

***myprojectorlamps.com***

**The most trusted, dependable name  
in projector lamp sales.**



<http://www.myprojectorlamps.com>



<http://www.myprojectorlamps.ca>



<http://www.myprojectorlamps.eu>

The following projector manual has not been modified or altered in any way.

**BenQ** PB2220/ PB2120  
Digital Projector  
User's Manual

# Welcome

## Copyright

Copyright 2003 by BENQ Corporation. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of this company.

## Disclaimer

BENQ Corporation makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties, merchantability or fitness for any particular purpose. Further, BENQ Corporation reserves the right to revise this publication and to make changes from time to time in the contents hereof without obligation of this company to notify any person of such revision or changes.

\*Windows, Internet Explorer and Outlook Express are trademarks of Microsoft Corporation. Others are copyrights of their respective companies or organizations.

# Table of Contents

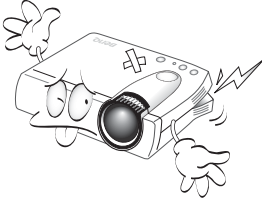
Important Safety Instructions .....	1
Introduction .....	4
Projector Features .....	4
Shipping Contents .....	5
Optional Accessories .....	5
Projector Descriptions .....	6
Front View .....	6
Left View .....	6
Back View .....	6
External Control Panel .....	7
Adjuster .....	8
Remote Control Description .....	8
Your Remote Control at a Glance .....	8
Remote Control Effective Range .....	9
Remote Control Features .....	9
Installing or Replacing Batteries .....	10
Installation.....	11
Screen Size .....	11
Connecting to Various Equipment .....	12
Operation .....	13
Start Up .....	13
Digital Keystone Correction .....	14
Auto Adjustment .....	14
Source Selection .....	15
Menu System .....	15
1. Display Menu .....	16
2. Image Menu .....	17
3. Source Menu .....	18
4. Control Menu .....	19
5. PIP Menu .....	19
Shutdown .....	20
Maintenance.....	21
Lamp Information .....	21

Use and Replacement of Lamp .....	21
LED Status Indicators .....	21
Lamp Replacement .....	22
Resetting Lamp Hours .....	23
Service Information .....	24
Accessories (Included in the standard package) .....	24
Optional Accessories (Not included in the standard package) ...	24
Ordering Parts or Getting Information .....	24
<b>Troubleshooting.....</b>	<b>25</b>
Common Problems & Solutions .....	25
Status Messages .....	26
<b>Specifications.....</b>	<b>27</b>
Projector Specifications .....	27
Timing Chart .....	28
Supported timing for PC input .....	28
Supported timing for YPbPr input .....	28
Supported timing for Video and S-Video inputs .....	29
<b>Dimensions.....</b>	<b>30</b>
<b>Warranty.....</b>	<b>31</b>
Limited Warranty .....	31
<b>Safety Regulations .....</b>	<b>32</b>
FCC Statement .....	32
EEC Statement .....	32
MIC Statement .....	32

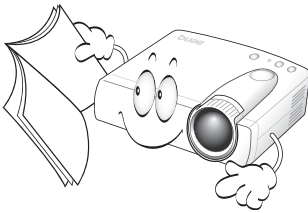
# 1 Important Safety Instructions

## Caution

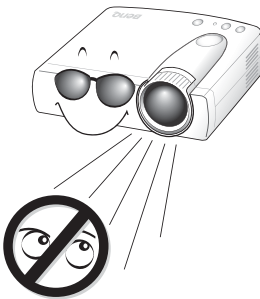
- **To prevent shock, do not open the cabinet.** No user-serviceable parts inside.



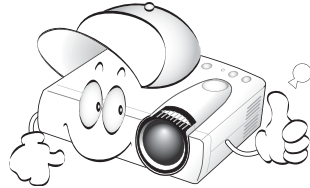
- **Please read this user's manual before you operate your projector.** Save this user's manual for future reference.



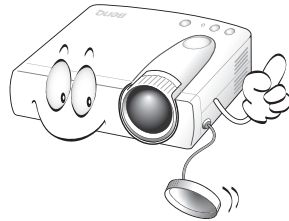
- **Do not look straight at the projector lens during operation.** The intense light beam may damage your eyes.



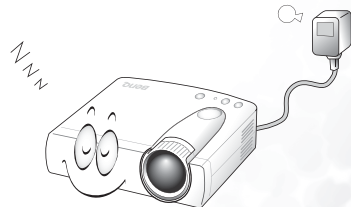
- **Refer servicing to qualified service personnel.**



- **Always open the lens shutter or remove the lens cap when the projector lamp is on.**

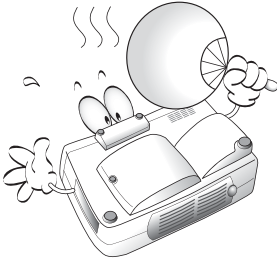


- In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a bandwidth of 100 to 240 volts, but could fail if power cuts or surges of  $\pm 10$  volts occur. **In these high-risk areas, it is recommended to install a power stabilizer unit.**

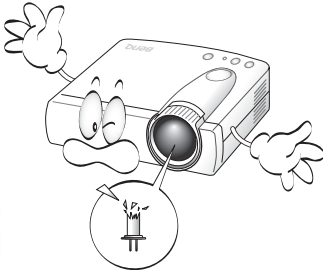


## Safety Instructions

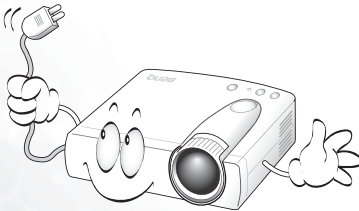
1. The lamp becomes extremely hot during operation. Allow the projector to cool for approximately 45 minutes prior to removing the lamp assembly for replacement.



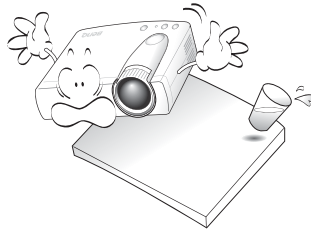
2. Do not operate lamps beyond the rated lamp life. Excessive operation of lamps beyond the rated life could cause them to explode on rare occasions.



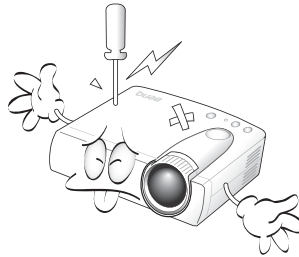
3. Never replace lamp assembly or any electronic components unless the projector is unplugged.



4. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.

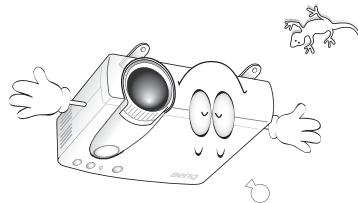


5. To reduce the risk of electric shock, do not disassemble this appliance.



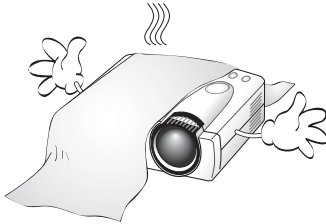
\*Take it to a qualified technician when service or repair is required. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

6. This product is capable of displaying inverted images for ceiling mount installation. Please use BenQ's Ceiling Mounting Kit for mounting the unit and ensure it is securely installed.



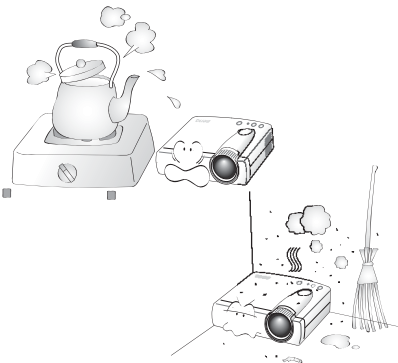
## Safety Instructions (Continued)

7. Do not block the ventilation holes.
- Do not place this unit on a blanket or other bedding.
  - Do not cover this unit with a cloth.
  - Do not place any inflammables near the ventilation holes.

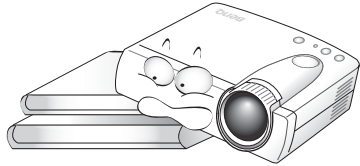


If the ventilation holes are seriously obstructed, overheating inside the unit may result in a fire.

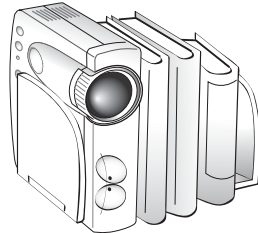
8. Do not place this unit in any of the following environments.
- Space where is poorly ventilated or confined. Allow at least 50 cm clearance from walls.
  - Locations where temperatures may become excessively high, such as the inside of a car with all windows rolled up.
  - Locations where excessive humidity, dust, or cigarette smoke may contaminate optical components, shortening the projector's lifespan and darkening the screen.
  - Locations near fire alarms



9. Always place the unit on a level, horizontal surface during operation.
- Do not use if tilted at an angle of more than 10 degrees left to right, nor at angle of more than 15 degrees front to back. Using the unit when it is not fully horizontal may cause a malfunction of, or damage to, the lamp.

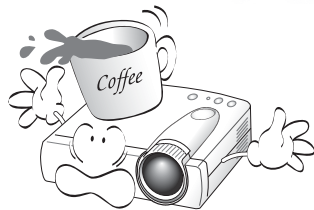


10. Do not stand the unit on end vertically.



Doing so may cause the unit to fall over, causing injury or resulting in damage to the unit.

11. Do not step on this unit or place any objects upon it.



Besides probable physical damage to the unit, doing so may result in accidents and possible injury.



## 2 Introduction

### Projector Features

The projector integrates high performance optical engine projection and user-friendly design to deliver high reliability and ease of use.

The Projector offers the following features:

- Compact and portable unit
- Full-function remote control
- Manual zoom lens
- One key auto-adjustment to display the best picture quality
- Easy digital keystone correction through hot keys to correct tilted pictures
- Adjustable color balance control for data/video
- Ultra-high brightness projection lamp
- Ability to display high quality 16.7 million colors
- On screen menus in 10 languages: English, French, German, Italian, Spanish, Portuguese, Traditional Chinese, Simplified Chinese, Japanese and Korean.
- Powerful AV function to provide high AV picture results.
- HDTV compatibility (YPbPr)



**The brightness of your machine will vary depending on the ambient room conditions and contrast/brightness settings.**

# Shipping Contents

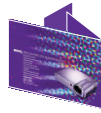
The projector is shipped with the necessary cables required for standard PC or laptop computer connections. Carefully unpack and verify that you have all the items shown below. If any of these items are missing, please contact your place of purchase.



Projector



User's Manual



Quick Start Guide



Warranty Booklet



Remote Control



Batteries



User's Manual CD



3-2 Converter



S-Video Cable



Video Cable



VGA Cable



Audio Cable



US

Power Cord 110V



EU

Power Cord 220V



UK

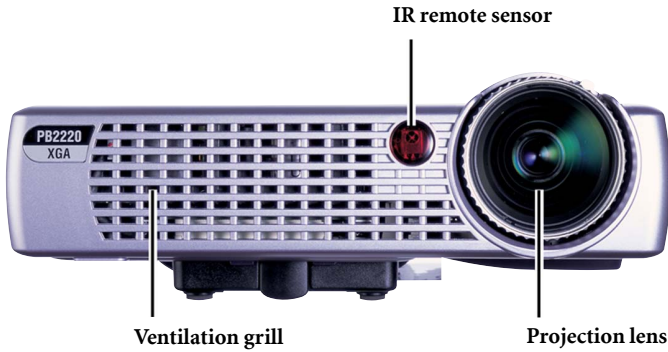
Power Cord 240V

## Optional Accessories

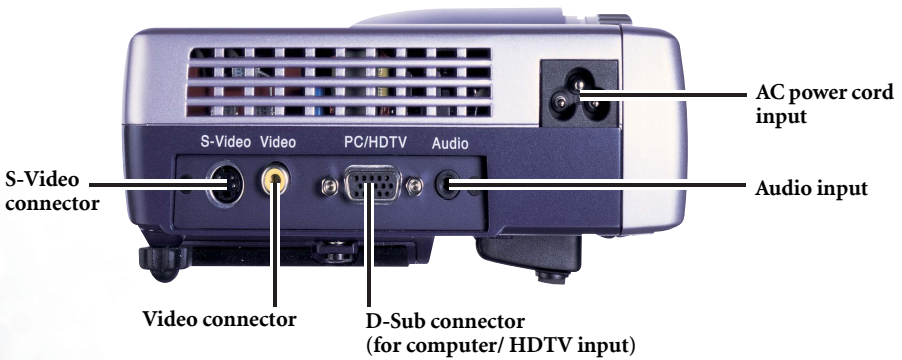
- |                     |                      |
|---------------------|----------------------|
| 1. Spare lamp kit   | 2. Macintosh adaptor |
| 3. HDTV cable       | 4. Ceiling mount kit |
| 5. Presentation Pro |                      |

# Projector Descriptions

## Front View



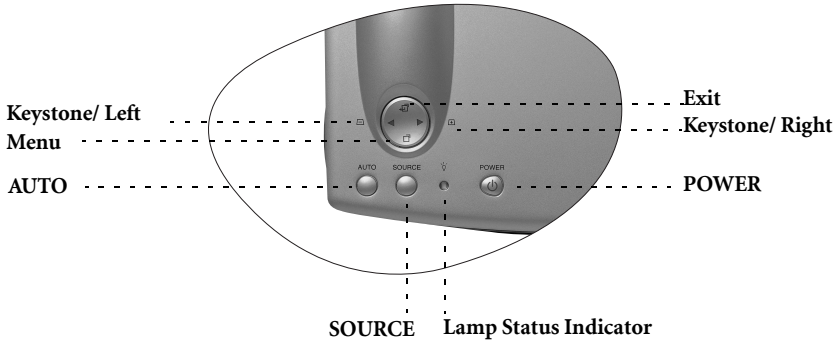
## Left View



## Back View



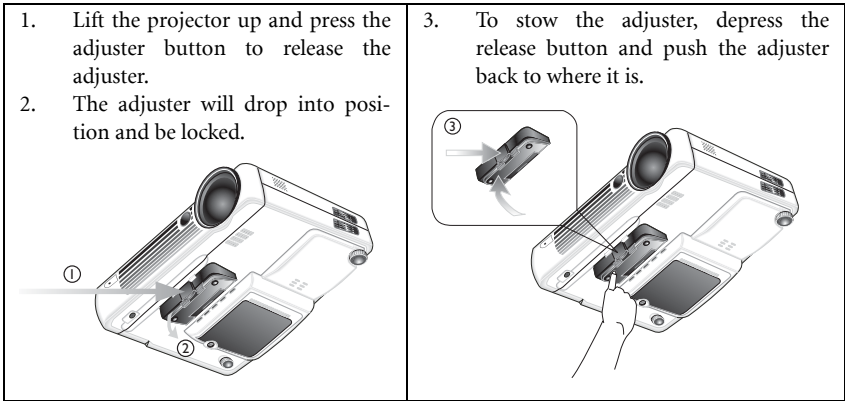
# External Control Panel



- Press and hold **POWER** for 1 second to turn the projector on or off.
- When the projector is on, **Back-lit POWER** will blink during warm-up and turn to solid green to indicate the projector is ready for use.
- The **Infrared Remote Receiver (Front and Rear)** allows the projector to accept signals from the remote control. For best results, be sure to aim the control toward the sensor without any obstructions between the two, and at a distance no greater than 6 meters.
- **Menu** will display the menu system on screen. Press **Menu** again to access the sub-menus. **Left** and **Right** help you navigate among choices and settings in the menus and sub-menus. However, when the on screen menu is not activated, the **Left** and **Right** buttons will function as **Keystone +/-** hot keys.
- Press the **Exit** button to go back to the main menu. Press **Exit** again to leave the menu system.
- The **Lamp Status Indicator** will flash or light up when the lamp needs service, cooling or replacement. See [Lamp Information](#) on page 21 for more detailed information.
- **AUTO** key: Automatically sense the best picture quality for current received signals.
- **SOURCE** key: Select signal sources from among PC, Video, S-Video and YPbPr, when several input sources are available.

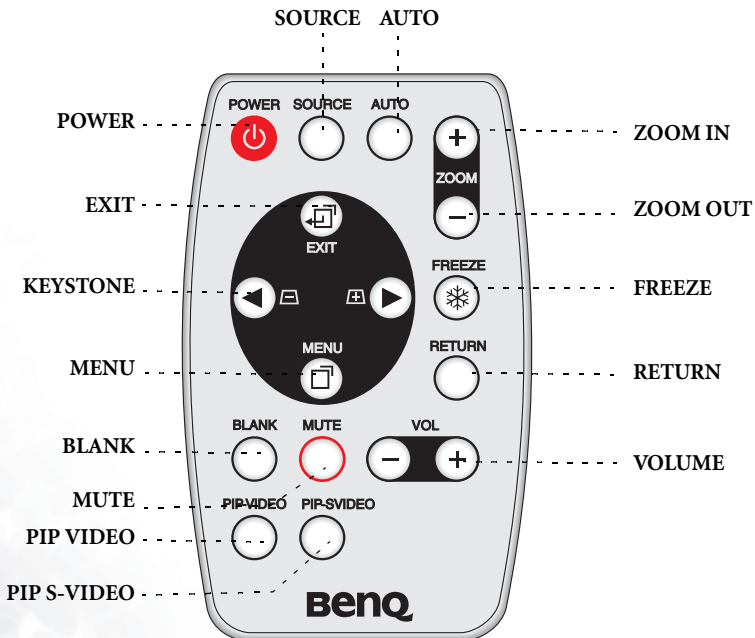
# Adjuster

The projector is equipped with a quick-release adjuster foot and button for adjusting its tilt angle.



# Remote Control Description

## Your Remote Control at a Glance




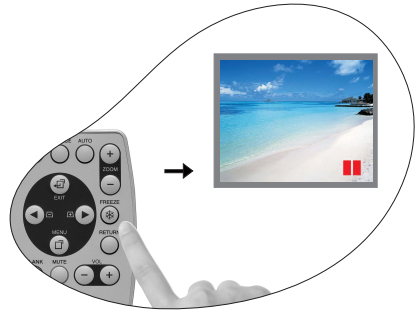
## Remote Control Effective Range

The remote sensors are located on the front and the back of the projector. It can function in a range of 30 degrees horizontally and 30 degrees vertically relative to a line that is a right angle to the remote sensors. The distance between the remote control and the remote sensors must be shorter than 6 meters (19.5 feet).





## Remote Control Features

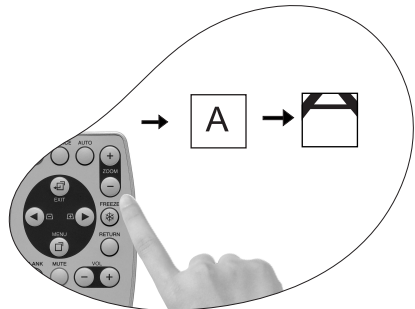
### FREEZE

The image can be frozen when FREEZE is pressed. An icon  will appear in the lower right corner of the screen for three seconds. To release the freeze function, press the FREEZE button, RETURN button or SOURCE button (when the input source is switched over during display) again. A “Play” icon will appear in the lower right corner of the screen for three seconds when the freeze function is released.



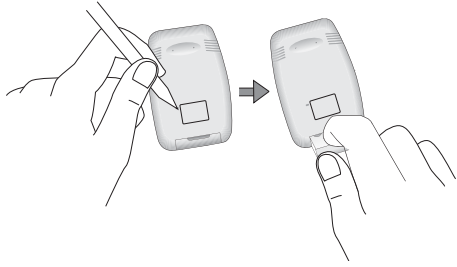
### ZOOM IN/OUT

By pressing ZOOM , the center of the picture will be magnified. When the  button is pressed again, the picture is further magnified, up to four times the original size. By pressing ZOOM , the size of the image is reduced. When the  button is pressed again, the picture is further reduced until it is restored to its original size. To return to the normal display mode, press the RETURN button. (This function can be used in combination with FREEZE.)

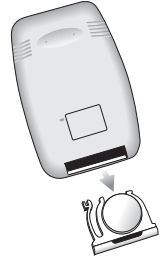


## Installing or Replacing Batteries

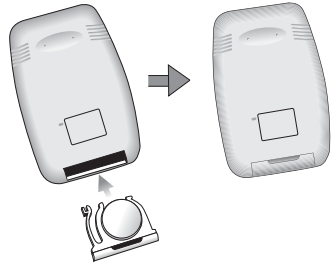
1. Use a pointy-sided stick to release the battery tray. Pull the tray off.




2. Install or replace a battery.



3. Snap the battery tray back into place.

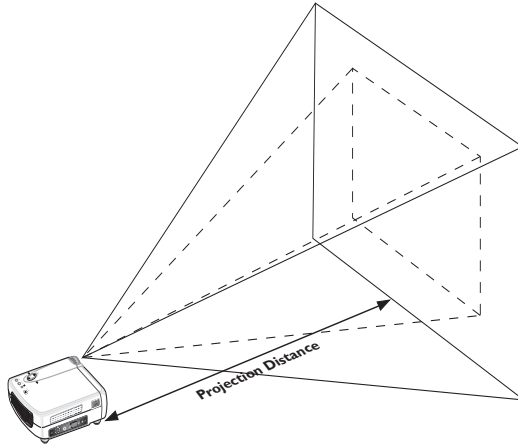


 **Avoid excessive heat and humidity. There may be danger of an explosion if a battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.**

# 3 Installation

## Screen Size

Place the projector at the required distance from the screen according to the desired picture size (see the table below).



PB2220 (XGA) screen size chart

Distance to screen	Diagonal measurement	
	Minimum zoom	Maximum zoom
feet	inches	inches
4	29.9	36.6
6	44.8	54.9
8	59.7	73.2
10	74.7	91.4
12	89.6	109.7
14	104.5	128.0
16	119.5	146.3
18	134.4	164.6
20	149.4	182.9
22	164.3	201.2
24	179.2	219.5
26	194.2	237.7
28	209.1	256.0
30	224.0	274.3
32	239.0	292.6

Distance to screen	Diagonal measurement	
	Minimum zoom	Maximum zoom
meters	cm	cm
1	62.2	76.2
1.5	93.3	114.3
2	124.5	152.4
2.5	155.6	190.5
3	186.7	228.6
3.5	217.8	266.7
4	248.9	304.8
4.5	280.0	342.9
5	311.2	381.0
5.5	342.3	419.1
6	373.4	457.2
6.5	404.5	495.3
7	435.6	533.4
7.5	466.7	571.5
8	497.8	609.6



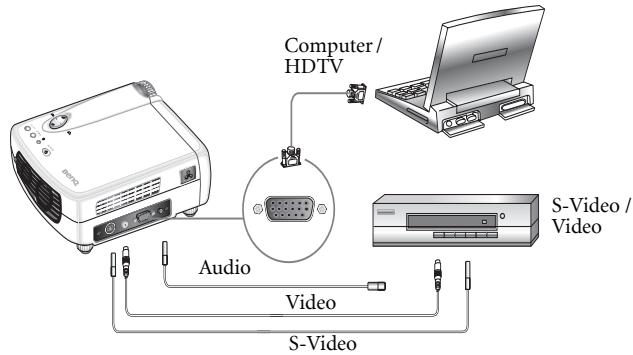
PB2120 (SVGA) screen size chart

Distance to screen	Diagonal measurement	
	Minimum zoom	Maximum zoom
feet	inches	inches
4	23.5	28.7
6	35.2	43.1
8	47.0	57.5
10	58.7	71.9
12	70.4	86.2
14	82.2	100.6
16	93.9	115.0
18	105.7	129.4
20	117.4	143.7
22	129.1	158.1
24	140.9	172.5
26	152.6	186.9
28	164.3	201.2
30	176.1	215.6
32	187.8	230.0

Distance to screen	Diagonal measurement	
	Minimum zoom	Maximum zoom
meters	cm	cm
1	48.9	59.9
1.5	73.4	89.8
2	97.8	119.8
2.5	122.3	149.7
3	146.7	179.7
3.5	171.2	209.6
4	195.7	239.6
4.5	220.1	269.5
5	244.6	299.5
5.5	269.0	329.4
6	293.5	359.4
6.5	317.9	389.3
7	342.4	419.3
7.5	366.8	449.2
8	391.3	479.1

## Connecting to Various Equipment

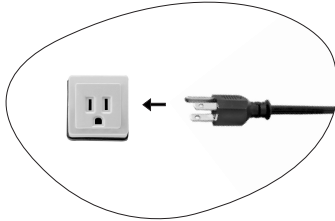
It only takes a few seconds to connect your projector to your computer/notebook, VCR or other systems. However, a Mac adapter (an optional accessory) is needed for connection for Macintosh users.



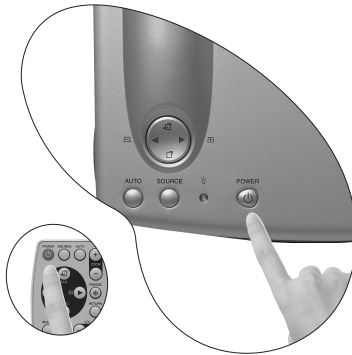
# 4 Operation


## Start Up

1. Plug the power cord into a wall socket.



2. Press and hold **POWER** for 1 second.

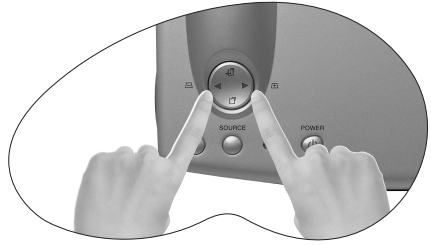


 **The back-lit POWER key blinks green and stays green when the power is turned on. When the power is turned off, there is a 90-second cooling period before the projector can be re-started.**

3. Switch on all connected equipment.

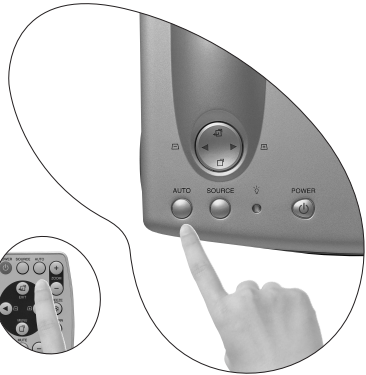
# Digital Keystone Correction

Keystoning is when the projected image is noticeably wider at either the top or bottom. To correct this, press **KEYSTONE +/-** (hot key) on the control panel of the projector or on the remote control, then adjust the sliding bar labeled Keystone, as needed. Press **+** to correct keystoning at the top of the image. Press **-** to correct keystoning at the bottom of the image.



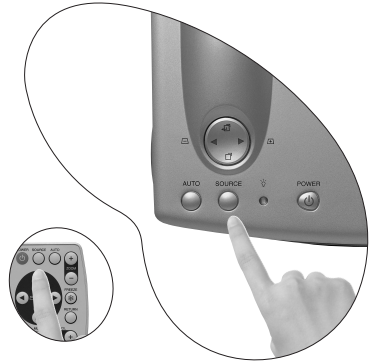
# Auto Adjustment

In some cases, you may have to optimize the picture quality manually. To do this, press the **AUTO** key on the control panel of the projector or on the remote control. Within 3 seconds, the built-in Intelligent Auto Adjustment function will re-adjust the image to the best picture quality.








# Source Selection

When several input sources are available, press **SOURCE** key to make a selection from the control panel of the projector or the remote control.

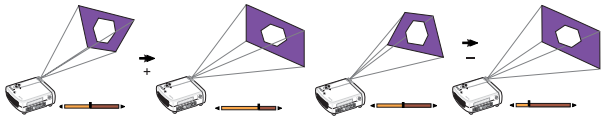
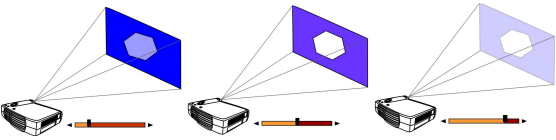
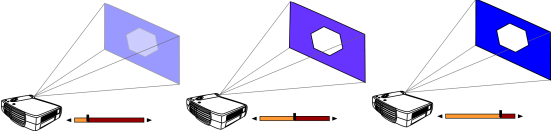



# Menu System

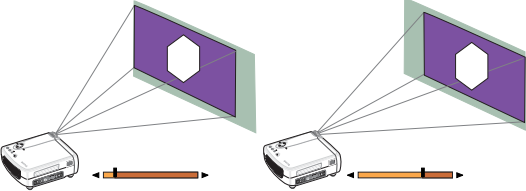
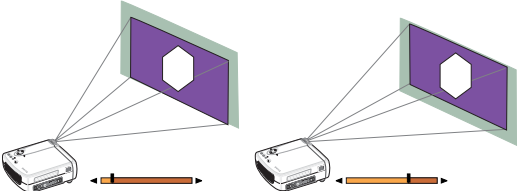
Press **Menu** for the main menu and press ◀ or ▶ to select a sub-menu. Press **Menu** again to select items in the sub-menu.

Menu Bar					
Sub-menu	Display	Image	Source	Control	PIP
PC	Keystone Brightness Contrast Phase H Size	Auto Resize H Position V Position Color Temp Information	Mirror Source Scan Volume Treble Bass Mute	Language OSD OSD Time Auto Off Reset Lamp Hour	Main page: PIP Source PIP Size PIP Pos. H Position V Position More Options  Sub Page: Brightness Contrast Color Tint Sharpness
Y/Pb/Pr		Ratio Color Tint Color Temp			
Video	Keystone Brightness Contrast Color Tint	Ratio System Sharpness Color Temp Information			
S-Video					

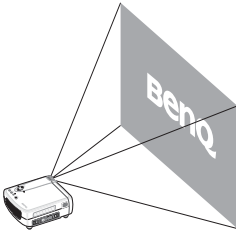
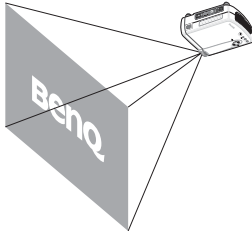
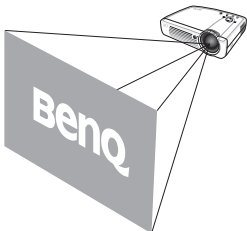
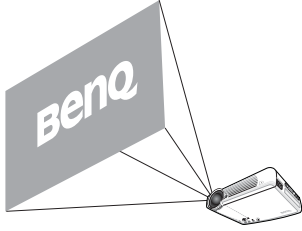





# 1. Display Menu

FUNCTION	DESCRIPTION
<b>Keystone</b>	Corrects the keystone of the image. 
<b>Brightness</b>	Adjusts the brightness of the image. 
<b>Contrast</b>	Adjusts the degree of difference between darkness and lightness of the image. 
<b>Phase</b>	Adjusts to fit in the desired image size.  <b>*This function is available only when the input mode is PC or YPbPr.</b>
<b>H Size</b>	Adjusts to avoid the occurrence of flicker. <b>*This function is available only when the input mode is PC or YPbPr.</b>
<b>Color</b>	Adjusts to increase or decrease the colors (R, G, B) of image. <b>*This function is not available when the input mode is PC.</b>
<b>Tint</b>	Adjusts to make the image look more red or blue. <b>*This function is not available when the input mode is PC.</b>

## 2. Image Menu

FUNCTION	DESCRIPTION
<b>Auto Resize</b>	Makes the best fit of the image to the screen, 1. On 2. Off 3. 16:9 <b>*This function is available only when the input mode is PC .</b>
<b>Ratio</b>	Users have 2 options for the image ratio. 1. 4 : 3    2. 16 : 9 <b>*This function is available when the input mode is YPbPr, Video or S-Video.</b>
<b>H Position</b>	Adjusts the horizontal position of the image.  <b>*This function is available only when the input mode is PC.</b>
<b>V Position</b>	Adjusts the vertical position of the image.  <b>*This function is available only when the input mode is PC.</b>
<b>Color Temp.</b>	Adjusts the color temperature to fit your preference.
<b>Information</b>	Shows the current resolution.
<b>System</b>	System information will be shown as: 1. NTSC 2. PAL 3. SECAM 4. YUV <b>*This function is available only when the input mode is Video or S-Video.</b>
<b>Sharpness</b>	Adjusts to make the image look sharper or softer. <b>*This function is available only when the input mode is Video or S-Video.</b>
<b>Color</b>	Adjusts to increase or decrease the colors (R, G, B) of the image. <b>*This function is not available when the input mode is PC.</b>
<b>Tint</b>	Adjusts to make the image look more red or blue. <b>*This function is not available when the input mode is PC.</b>

### 3. Source Menu


FUNCTION	DESCRIPTION
<p><b>Mirror</b></p>	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p><b>1. Default</b></p>  </div> <div style="text-align: center;"> <p><b>2. Ceiling-mounted projection</b></p>  </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div style="text-align: center;"> <p><b>3. Rear screen projection</b></p>  </div> <div style="text-align: center;"> <p><b>4. Ceiling-mounted and rear screen projection.</b></p>  </div> </div>
<p><b>Source Scan</b></p>	<p>If Source Scan is on, all the input sources will be detected during the start-up process. Otherwise, the projector will only detect the last input source.</p>
<p><b>Volume</b></p>	<p>Adjusts the volume level.</p> 
<p><b>Treble</b></p>	<p>Adjusts the treble level.</p> 
<p><b>Bass</b></p>	<p>Adjusts the bass level.</p> 
<p><b>Mute</b></p>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p><b>Off</b></p>  </div> <div style="text-align: center;"> <p><b>On</b></p>  </div> </div>

## 4. Control Menu

FUNCTION	DESCRIPTION
<b>Language</b>	Language sets the OSD to display in one of 10 languages. Use ◀ / ▶ key to select the languages: English, French, German, Italian, Spanish, Portuguese, Traditional Chinese, Simplified Chinese, Japanese and Korean.
<b>OSD</b>	Selects a desired OSD position.
<b>OSD Time</b>	Sets the length of time the OSD will remain active after the last time you pressed the button. The range is from 5 to 60 seconds in 5-second increments.
<b>Auto Off</b>	Sets the length of time to shut off the system when no input is detected.
<b>Reset</b>	Returns all settings to the time of manufacturing.
<b>Lamp Hour</b>	Shows lamp usage time.

## 5. PIP Menu

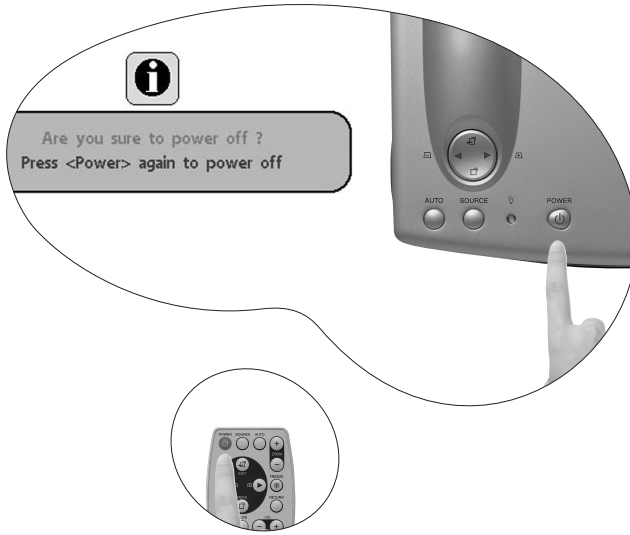
These functions are valid only when the input mode is PC and the PIP source is Video or S-Video.

FUNCTION	DESCRIPTION
<b>PIP Source</b>	Selects the source from which the PIP picture comes.
<b>PIP Size</b>	Uses ◀ / ▶ key to scroll through the 4 alternatives: Off, Small, Medium, Large.  <b>When the resolution of the PC signal is 1280x1024 (SXGA), the selected Large PIP size will be reduced to the Medium size.</b>
<b>PIP Position</b>	Selects a desired PIP position.
<b>H Position</b>	Adjusts the horizontal position of PIP image.
<b>V Position</b>	Adjusts the vertical position of PIP image.
<b>More Options</b>	Uses ◀ / ▶ key to select more PIP functions including Brightness, Contrast, Color, Tint, Sharpness and System.
<b>Brightness</b>	Adjusts the brightness of PIP image.
<b>Contrast</b>	Adjusts the degree of difference between darkness and lightness of PIP image.
<b>Color</b>	Adjusts to increase or decrease the colors (R, G, B) of the image.
<b>Tint</b>	Adjusts to make the image look more red or blue.
<b>Sharpness</b>	Adjusts to make the image look sharper or softer

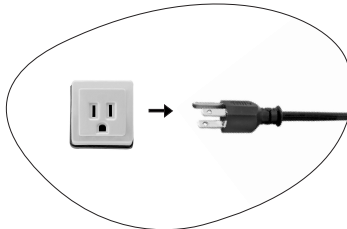


# Shutdown

1. Press and hold **POWER** and a warning message will prompt up. To turn off the projector, Press **POWER** again.



2. The fan will continue to run for approximately 90 seconds.
3. Disconnect the power cord from the wall socket.



 Please do not unplug the power cord before **POWER** is shut down or during the 90-second cooling process.

# 5 Maintenance

## Lamp Information

### Use and Replacement of Lamp


When the Lamp Indicator lights up red or a message appears to suggest the time of lamp replacement, please install a new lamp or consult your dealer. An old lamp could cause a malfunction in the projector and may explode.

### LED Status Indicators

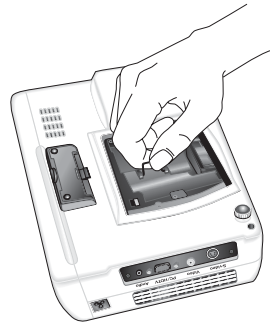
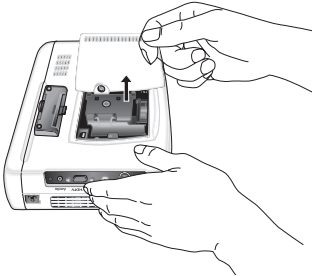
<b>Lamp Life Indicators</b>	When this LED shows red continuously, it is warning you that the lamp life has exceeded <b>2000</b> hours. Replace the projection lamp with a new one immediately.
<b>CHANGE THE LAMP, AND RESET THE LAMP TIMER</b>	The lamp has been in operation for 1900 hours. Change a new lamp for optimal performance.
<b>CHANGE THE LAMP. THE POWER WILL TURN OFF AFTER 20 HOURS</b>	The lamp has been in operation for 1980 hours, and the power will turn off after 20 hours.
<b>CHANGE THE LAMP!</b>	The lamp has been in operation for over 2000 hours. The warning message will display for 30 seconds every 5 minutes after you turn on the projector and the power will turn off automatically in 10 minutes.
<b>Lamp is not properly attached</b>	LED blinks rapidly.
<b>Temperature is too high</b>	When the projector's internal temperature is too high to operate safely, the LED blinks slowly for one minute and the lamp turns off automatically.  If the LED light is off, the projector's lamp and temperature are operating under normal conditions.

 **The LAMP indicator will light up if the lamp becomes too hot. Turn off the power and let the projector cool for 45 minutes. If the LAMP indicator is still red when turning the power on, please contact your dealer.**

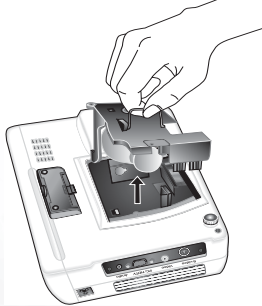
# Lamp Replacement


 **To reduce the risk of electrical shock, always turn off the projector and disconnect the power cord before changing the lamp.**

1. Press the **POWER** button to switch off the projector. Disconnect the power cord from the outlet and the projector.
2. Loosen the screw and remove the lamp cover. If the lamp is hot, avoid burns by waiting 45 minutes until the lamp has cooled.
4. Replace the lamp with a new one. Insert it into the projector, and tighten the screws firmly. Loose screws may cause a bad connection, which may result in malfunction.



3. Loosen the 3 screws. (It is strongly recommended you use a magnetic-headed screwdriver.) Pull the handle to remove the lamp housing. If the screws are not loosened completely, they could injure your fingers. Do not insert your hand into the box after the lamp is removed. If you touch the optical parts inside, this could cause color unevenness.
5. Re-install the lamp cover and tighten the screw. **Do not turn on the power with the lamp cover removed.** Whenever the lamp is replaced, reset the total lamp operation time. **Do not reset if the lamp is not replaced as this could cause breakage.**



 **To reduce the risk of severe burns, allow the projector to cool for at least 45 minutes before replacing the lamp.**

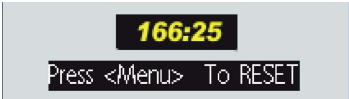

**To reduce the risk of injuries to fingers and damage to internal components, use caution when removing lamp glass that has shattered into sharp pieces.**

**To reduce the risk of injuries to fingers and/or decreasing image quality by touching the lens, do not touch the empty lamp compartment when the lamp is removed.**

**This lamp contains mercury. Consult your local hazardous waste regulations to dispose of this lamp in a proper manner.**

# Resetting Lamp Hours

If you replace the lamp after 2000 hours of operation, please follow the instructions below within 10 minutes of power on.

OSD	FUNCTION
 <p>The screenshot shows a grey background with a black box containing the text "166:25" in yellow. Below it, another black box contains the text "Press &lt;Menu&gt; To RESET" in white.</p>	<p>Press the Exit button on the projector for 3 seconds to display the total used lamp time.</p>
 <p>The screenshot shows a grey background with a black box containing the text "00:00" in red. Below it, another black box contains the text "Press &lt;Exit&gt; To Leave" in white.</p>	<ul style="list-style-type: none"><li>• Press the MENU button on the projector during the lamp hour message. An adjustment message will appear.</li><li>• Press ◀ or ▶ to reset lamp hours or press EXIT to leave.</li></ul>

# Service Information

## Accessories (Included in the standard package)

<b>Description</b>	<b>Part Number</b>
Power cord (EU)	27.01218.191
Power cord (US)	27.01118.311
Power cord (UK)	27.02718.201
VGA cable	50.J0508.503
Video cable	50.J1303.501
S-Video cable	50.72920.011
PC - PC audio cable	50.L4302.501
RCA R/W - audio cable	50.J1311.001
Soft carrying case	98.J2202.001
Remote control	98.J2406.001
3-2 converter	22.91007.001

## Optional Accessories (Not included in the standard package)

<b>Description</b>	<b>Part Number</b>
Mac adapter (switchable)	20.20118.A15
Spare lamp kit	60.J2203.CB1
HDTV cable	50.J2401.001
Ceiling mount kit	60.J2439.011
Presentation Pro	60.J2278.001

## Ordering Parts or Getting Information

For product information, product assistance, service information, or to order accessories, please contact BENQ Corporation at <http://www.BenQ.com>.

# 6 Troubleshooting

## Common Problems & Solutions

### ② NO POWER

#### 👉 TRY THESE SOLUTIONS

- Plug the power cord into the AC inlet.
- Plug the power cord into the power inlet.
- Wait two minutes after the projector is turned off before turning the projector back on.

### ② NO PICTURE

#### 👉 TRY THESE SOLUTIONS

- Check for the proper input source.
- Ensure all cables are connected properly.
- Adjust the brightness and contrast.
- Remove the lens cap.

### ② TRAPEZOID IMAGE ON THE SCREEN

#### 👉 TRY THESE SOLUTIONS

- Reposition the unit to improve its angle on the screen.
- Use the **Keystone** correction key on the control panel of the projector or the remote control unit.

### ② POOR COLOR

#### 👉 TRY THESE SOLUTIONS

- Select the correct video system.
- Adjust brightness, contrast, or saturation.

### ② BLURRED IMAGE

#### 👉 TRY THESE SOLUTIONS

- Press **Auto** on the control panel of the projector or the remote control unit to get better picture quality.
- Adjust the focus.
- Reposition the unit to improve its projection angle.
- Ensure the distance between the unit and screen is within the adjustment range of the lens.

### ② REMOTE CONTROL DOES NOT WORK

#### 👉 TRY THESE SOLUTIONS


- Replace the batteries with new ones.
- Make sure there is no obstacle between the remote control and the unit.
- Stand within 6 meters (19.5 feet) of the projector.
- Make sure nothing blocking the front and rear receivers.

# Status Messages

On Screen Messages	Description
<b>SEARCHING</b>	Projector is searching for input.
<b>INPUT SIGNAL DETECTED, ACTIVATING AUTO IMAGE</b>	Projector has identified the input signal and is running the auto image adjustment function.
<b>SYNC IS OUT OF RANGE</b>	Input signal frequency exceeds the projector's range.
<b>CHANGE THE LAMP, AND RESET THE LAMP TIMER</b>	The lamp has been in operation for 1900 hours. Lamp replacement is recommended.
<b>CHANGE THE LAMP, THE POWER WILL TURN OFF AFTER 20 HOURS</b>	The lamp has been in operation for 1980 hours, and the power will turn off after 20 more hours. Replace the lamp as soon as possible.
<b>CHANGE THE LAMP!</b>	The lamp has been in operation for over 2000 hours, and the power will turn off automatically in 10 minutes. Replace the lamp immediately.

# 7 Specifications

## Projector Specifications

 **Note: All specifications are subject to change without notice.**

### General

Model name	PB2220	1024X768	XGA
	PB2120	800X600	SVGA

### Optical

Display system	1-CHIP DMD
Lens F/Number	F/2.4 ~ 2.6
Lamp	150W VIP lamp

### Electrical

Power supply	AC100 ~ 240V, 2.3A, 50/60 Hz (Automatic)
Power consumption	220 W (Max)

### Mechanical

Dimensions	220 mm (W) x 52 mm (H) x 175 mm (D)
Operating Temperature range	0°C ~ 35°C
Weight	3.92 lbs (1.78 Kg)

### Input terminal

#### Computer Input

RGB/ HDTV Input	D-sub 15-pin (female)
Video Signal Input	
S VIDEO	Mini DIN 4-pin terminal
VIDEO	RCA Jack terminal
Audio Signal Input	
Audio	Mini Jack Stereo Terminal

### Output

Speaker	0.5 Watt x 1
---------	--------------



# Timing Chart

## Supported timing for PC input

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Frequency (MHz)	Mode
720x400	37.927	85.039	35.500	720x400_85
640x480	31.469	59.940	25.175	VGA_60
	37.861	72.809	31.500	VGA_72
	37.500	75.000	31.500	VGA_75
	43.269	85.008	36.000	VGA_85
800x600	35.156	56.250	36.000	SVGA_56
	37.879	60.317	40.000	SVGA_60
	48.077	72.188	50.000	SVGA_72
	46.875	75.000	49.500	SVGA_75
832x624	53.674	85.061	56.250	SVGA_85
	49.725	74.550	57.283	MAC16"
1024x768	35.522	86.957	44.900	XGA_43i
	48.363	60.004	65.000	XGA_60
	56.476	70.069	75.000	XGA_70
	60.023	75.029	78.750	XGA_75
	68.667	84.997	94.500	XGA_85
	60.134	74.700	79.857	MAC19"
1152x864	67.500	75.000	108.000	SXGA1_75
1280x960	60.000	60.000	108.000	QuadVGA_60
1280x1024	63.981	60.020	108.000	SXGA3_60

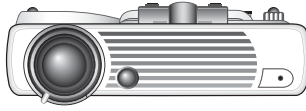
## Supported timing for YPbPr input

Signal Format	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
480i(525i)@60Hz	15.73	59.94
480p(525p)@60Hz	31.47	59.94
576i(625i)@50Hz	15.63	50.00
576p(625p)@50Hz	31.25	50.00
720p(750p)@60Hz	45.00	60.00
720p(750p)@50Hz	37.50	50.00
1080i(1125i)@60Hz	33.75	60.00
1080i(1125i)@50Hz	28.13	50.00

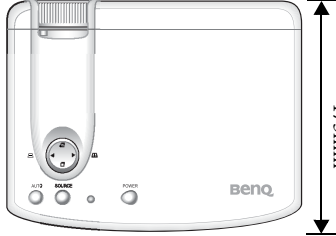
## Supported timing for Video and S-Video inputs

Video mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Frequency (MHz)
NTSC	15.73	60	3.58
PAL	15.63	50	4.43
SECAM	15.63	50	4.25 or 4.41
PAL-M	15.73	60	3.58
PAL-N	15.63	50	3.58
PAL-60	15.73	60	4.43
NTSC4.43	15.73	60	4.43

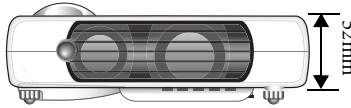
# 8 Dimensions



220mm



175mm



52mm

# Warranty

## Limited Warranty

BENQ warrants this product against any defects in material and workmanship, under normal usage and storage.

**Exclusion to Warranty:** The lamps are considered as consumable items and are warranted for 90 days or 500 hours, whichever occurs first. Proof of purchase date will be required with any warranty claim. In the event this product is found to be defective within the warranty period, BENQ's only obligation and your exclusive remedy shall be replacement of any defective parts (labor included). To obtain warranty service, immediately notify the dealer from which you purchased the product of any defects.

**Important:** The above warranty shall be void if the customer fails to operate the product in accordance with BENQ's written instructions. This warranty gives you specific legal rights, and you may have other rights which vary from country to country.

For more detailed information, please refer to BenQ Warranty Information Book.

# 10 Safety Regulations

## FCC Statement

**CLASS A:** This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class “A” computing device pursuant to Subpart B of Part 15 of the FCC Rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at his/her own expense will be required to take whatever measures may be required to correct the interference.

**CLASS B:** This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## EEC Statement

This machine was tested against the 89/336/EEC (European Economic Community) for EMC (Electro Magnetic Compatibility) and fulfills these requirements.

## MIC Statement

### **A class equipment (Business purpose info/telecommunications equipment)**

As this equipment has undergone EMC registration for business purpose, the seller and/or the buyer is asked to beware of this point and in case a wrongful sale or purchase has been made, it is asked that a change to household use be made.

### **B class equipment (Household purpose info/telecommunications equipment)**

As this equipment has undergone EMC registration for household purpose, this product can be used in any area including residential area.