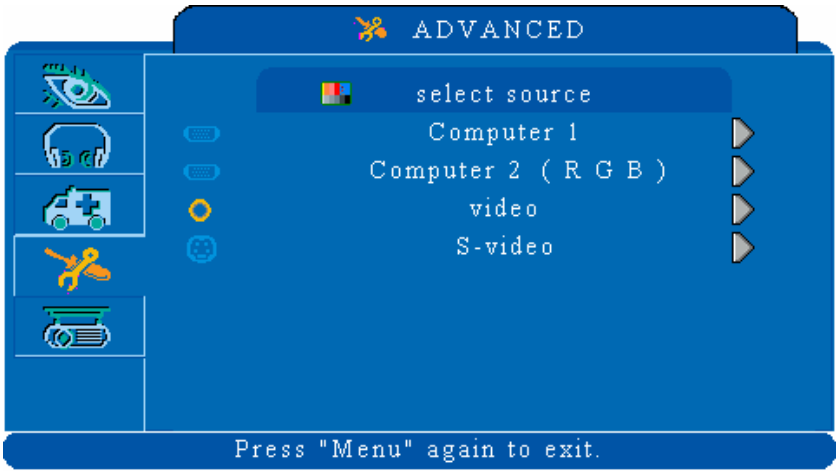


2. AUDIO		
Volume	000/040	Adjusts the volume
Mute	off/on	Mutes the volume off/on



3.SETTING		
Auto keystone	execute	Automatically Corrects keystone distortion in image i.e. press once to do once
Keystone V	-80/+80	Corrects vertical keystone distortion in image
Auto search	off/on	Search signal source automatically.


ADVANCED
zoom / pan
execute
still
off
on
blank
off
on
reset all
execute
resize
4 : 3
language
english
select source
execute


ADVANCED
select source
Computer 1
Computer 2 (R G B)
video
S-video
Press "Menu" again to exit.

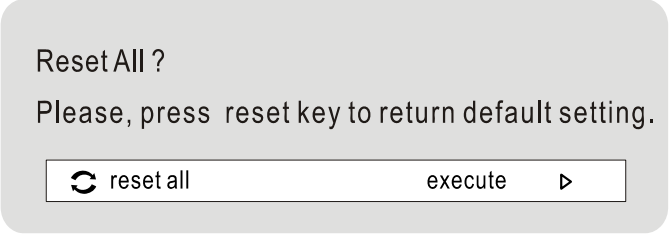
4.ADVANCE		
Zoom/pan	execute	Execute digital zoom and pan function
Still	on/off	Freezes the current image on the screen.
Blank	on/off	Hide the image, displays a blank, black screen*(see below)
Reset all	execute	Resets all OSD Menu function to their factory default values*(see below)
Resize	4:3/16:9	Select the image size
Language	English	Select the language that the OSD Menu and on screen massage are display in English / Chinese(s) / Chinese(t) / Italian / Spanish / French / German / Korean / Polish
Select source	execute	Select the input source from: Computer 1 / Computer2 (RGB or YPbPr) / Video / S-Video

- **Blank on**

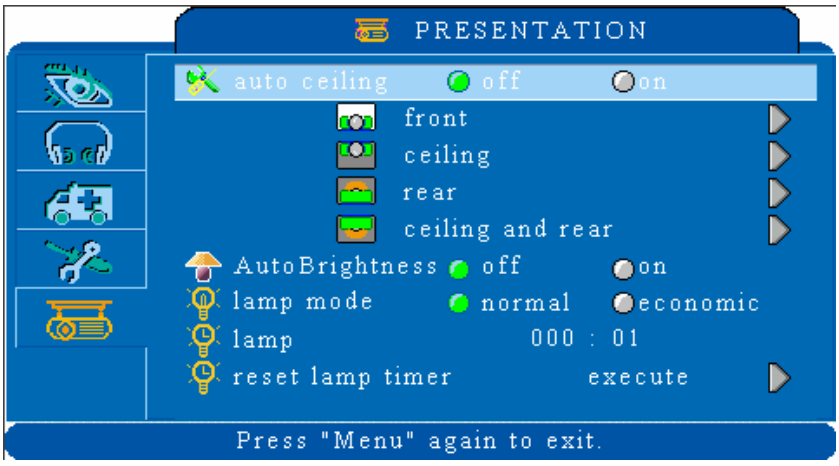
  If the projector is left in Blank mode for more than 15 minutes, the projector will automatically shut off the lamp and enter cool-down mode.

- **Reset all**

  1. After you select [reset all] on the OSD men u, the following confirmation message will appear on the screen.



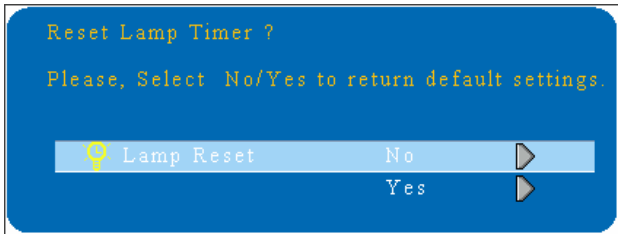
  2. Press reset button on the remote control or the button on the keypad to reset the OSD Menu values. Press the ESC button or ignore the message to exit the Reset All function without changing any settings.



5.PRESENTATION		
Auto ceiling	off/on	Automatically inverts the image when the projector is turned upside down i.e. when the projector is mounted on the ceiling
Front	execute	Normal projection mode
Ceiling	execute	Inverts the image vertically, used when the projector is mounted upside down
Rear	execute	Inverts the image horizontally, used when projecting onto a rear projection screen
Ceiling and Rear	execute	Inverts the image horizontally and vertically, used when the projector is mounted upside down and projecting onto a rear projection screen
Auto Brightness	off/on	Auto detects brightness; it turns to economic mode automatically when the brightness is low.
Lamp mode **(some model doesn't have this mode)**	normal economic	Economic mode reduces the lamp brightness economic to extend lamp life and quiet the projector
Lamp		Show Lamp timer
Reset lamp timer (optional)	execute	After changing a new lamp,execute this function for reset the Lamp timer.(see below)

Reset Lamp Timer

1.After you select〔Reset Lamp Timer〕on the OSD menu, the following confirmation message will appear on the screen.

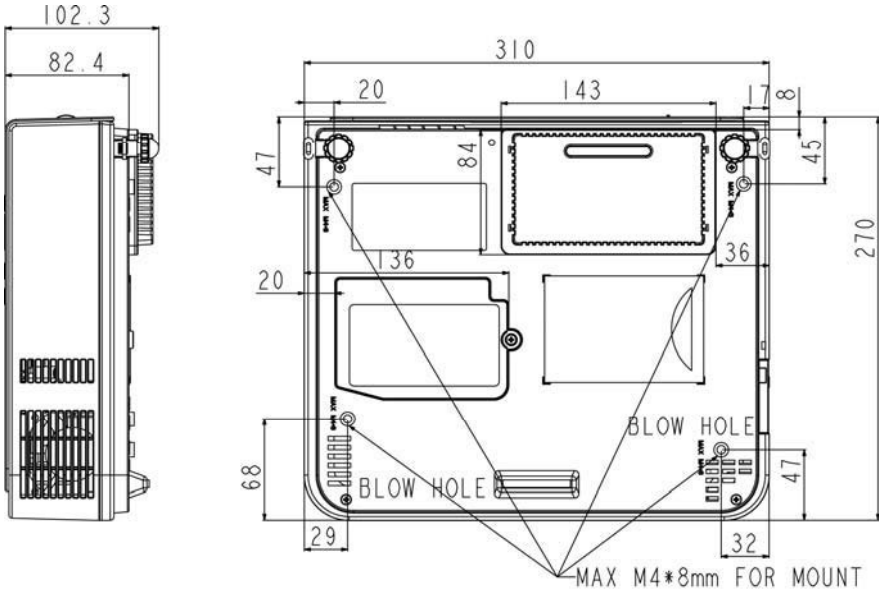


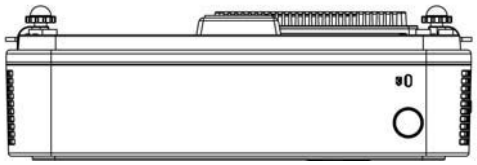
2.You choose〔Yes〕,the lamp timer will reset back to 〔0〕.

**The replacement warning message is set to appear after about 2000 hours of lamp use in order to maintain the initial brightness and quality of the projected images. When the lamp replacement message appears, replace the lamp with a new one as soon as possible, even if it is still working.*

Ceiling Mounted Installation Guide

Attach the optional ceiling mount at four-suspension bracket fixing points when suspending the from a ceiling.





**A special method of installation is required in order to suspend the projector from the ceiling. Please ask your dealer for more details.*

Maintenance and Troubleshooting

1.Cleaning the projector

Warning: Always unplug the projector before performing any maintenance.

Clean the projector case by wiping it gently with a soft cloth.
If necessary, the case can be cleaned using a neutral detergent and a soft cloth ensure the case is completely dry before turning the projector back on.

2.Cleaning the lens

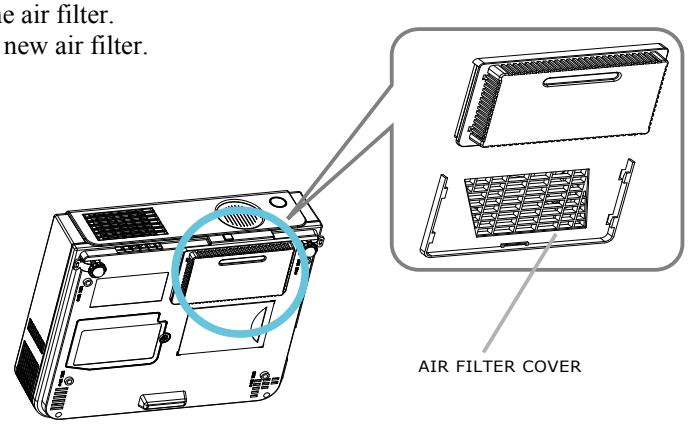
Use a commercially available air blower, or use lens clean in g paper and lens cleaner approved for use on optical coatings.

Do not clean the lens with harsh materials or subject the lens to shock, as it can easily become damaged. Close the lens cover when the projector not in use.

3.Change Air Filter

When the air filter becomes clogged with dust, etc., the projector may overheat and turn itself off to prevent internal damage.

Clean the air filter every 100-hours or as often as needed
**If the filter is difficult to clean or if it is deteriorating, it should be replaced*
1.Remove the filter cover from the bottom of projector.
2.Pull out the air filter.
3.Install the new air filter.



4.Q: Why can't I install the program?

A: You might need to log in as "administrator" before you can install the software on your computer. Ask your IT department for assistance

5.Q: Why is it showing "No lightpen found"?

A: The possible reasons for this might be:

(1).USB cable might not be making a good connection.
Please check and make sure the cable is well connected between the PC and Projector.
* Some Anti-virus program will disable the USB port. Please close the anti-virus program and start the "LightPen" program again.

(2).USB driver is not properly installed

(3).The length of USB cable is too long. The USB cable should be shorter than 1.5M. If you require a longer cable ,then please purchase the proper USB extension cable from your dealer.

(4).USB port on computer malfunction
Please make sure the USB port is working properly If not, please contact your IT department.

Some note book computers will disable USB ports when the battery is low. Please try to use AC power. Some note book computers do not provide standard 500mA to the USB ports or the USB converter is not working properly, in this case please use our standard USB cable.

6.Q: Why the green cross target does not appear after running lightpen calibration?

A: This is signaling too weak caused by using USB cable either poor quality or too long. Try a better quality USB cable or use proper USB extension cable.

7.Q: Why can't I make the green cross target turn into black in calibration procedure?

A: Possible reasons are the wand or light pen is out of battery or the system is not working properly because of strong ambient light interference.

8.Q: Why the green cross target turns into black itself?

A: This is caused by strong ambient light interference. Try to control the ambient light.

9.Q: What is considered as "strong ambient light interference"?

A: Strong ambient light is usually caused by the following:

(1).Sun light directly on the projector screen.

10.Q: Why is the cursor not at the position pointed?

A: The possible reasons for this are:

(1).The system needs to be recalibrated. Try to point to the "center" of green cross target when calibrating the screen.

(2).The position of the projector, screen or projection size has been changed

(3).The image resolution has been changed

Run the calibration procedure again to resolve the problem.

11.Q: Why is the lightpen not working?

A: The reasons for this are:

(1).When using the lightpen, writing outside of the screen area won't work because signal can't be received by the sensor.

(2).Lightpen battery is low or battery cap is loose.

(3).Strong ambient light interference.

(4).USB cable not well connected.

12.Q: Why is the cursor jumping?

A: This is caused by strong ambient light interference. Try to avoid strong ambient light interference especially direct sunlight on the screen .

13.Q: Why is the lightpen not working after the computer wake up from standby?

A: In some cases if the computer goes into standby mode, the computer will shot the USB port. In this case, close the light pen program and then run it again.

Remarks

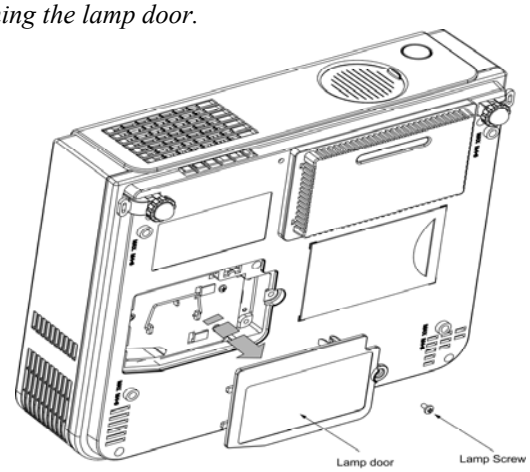
1.The lightpen is working on light signal. Strong ambient light interference will cause it to work abnormally. Make sure there is not strong ambient light (ex. Sunlight or Tungsten lamp directly projection to the screen or the sensor.

2.The operation system must be Windows 2000 service pack 2 and above. USB port must support USB2.0.

4.It is required to use USB cable shorter than 1.5m
For more longer requirement such as ceiling application, please contact with your dealer to purchase proper USB extension cable.

Lamp Replacement

***Caution**: The lamp and inside of the projector is very hot while the projection lamp is lit. Allow the projector to cool for at least 15 minutes prior to opening the lamp door.*



1. Release the Lamp Door Latch using a small screwdriver or similar tool to slide the latch towards the projector lens.
2. Remove the Lamp Door.
3. Remove the two Phillips head screws that hold the lamp in place.
4. Grasp the handle on the top of the lamp and pull the lamp straight up out of the projector.

***Warning:** Do not touch the bulb. Touching the bulb will greatly decrease the life of the lamp and could cause the bulb to explode.*

5. Slide the replacement lamp into place and press firmly to seat the lamp.
6. Reinstall the screws removed in step 3.
7. Reinstall the lamp door and press on the side closest to the lens until the latch snaps into place and the lamp door is flush with the top of the projector.

Indicators

The Power and Lamp indicators show the status of the projector. Before requesting repair, check the projector status using the chart below. If the problem cannot be resolved contact your dealer.

Power (Green)	Lamp (Red)	Conditions	Notes
Slow flashing	Off	Stand by mode	*Projector is ready to be turned on (normal)
On	Off	On mode	*Projector is on and operating normally
On	Slow flashing	Cool-down mode	*Projector is in cool-down mode and will not respond to user input (normal)
On	Fast flashing	Fan-fault mode	* The projector has detected a problem with an internal fan, the lamp will shut off automatically, contact your dealer
Fast flashing	On	Lamp-cover open	*The lamp cover is open or there is a problem with the lamp. If the lamp door is closed and replacing the lamp does not correct the issue, contact your dealer.
Fast flashing	Fast flashing	High temperature	*The projector has overheated and shut the lamp off. Correct the over temp condition immediately. 1. Check that the ventilation slots are free from obstructions 2. Check the cleanliness of the air filter. 3. If the condition persists, contact your dealer
Slow flashing	Slow flashing	Lamp-fault mode	The lamp does not light., come back ”stand by mode”, and turn on the power button.

Symptom	Possible cause	Remedy
The power is not turned on	*The main power switch is not turned on. *The power cord is disconnected.	*Turn on the main power switch. *Plug the power cord into an AC power outlet
No video	*The input is not correctly connected. *No signal input *No open lens cover	*Select the appropriate input source *Connect correctly *Remove the lens cover
No audio	*The projector is not correctly connected. *The volume is set to minimum. *Mute is turned on	*Check audio cable connect correctly. *Adjust the volume. *Press the MUTE button
No remote function	*No battery *Remote signal be obstructed	*Check battery of remote controller *Remove obstacle between projector and remote controller
Colors are pale	*Color density and color matching are not correctly adjusted. *Color lose	*Adjust the RGB setting. *Check VGA cable.
Abnormal brightness & contrast	*Brightness and contrast are not correctly adjusted. *The lamp is nearing the end of its service life	*Adjust the brightness and contrast setting. *Replace with a new lamp
Video is blurred	*Focus or RGB phase is out of adjustment.	*Adjust the focus and phase.

Note：Although bright spots or dark spot may appear on the screen ,this is a unique characteristic of liquid crystal displays,and it does not constitute or imply a machine defect.

List of Supported Monitor Displays		
Computer mode		
Signal	Refresh Rate(Hz)	Resolution(dots)
VGA	60	640X480
VESA	60/72/75/85	640X480
SVGA	56/60/72/75/85	800X600
XGA	60/70/75/85	1024X768
SXGA	70/75	1152X864
SXGA	60/75	1280X960
SXGA	60	1280X1024
MAC	67	640x480
MAC	75	832x624
MAC	75	1024x768
MAC	75	1152x870
Component(YPbPr)		
Signal	Refresh Rate(Hz)	Resolution(dots)
SDTV(480i)	30	720X480
SDTV(480p)	60	720X480
HDTV(720p)	60	1280X720
HDTV(1080i)	30	1920x1080
Composite/S-video		
Signal	Refresh Rate(Hz)	Resolution(dots)
TV(NTSC)	60	720X480
TV(PAL,SECAM)	50	720X576