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The following projector manual has not been modified or altered in any way.



# ***C160/C180***

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# **User's Guide**



**WARNING:** This product contains chemicals, including lead, known to the State of California to cause birth defects or other reproductive harm. ***Wash hands after handling.***

**WARNING:** This product has a lamp which contains a very small amount of mercury. Dispose of it as required by local, state, or federal ordinances and regulations. For more information, see **[www.eiae.org](http://www.eiae.org)**

This entire user's guide is available on the enclosed CD as an Adobe Acrobat pdf file in the following languages: English, French, German, Italian, Norwegian, Portuguese, Spanish, Russian, Japanese, Korean, Traditional Chinese, Simplified Chinese. Before using this projector, please read these instructions.

Le mode d'emploi complet est disponible sur le CD joint sous forme de fichier pdf d'Adobe Acrobat dans les langues suivantes : anglais, français, allemand, italien, norvégien, portugais, espagnol, russe, japonais, coréen, chinois traditionnel, chinois simplifié. Avant d'utiliser ce projecteur, veuillez lire ces instructions.

Die vollständige Benutzeranleitung ist auf der im Lieferumfang enthaltenen CD als Adobe Acrobat PDF-Datei in den folgenden Sprachen verfügbar: Englisch, Französisch, Deutsch, Italienisch, Norwegisch, Portugiesisch, Spanisch, Russisch, Japanisch, Koreanisch, Traditionelles Chinesisch und Vereinfachtes Chinesisch. Bitte lesen Sie diese Anweisungen vor der Verwendung des Projektors.

La presente guida è disponibile sul CD allegato, come file Adobe Acrobat pdf, nelle seguenti lingue: inglese, francese, tedesco, italiano, norvegese, portoghese, spagnolo, russo, giapponese, coreano, cinese tradizionale e cinese semplificato. Prima di usare questo proiettore, leggere le seguenti istruzioni.

Hele denne brukerhåndboken finnes på den vedlagte CD-en som en Adobe Acrobat pdf-fil på følgende språk: Engelsk, fransk, tysk, italiensk, norsk, portugisisk, spansk, russisk, japansk, koreansk, tradisjonell og forenklet kinesisk. Les disse anvisningene før projektoren tas i bruk.

Este guia do usuário completo está disponível no CD anexo, como um arquivo pdf do Adobe Acrobat nos seguintes idiomas: inglês, francês, alemão, italiano, norueguês, português, espanhol, russo, japonês, coreano, chinês tradicional, chinês simplificado. Antes de utilizar este projetor, leia estas instruções.

Este manual de uso está disponible en su totalidad en el CD incluido, como archivo pdf de Adobe Acrobat, en los siguientes idiomas: inglés, francés, alemán, italiano, noruego, portugués, español, ruso, japonés, coreano, chino tradicional, chino simplificado. Antes de usar el proyector, lea estas instrucciones.

Данное руководство пользователя в полном объеме представлено на прилагаемом компакт-диске в виде pdf-файла Adobe Acrobat на следующих языках: английском, французском, немецком, итальянском, норвежском, португальском, испанском, русском, японском, корейском, традиционном и упрощенном китайском. Перед использованием проектора, прочитайте данные инструкции.

このユーザーズガイドは、プロジェクトに付属しているCDにAdobe AcrobatのPDFファイル形式として収録されています。次の言語のユーザーズガイドをご利用いただけます。英語、フランス語、ドイツ語、イタリア語、ノルウェー語、ポルトガル語、スペイン語、ロシア語、日本語、韓国語、簡体中国語、繁体中国語。このプロジェクトを使用する前に、ユーザーズガイドを必ずお読みください。

附带的 CD 上有 Adobe Acrobat pdf 格式的整本《使用者指南》，包括下列各种语言版本：英文、法文、德文、意大利文、挪威文、葡萄牙文、西班牙文、俄文、日文、韩文、繁体中文、简体中文。请在使用投影机之前，先阅读这些说明。

所附的光碟片上，有 Adobe Acrobat (PDF) 格式的這本《使用者手冊》；所提供的不同語言版本包括：英文、法文、德文、義大利文、挪威文、葡萄牙文、西班牙文、俄文、日文、韓文、中文繁體、以及中文簡體。開始使用本投影機之前，請先詳細閱讀這些說明。

동봉된 CD에는 Adobe Acrobat pdf 파일 형식의 사용 설명서가 영어, 프랑스어, 독일어, 이탈리아어, 노르웨이어, 포르투갈어, 스페인어, 러시아어, 일본어, 한국어, 중국어(번체 및 간체)로 제공됩니다. 이 프로젝터를 사용하기 전에 다음 지침을 읽으십시오.

## Declaration of Conformity

Manufacturer: InFocus Corporation, 27700B SW Parkway Ave. Wilsonville, Oregon 97070 USA

European Office: Strawinskylaan 585, 1077 XX Amsterdam, The Netherlands

We declare under our sole responsibility that this projector conforms to the following directives and norms:

EMC Directive 89/336/EEC, Amended by 93/68/EEC

EMC: EN 55022

EN 55024

EN 61000-3-2

EN 61000-3-3

Low Voltage Directive 73/23/EEC, Amended by 93/68/EEC

Safety: EN 60950: 2000

December, 2003

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## FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## EN 55022 Warning

This is a Class A product. In a domestic environment it may cause radio interference, in which case the user may be required to take adequate measures. The typical use is in a conference room, meeting room or auditorium.

## Canada

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

## Agency Approvals

UL, CUL, TUV, GOST

Other specific Country Approvals may apply, please see product certification label.

This user's guide applies to models C160, C180, GEN200, and GEN201.

InFocus reserves the right to alter product offerings and specifications at any time.

## Table of Contents

Introduction	5
Connecting a computer	7
Required computer connections	7
Displaying a computer image	9
First-time projector use with Windows 98	10
Adjusting the image	12
Connecting a video device	13
Displaying a video image	14
Shutting down the projector	16
Troubleshooting your setup	16
Using the keypad buttons	24
Using the remote control	25
Using the audio	26
Optimizing computer images	27
Presentation features	27
Optimizing video images	28
Customizing the projector	28
Using the menus	29
Picture menu	30
Settings menu	33
Maintenance	37
Cleaning the lens	37
Replacing the projection lamp	38
Cleaning the dust filter	40
Using the security lock	40
Appendix	41
Accessories	41
Red LED behavior and projector errors	42
Projected image size	42

If you are experienced in setting up presentation systems, use the included *Quick Set Up* card. For complete details on connecting and operating the projector, refer to this User's Guide. Electronic versions of this User's Guide in multiple languages are available on the included CD and on our website.

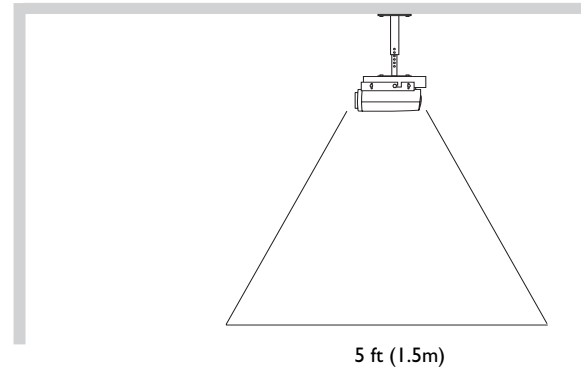
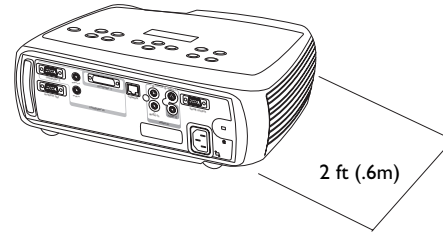
The website also has technical specifications (an interactive image size calculator, laptop activation commands, connector pin outs, a glossary, the product data sheet), a web store to buy accessories, and a page for online registration. See the inside of the back cover for a list of all contact numbers and relevant web addresses.

## Important Operating Considerations for Safety

- Place the projector in a horizontal position no greater than 15 degrees off axis.
- Locate the projector in a well-ventilated area without any obstructions to intake or exhaust vents. Do not place the projector on a tablecloth or other soft covering that may block the vents.
- Locate the projector at least 4' (1.2 m) away from any heating or cooling vents.
- Use only InFocus-approved ceiling mounts.
- Use only the power cord provided. A surge-protected power strip is recommended.
- Refer to this manual for proper startup and shutdown procedures.
- In the unlikely event of the lamp rupturing, discard any edible items placed in the surrounding area and thoroughly clean the area along all sides of the projector. Wash hands after cleaning the area and handling the ruptured lamp. This product has a lamp which contains a very small amount of mercury. Dispose of it as required by local, state or federal ordinances and regulations. For more information see [www.eiae.org](http://www.eiae.org).

Follow these instructions to help ensure image quality and lamp life over the life of the projector. Failure to follow these instructions may affect the warranty. For complete details of the warranty, see the Warranty section at the end of this user's guide.

Do not place objects or people in the 2 foot (.6m) area along the side of the projector. For ceiling mount applications, this area should be 5 feet (1.5m).



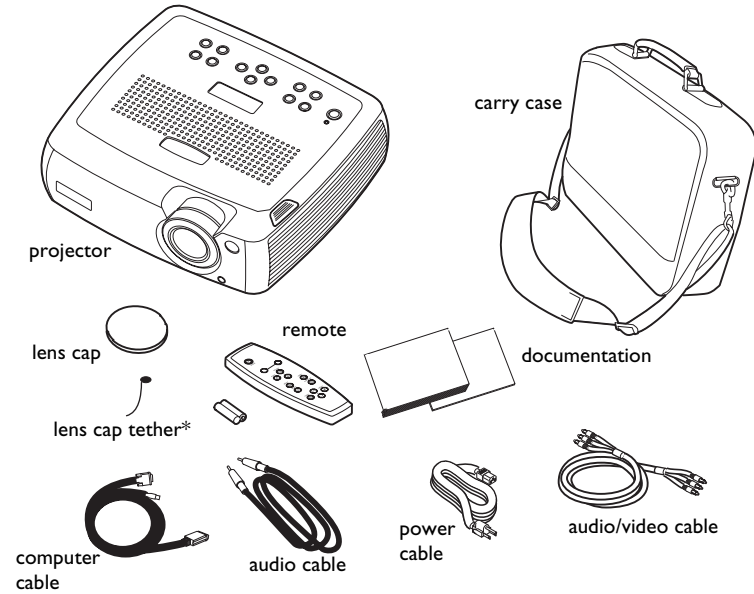
# Introduction

Your new digital projector provides computer and video inputs and has XGA 1024x768 resolution. The projector is easy to connect, easy to use, easy to maintain. An Interactive Display on the top of the projector gives you constant feedback on the status of the projector.

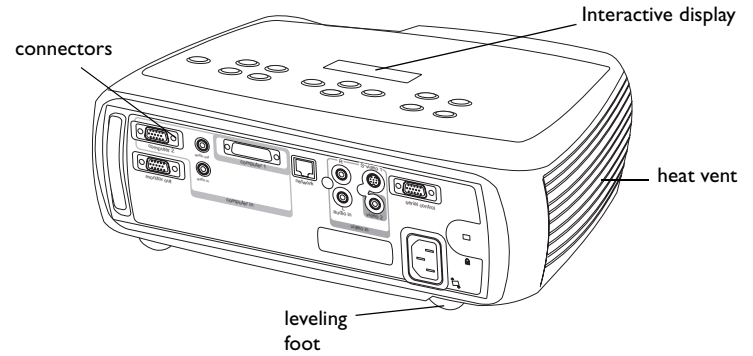
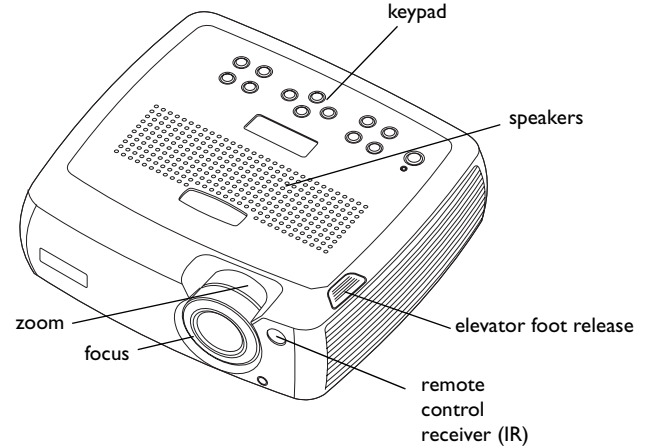
## Online Registration

Register your projector on our website to receive product updates, announcements, and registration incentives. See the inside of the back cover for the web address.

## Included items



# Projector components and features



\*The lens cap tether ships in the Documentation Pack. Attach it to the lens cap and the projector if desired.



## Connector Panel

The C160 provides one computer and two video connectors:

- one M1-D/A (HD, DVI, and computer)
- one S-video
- one composite RCA

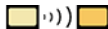
It also has an RS-232 serial connector for serial control. The Command Line Interface (CLI) specifications and commands are on our website.

The C180 has an additional VESA computer input (HD, HD component, and computer) and an RJ-45 connector for networked control via ProjectorNet software.

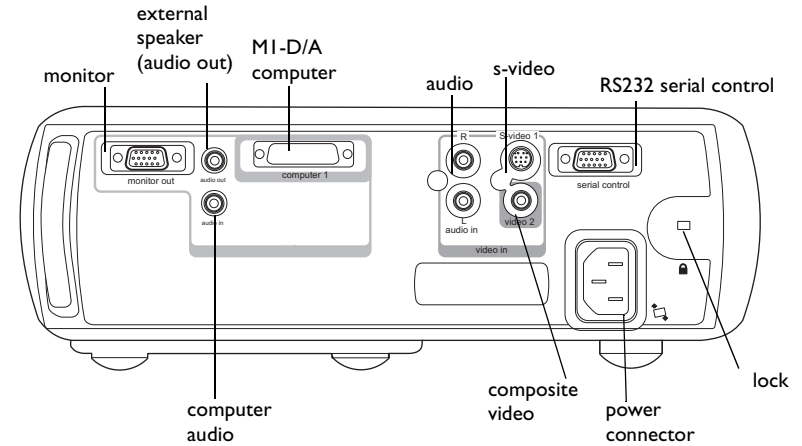
## Wireless Projection

You can use the projector's M1 connector along with the InFocus® LiteShow® wireless adapter and software for cable-free digital projection. Contact an authorized InFocus dealer or visit the website listed on the back inside cover of this User's Guide for more information.

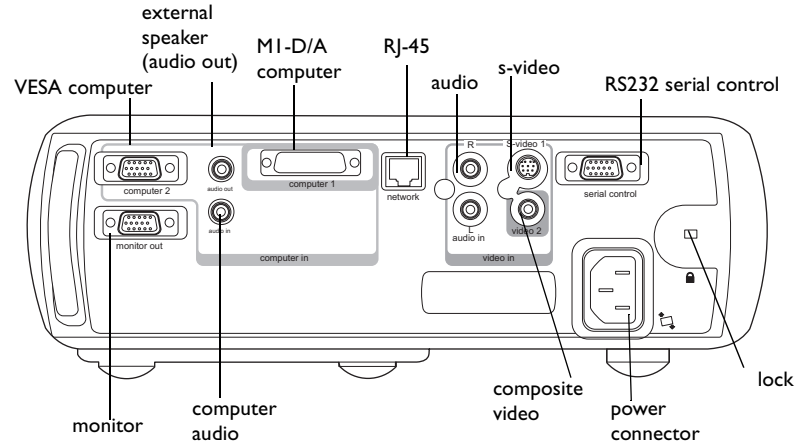
**InFocus. LiteShow.**  
Wireless Freedom for Your Projector.™



## Connector panel of C160



## Connector panel of C180



# Connecting a computer

## Required computer connections

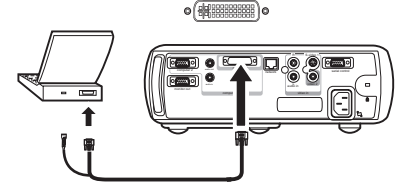
Connect the black end of the computer cable to the to the **Computer I** connector on the projector. Connect the blue end to the video port on your computer. If you are using a desktop computer, you first need to disconnect the monitor cable from the computer's video port.

Connect the black power cable to the connector on the back of the projector and to your electrical outlet.

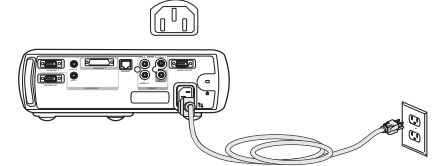
The Power LED on the projector's keypad turns solid green.

**NOTE:** Always use the power cable that shipped with the projector.

connect computer cable



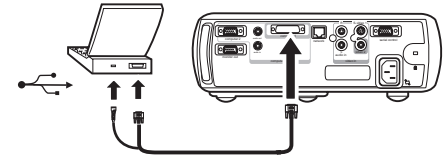
connect power cable



## Optional computer connections

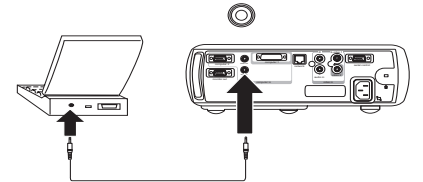
To advance slides in a PowerPoint™ presentation using the remote, plug the USB connector on the computer cable into the USB mouse connector on your computer. USB drivers must be installed to use the USB feature. For more information, see page 11.

connect computer cable



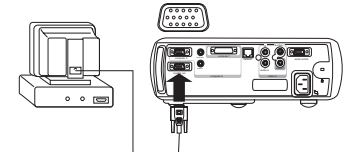
To have sound with your presentation, connect the audio cable to your computer and to the computer **Audio In** connector on the projector.

connect audio cable



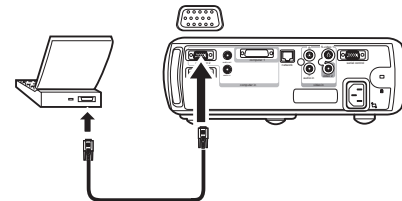
If you are using a desktop computer and want to see the image on your computer screen as well as on the projection screen, plug the monitor cable to the black **Monitor Out** connector on the projector.

connect monitor cable



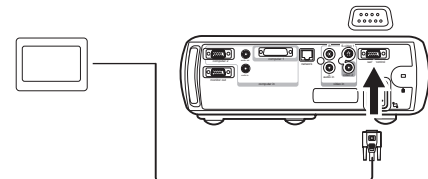
If you prefer connecting your C180 to your computer with an optional VESA cable, connect one end of the cable to the VESA port on your computer, and connect the other end of the cable to the blue **Computer 2** connector on the projector.

connect VESA cable



You can control the projector from an LCD control panel or computer by connecting an RS-232 cable to the projector's **Serial** connector. Specific RS-232 commands can be found in the Service and Support section of our website.

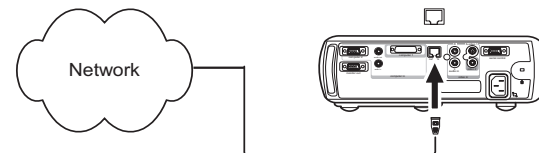
connect RS-232 cable



The C180 can be managed by ProjectorNet networking software through its **Network** connector.

Contact an authorized dealer or visit our website for information on ProjectorNet.

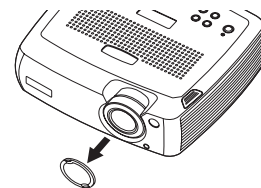
connect network cable



## Displaying a computer image

Remove the lens cap.

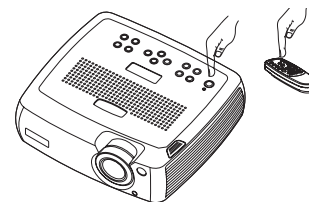
remove lens cap



Press the **Power** button on the top of the projector or the remote.

The LED flashes green and the fans start to run. When the lamp comes on, the startup screen is displayed and the LED is steady green. It can take a minute for the image to achieve full brightness. The Interactive Display on the projector indicates the startup status.

press Power button



**? No startup screen?** Get help on page 17.

Turn on your computer.

The computer's image should appear on the projection screen. If it doesn't, press the **Computer** button on the projector's keypad.

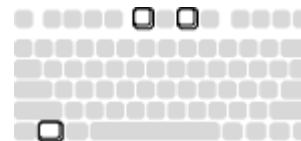
turn on computer



Make sure your laptop's external video port is active.

Many laptops do not automatically turn on their external video port when a projector is connected. Usually a key combination like FN + F5 is used to turn the external display on and off. Refer to your computer's documentation to learn your computer's key combination.

activate laptop's external port



**? No computer image?** Try pressing the **Auto Image** button on the keypad. Get help on page 17.

## First-time projector use with Windows 98

The first time you connect a computer running Windows 98 to the projector, the computer recognizes the projector as “new hardware” and the Add New Hardware Wizard appears. Follow these instructions to use the Wizard to load the correct driver (which was installed with your Windows operating system).

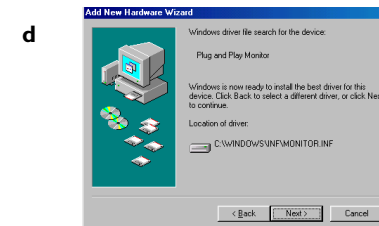
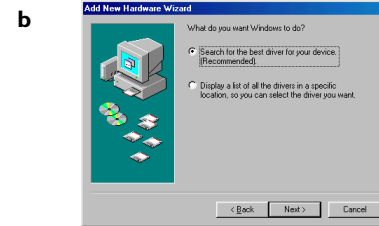
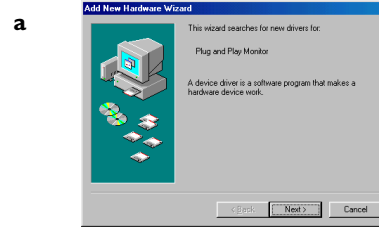
If you are running Windows 2000, Windows ME, or Windows XP, skip these steps and go to “Adjusting the image” on page 12.

**a** Click **Next** to begin searching for the driver.

**b** Make sure “Search for the best driver” is selected, then click **Next**.

**c** Uncheck any checked boxes, then click **Next**. Windows automatically locates the driver. If this driver has been removed, reload the driver using your Windows operating system CD.

**d** When Windows finds the driver, you are ready to install it. Click **Next**.



**Skip this page if you did not connect the USB portion of the MI computer cable**

**For Windows 98:**

- If you connected the USB cable, the Add New Hardware Wizard appears again. Drivers must be installed to use the USB functionality.
- **The Wizard launches two times.**

The first time it detects a USB Human Interface Device (for the keyboard).

The second time it detects a USB Human Interface Device (for the mouse).

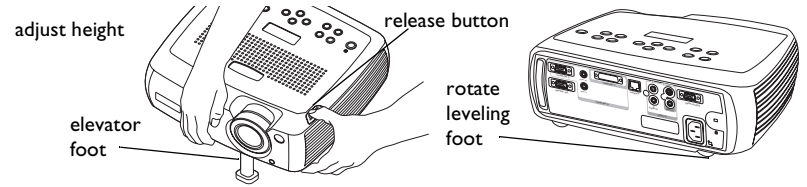
**For Windows 2000, Windows ME, and Windows XP:**

- The USB drivers are automatically installed.

## Adjusting the image

Adjust the height of the projector, if necessary, by pressing the release button to extend the elevator foot.

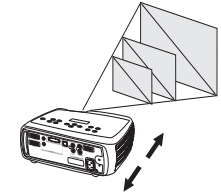
Rotate the leveling foot (located at the bottom back right corner), if necessary.



Position the projector the desired distance from the screen at a 90 degree angle to the screen.

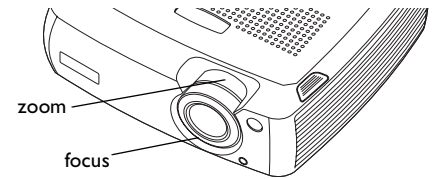
See page 42 for a table listing screen sizes and distances.

adjust distance



Adjust the zoom or focus rings by rotating them until the desired image size and focus are produced.

adjust zoom and focus

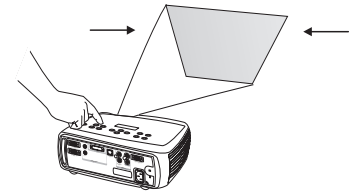


If the image is not square, adjust the vertical digital keystone by using the buttons on the keypad.

Press the upper **Keystone** button to reduce the upper part of the image, and press the lower **Keystone** button to reduce the lower part.

You can also adjust the horizontal keystone of the C180 via the menus, or set the projector to automatically adjust the vertical keystone. See page 30.

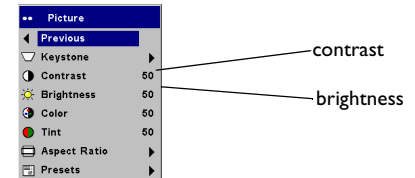
adjust keystone



Adjust the Contrast or Brightness in the Picture menu.

See page 29 for help with the menus.

adjust Contrast or Brightness



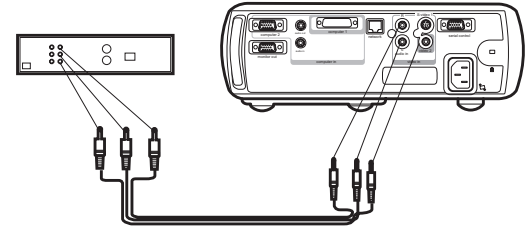
# Connecting a video device

## Standard video connections

Plug the audio/video (A/V) cable's yellow connector into the video-out connector on the video device. Plug the other yellow connector into the yellow **Video 2** connector on the projector.

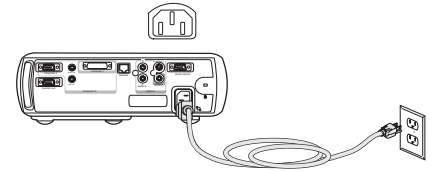
Plug a white connector into the left audio out connector on the video device and plug a red connector into the right audio out connector on the video device. Plug the remaining white connector into the left **audio in** connector on the projector, and plug the red connector into the right **audio in** connector on the projector.

connect A/V cable



Connect the black power cable to the connector on the back of the projector and to your electrical outlet.

connect power cable



**NOTE:** Always use the power cable that shipped with the projector.

## Optional video connections

If the video device uses a round, four-prong S-video connector, plug an S-video cable (sold separately) into the S-video connector on the video device and into the **S-Video 1** connector on the projector. Use the A/V cable's audio connectors as described directly above (the yellow connectors on the A/V cable are not used).

connect S-video and video cables



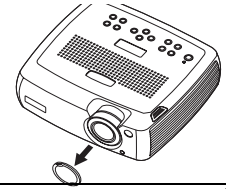
To connect a progressive scan EdTV or HD source, use the Component to M1 adapter (sold separately).



## Displaying a video image

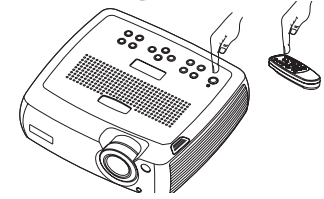
Remove the lens cap.

remove lens cap



Press the **Power** button on the top of the projector or the remote. The LED flashes green and the fans start to run. When the lamp comes on, the startup screen is displayed and the LED is steady green. It can take a minute for the image to achieve full brightness. The Interactive Display on the projector indicates the startup status.

press Power button

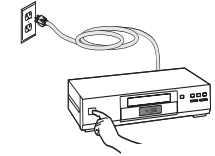


**? No startup screen?** Get help on page 16.

Plug in and turn on the video device.

The video device's image should appear on the projection screen. If it doesn't, press the **Video** button on the keypad.

turn on video device



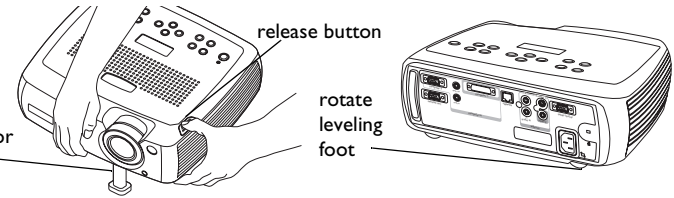
Adjust the height of the projector by pressing the release button to extend the elevator foot. Rotate the leveling foot, if necessary.

adjust height

release button

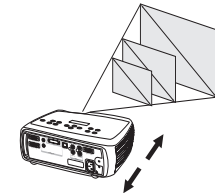
elevator foot

rotate leveling foot



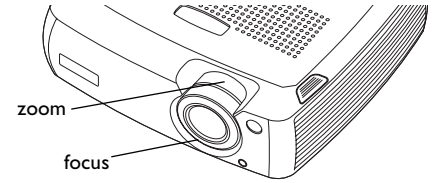
Position the projector the desired distance from the screen at a 90 degree angle to the screen. See page 42 for a table listing screen sizes and distances to the screen.

adjust distance



Adjust the zoom or focus rings by rotating them until the desired image size and focus are produced.

adjust zoom and focus

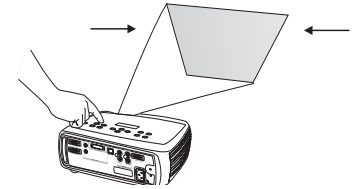


If the image is not square, adjust the vertical keystone using the buttons on the keypad.

Press the upper **Keystone** button to reduce the upper part of the image, and press the lower **Keystone** button to reduce the lower part.

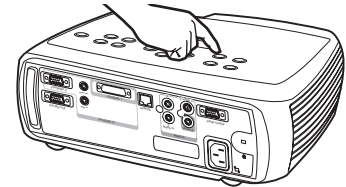
You can also adjust the horizontal keystone on the C180 via the menus, or set the projector to automatically adjust the vertical keystone. See page 30.

adjust keystone



Adjust the volume on the keypad or remote.

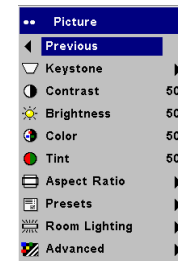
adjust volume



Adjust the **Contrast**, **Brightness**, **Color**, or **Tint** in the Picture menu.

See page 29 for help with the menus.

adjust Picture menu



## Shutting down the projector

The projector automatically blanks the screen after no active source is detected for 30 minutes. This blank screen helps preserve the life of the projector. The image returns when an active source is detected or a remote or keypad button is pressed. The Interactive Display on the projector indicates the shutdown status.

### Screen Save

You can make the blank screen appear after five minutes by turning on Screen Save in the **Settings>System** menu. See page 33. There are six time options for the Screen Save feature. They range from five minutes to 30 minutes with five minute intervals.

### Power Save

The projector also has a Power Save feature that automatically turns the lamp off after no signals are detected for 5 minutes. After 3 additional minutes with no signal, the projector powers down. If an active signal is received before the projector powers down, the image is displayed. You must press the **Power** button to display an image after 30 minutes have passed. When Power Save is enabled, Screen Save is disabled. See page 33.

### Turning off the projector

To turn off the projector, press the **Power** button and verify that you want to turn the projector off by pressing the **Power** button again within 3 seconds. You can cancel the shutdown by not pressing the **Power** button a second time. The lamp turns off and the LED blinks green for 1 minute while the fans continue to run to cool the lamp. When the lamp has cooled, the LED lights green and the fans stop. Unplug the power cable to completely power off the projector.

## Troubleshooting your setup

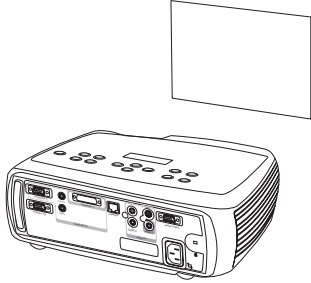
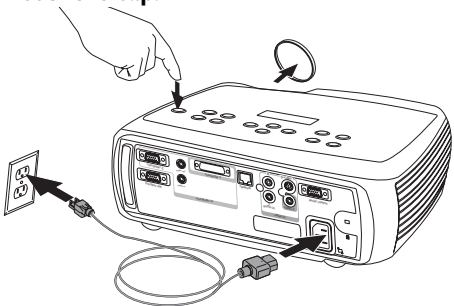
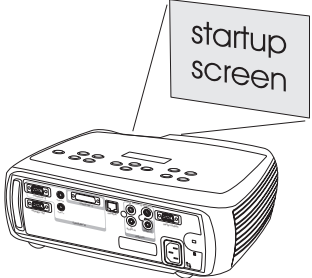
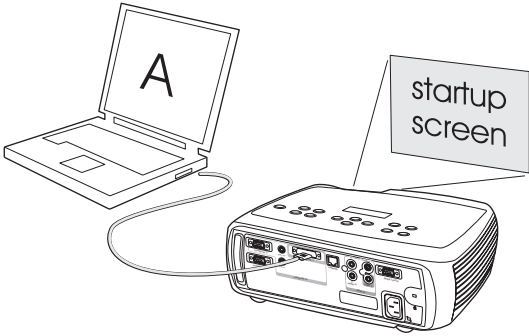

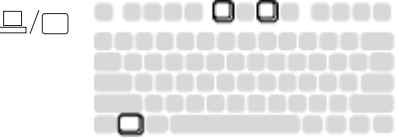
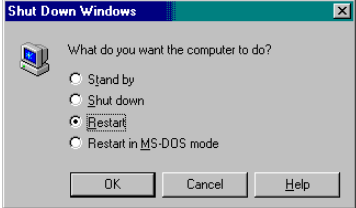
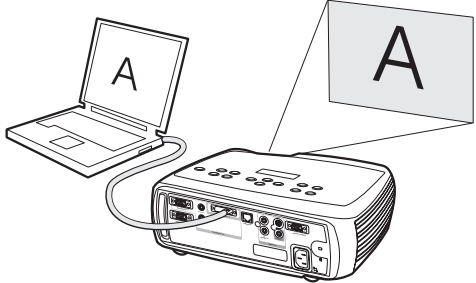
If your image appears correctly on the screen, skip to the next section (page 25). If it does not, troubleshoot the setup. The Interactive Display and LED on top of the projector indicate the state of the projector and can help you troubleshoot.

**Table 1: LED behavior and meaning**

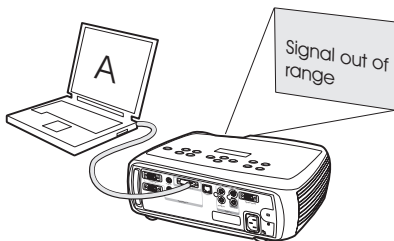
LED color/behavior	Meaning
solid green	The projector is plugged in, or the projector has been powered on and the software has initialized. The projector has been turned off and the fans have stopped.
blinking green	The power button has been pressed and the software is initializing, or the projector is powering down and the fans are running to cool the lamp.
blinking red see page 42 for more information	A fan or lamp failure has occurred. Make sure the vents aren't blocked (see page 22). Turn off the projector and wait one minute, then turn the projector on again. If the Replace Lamp message appears, replace the lamp and reset the lamp timer. Contact Technical Support if the problem persists.
solid red	An unidentifiable error: please contact Technical Support.

The following tables show common problems. In some cases, more than one possible solution is provided. Try the solutions in the order they are presented. When the problem is solved, you can skip the additional solutions.

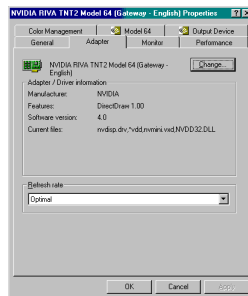
## Source Troubleshooting

Problem	Solution	Result
<p data-bbox="48 187 256 210"><b>No startup screen</b></p> 	<p data-bbox="661 152 1124 210"><b>Plug power cable in, press Power button. Remove lens cap.</b></p> 	<p data-bbox="1183 175 1357 198"><b>Correct image</b></p> 
<p data-bbox="48 548 369 571"><b>Only startup screen appears</b></p> 	<p data-bbox="661 577 977 634"><b>Press the Computer button</b> </p> <p data-bbox="661 617 1012 640"><b>Activate laptop's external port</b></p>  <p data-bbox="661 818 769 870"><b>or restart laptop</b></p> 	<p data-bbox="1183 543 1498 565"><b>Computer image projected</b></p> 

**No computer image, just the words “Signal out of range”**

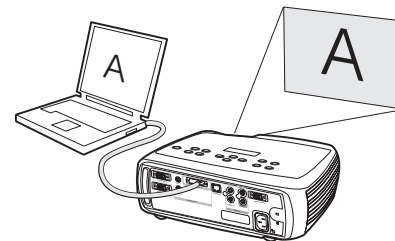


**Adjust computer refresh rate in Control Panel>Display>Settings>Advanced>Adapter (location varies by operating system)**

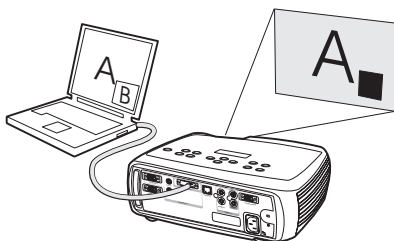


**You may also need to set a different resolution on your computer, as shown in the following problem, “Image fuzzy or cropped”**

**Computer image projected**

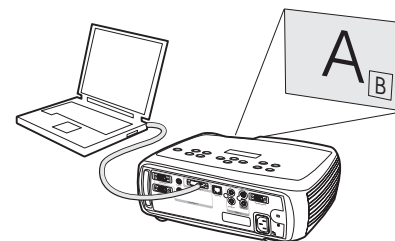


**The video embedded in my PowerPoint presentation does not play on the screen**

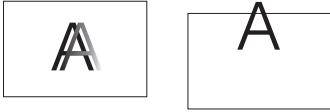


**Turn off the internal LCD display on your laptop**

**Embedded video plays correctly**

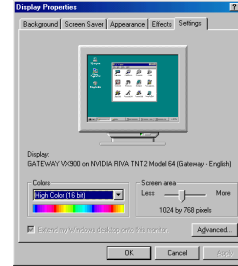


### Image fuzzy or cropped



Set your computer's display resolution to the native resolution of the projector  
(Start>Settings>Control Panel>Display>Settings tab, select 1024x768)

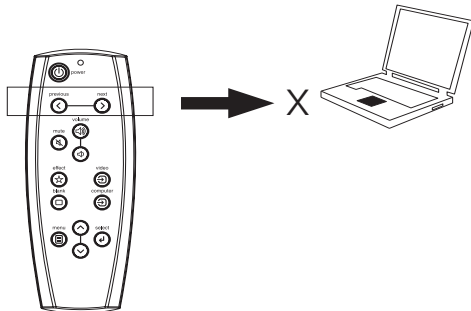
For a laptop, disable laptop monitor or turn-on dual-display mode



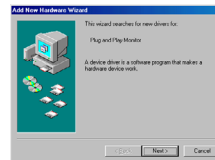
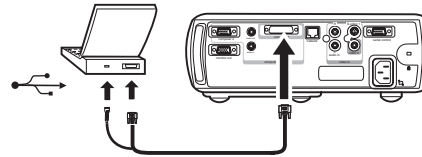
### Image clear and not cropped



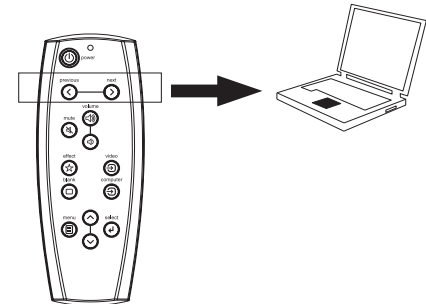
### Remote control not advancing PowerPoint slides



Connect USB cable (page 7) then load USB drivers, if needed (page 10).



Remote advances slides  
See page 25 for information on the remote



## Projector troubleshooting

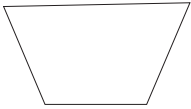
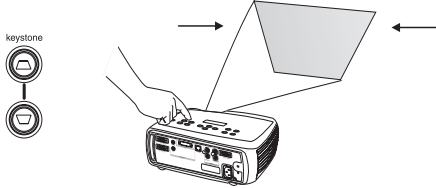


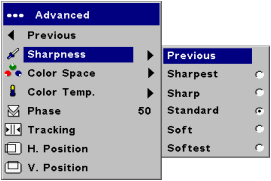


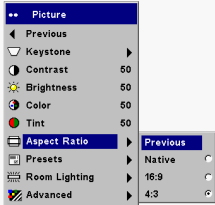

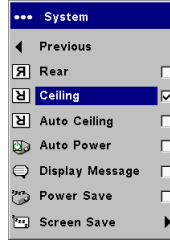
Problem	Solution	Result
<p data-bbox="48 156 251 181">Image not square</p> 	<p data-bbox="661 156 1161 181">Adjust keystone on keypad or Picture menu</p> 	<p data-bbox="1185 156 1343 181">Square image</p> 
<p data-bbox="48 420 239 445">Image not sharp</p> 	<p data-bbox="661 420 1124 472">Adjust the focus lens or Sharpness in the Picture&gt;Advanced menu</p> 	<p data-bbox="1185 420 1355 445">Correct image</p> 
<p data-bbox="48 714 392 739">Image does not fit 16:9 screen</p> 	<p data-bbox="661 714 1005 766">Change aspect ratio to 16:9 in Picture&gt;Aspect ratio menu</p> 	<p data-bbox="1185 714 1355 739">Correct image</p> 

Image upside down



Turn off Ceiling in Settings>System menu



Correct image



Image reversed left to right



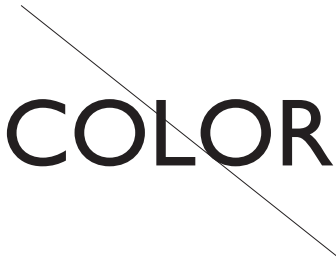
Turn off Rear in Settings>System menu



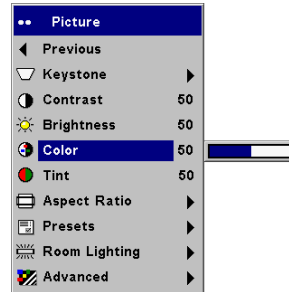
Correct image



Projected colors don't match source



Adjust color, tint, color temperature, brightness, contrast in the menus

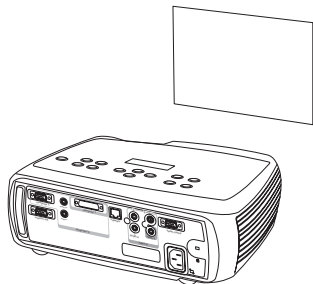
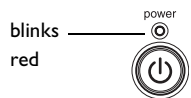


Correct image

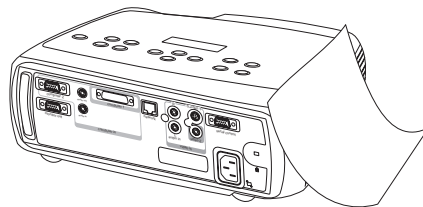




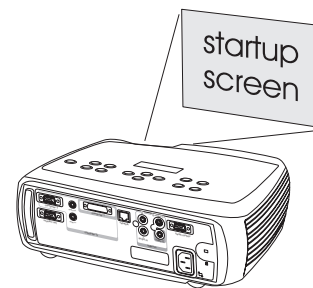
**Lamp won't turn on, LED blinking red (page 16)**



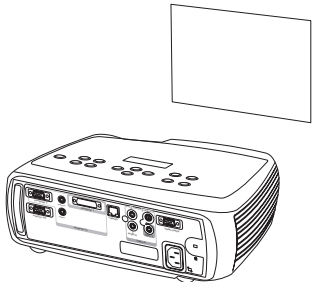
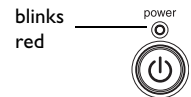
**Make sure vents aren't blocked; allow projector to cool for one minute**



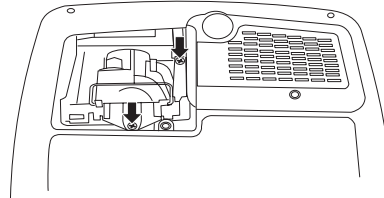
**Unplug projector; wait one minute; plug in projector and turn it on: lamp lights**



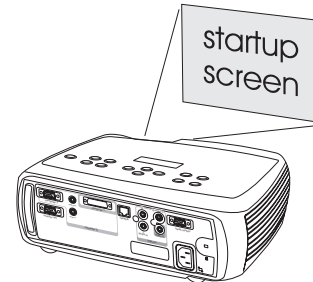
**Lamp won't turn on, LED blinking red (page 16)**



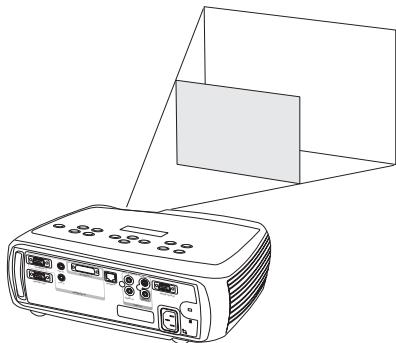
**Lamp must be replaced (page 38)**



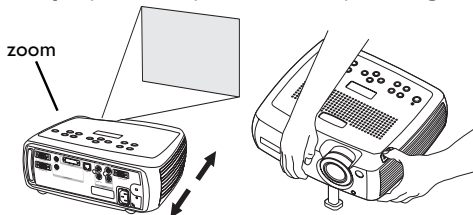
**Lamp turns on**



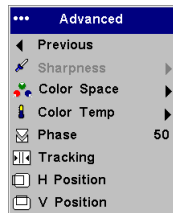
### Image not centered on screen



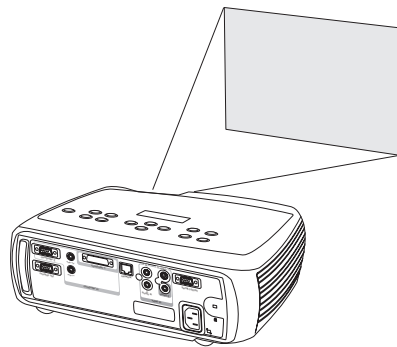
### Move projector, adjust zoom, adjust height



### Adjust horizontal or vertical position in Picture>Advanced menu



### Correct image



### Still having problems?

If you need assistance, visit our website or call us. See the inside of the back cover for a list of all relevant web addresses.

This product is backed by a limited two-year warranty. An extended warranty plan may be purchased from your dealer. When sending the projector in for repair, we recommend shipping the unit in its original packing material, or having a professional packaging company pack the unit. An optional ATA shipping case is available for purchase that provides adequate protection for shipping. Please insure your shipment for its full value.

# Using the keypad buttons

Most buttons are described in detail in other sections, but here is an overview of their functions:

**power**—turns the projector on (page 9) and off (page 14).

**menu**—opens the on-screen menus (page 29).

**select**—confirms choices made in the menus (page 29).

**up/down arrows**—navigates to and adjusts settings in the menus (page 29).

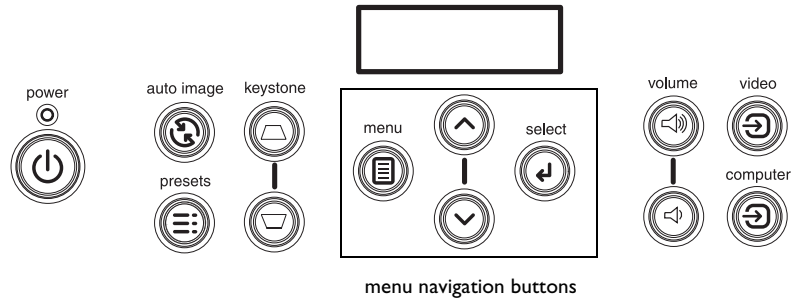
**auto image**—resets the projector to the source.

**presets**—cycles through the available preset settings (page 31).

**keystone**—vertical keystone adjusts the squareness of the image (page 12). You can also adjust the horizontal keystone of the C180 via the menus. See page 30.

**volume**—adjusts sound (page 26).

**video and computer**—changes the active source.



## Using the remote control

The remote uses two (2) provided AA batteries. They are easily installed by sliding the cover off the remote's back, aligning the + and - ends of the batteries, sliding them into place, and then replacing the cover.

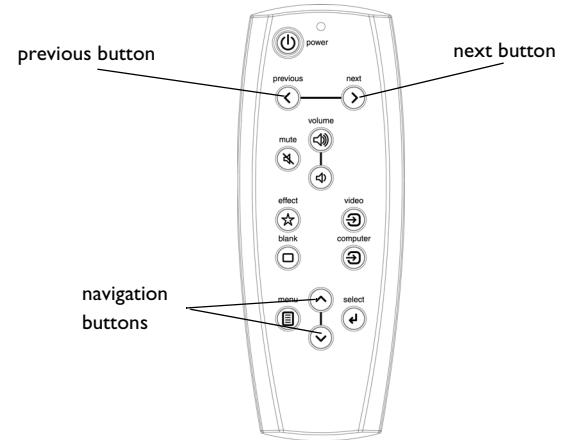
To operate, point the remote at the projection screen or at the projector (not at the computer). The range of optimum operation is about 30 feet (9.14m).

Previous and Next buttons allow you to navigate through your PowerPoint presentation while in Slide Show mode. Connect the USB connector on the computer cable to your computer to use these buttons. When you do this for the first time, the Add New Hardware wizard may appear. See page 10 for details on loading the correct USB drivers.

Press the remote's **Menu** button to open the projector's menu system. Use the arrow buttons to navigate, and the **Select** button to select features and adjust values in the menus. See page 29 for more info on the menus.

The remote also has a **Power** button to turn the projector on and off (see page 16 for shutdown info), **Volume** and **Mute** buttons to control the sound, and **Video** and **Computer** buttons to switch between sources.

Two presentation-specific features are also provided. Use the **Blank** button to display a blank screen instead of the current slide (you can choose which color is displayed, see page 34); use the **Effect** button to invoke a user-definable action, such as freeze or zoom (see page 35 to learn to program this button).



### Troubleshooting the remote

- Make sure the batteries are installed in the proper orientation and are not dead. The LED at the top of the remote lights when any button is pressed when the battery power is adequate.
- Make sure you're pointing the remote at the projector, not the computer, and are within the remote range of 30 feet (9.14m).
- If you are trying to advance PowerPoint slides, make sure the USB cable is connected. If using a USB cable, make sure the correct drivers are installed.

## Using the audio

To play sound from the projector, connect your source to the **Audio In** connector on the projector.

To adjust the volume, use the buttons on the keypad or remote.

To adjust the balance or turn off the projector's chime, use the Audio menu (see page 33).

To mute the sound, press the **Mute** button.

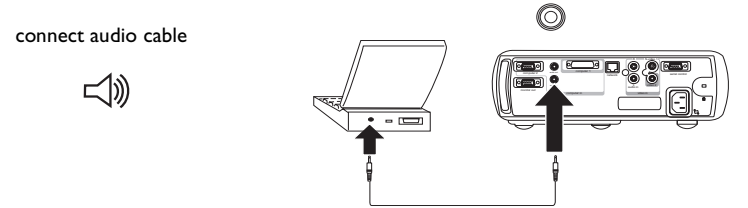
### Troubleshooting audio

If there is no sound, check the following:

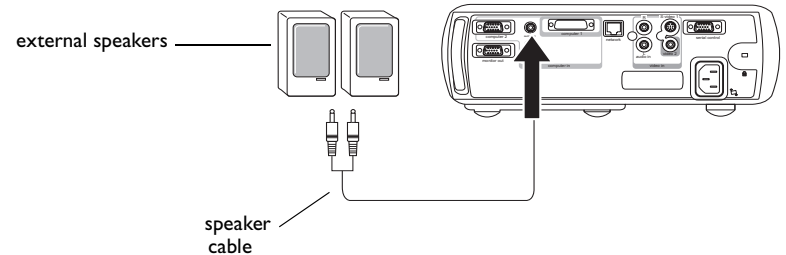
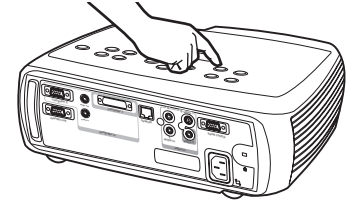
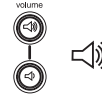
- Make sure the audio cable is connected.
- Make sure mute isn't active.
- Make sure the volume is turned up enough. Press the **Volume** button on the keypad or remote.
- Adjust the audio source.
- If playing a video, make sure the playback has not been paused.

### Connecting external speakers

The projector can be attached to external speakers that have their own power source by plugging a speaker cable into the projector's **Audio Out** connector.



adjust volume



## Optimizing computer images

After your computer is connected properly and the computer's image is on the screen, you can optimize the image using the onscreen menus. For general information on using the menus, see page 29.

- Adjust the Keystone, Contrast, or Brightness in the Picture menu.
- Change the Aspect Ratio. See page 30 for details.
- Adjust the Color Temperature in the Advanced menu.
- Adjust the Phase, Tracking, or Horizontal or Vertical position in the Advanced menu.
- Once you have optimized the image for a particular source, you can save the settings using Presets. This allows you to quickly recall these settings later. See page 31.
- Adjust the Room Lighting. Select Dark if you are in a dark room, Light if in a bright room (page 31).

## Presentation features

Several features are provided to make giving presentation easier. The following is an overview, details are found in the menu section on page 29.

- The remote's **Effect** button allows you to assign various features to the key. The default effect is Freeze. You can select from Blank, Mute, Aspect Ratio, Source, Auto Image, Freeze, Zoom, About, PiP, and Mask. See page 35 for details.
- The Freeze effect allows you to freeze the displayed image. This is useful if you want to make changes on your computer without your audience seeing them.
- The **Blank** button on the remote allows you to display a blank screen instead of the active source. See page 34.
- The PiP effect lets you show a video source in a smaller window on top of the computer image. See page 35.
- The Startup Logo menu option lets you change the default startup screen to a black, white, or blue screen. See page 34.
- Two menu options, Power Save and Screen Save, are provided to automatically shut down the projector after several minutes of inactivity or display a blank screen. This helps preserve lamp life. See page 33.

## Optimizing video images

After the video device is connected properly and the image is on the screen, you can optimize the image using the onscreen menus. For general information on using the menus, see page 29.

- Adjust the Keystone, Contrast, Brightness, Color, or Tint in the Picture menu. See page 30.
- Change the Aspect ratio. Aspect ratio is the ratio of the image width to image height. TV screens are usually 1.33:1, also known as 4:3. HDTV and most DVDs are 1.78:1, or 16:9. Choose the option that best fits your input source. See page 30.
- Select a Sharpness setting. See page 32.
- Adjust the Color Temperature. Select a listed value, or select User and individually adjust the intensity of the red, green, and blue color. See page 32.
- Adjust the Room Lighting. Select Dark if you are in a dark room, Light if in a bright room (page 31).

## Customizing the projector

You can customize the projector for your specific setup and needs. See page 33 to page 37 for details on these features.

- For rear projection, turn Rear mode on in the **Settings>System** menu.
- For ceiling mounted projection, turn Ceiling mode on in the **Settings>System** menu.
- Turn on Automatic Vertical Keystone adjustments.
- Specify which source the projector checks first for active video during power-up.
- Specify the function of the Effect Key on the remote.
- Turn the projector's display messages on and off.
- Turn on power saving features.
- Specify blank screen colors and startup logos.
- Specify the menu language.
- Project wirelessly with LiteShow wireless adapter. See page 6.
- Manage your projector via ProjectorNet software. See page 8 for more information.
- Control your projector using RS232 commands. See page 8.

# Using the menus

To open the menus, press the **Menu** button on the keypad or remote. (The menus automatically close after 60 seconds if no buttons are pressed.) The Main menu appears. Use the arrow buttons to move up and down to highlight the desired submenu, then press the **Select** button.

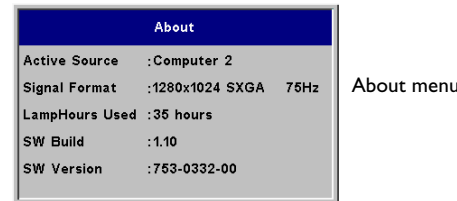
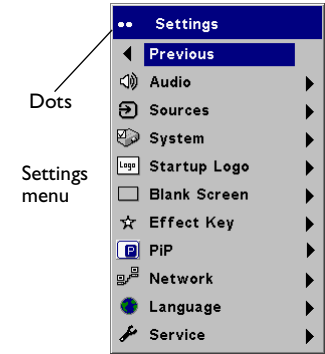
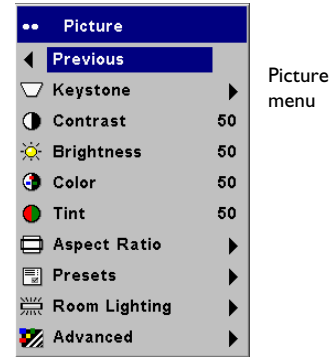
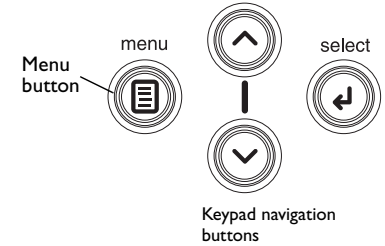
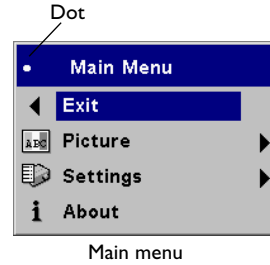
To change a menu setting, highlight it, press **Select**, then use the up and down arrow buttons to adjust the value, select an option using radio buttons, or turn the feature on or off using check boxes. Press **Select** to confirm your changes. Use the arrows to navigate to another setting. When your adjustments are complete, navigate to Exit, then press **Select** to go to the previous menu; press the **Menu** button at any time to close the menus.

Dots appear before the menu name. The number of dots indicate the menu's level, ranging from one (the Main menu) to four (the most nested menus).

The menus are grouped by usage:

- The Picture menu provides image adjustments.
- The Settings menu provides set-up type adjustments that are not changed often.
- The About menu provides a read-only display of information about the projector and source.

Certain menu items may be grayed out until a particular source is connected. For example, Sharpness is only available for video sources and will be hidden when a computer source is active. Other menu items may be grayed out when they are not available. For example, Brightness is grayed out until an image is active.





## Picture menu

To adjust the following six settings, highlight the setting, press **Select**, use the up and down arrows to adjust the values, then press select to confirm the changes.

**Vertical Keystone:** adjusts the image vertically and makes a squarer image. You can also adjust vertical keystone from the keypad. If you want the projector to automatically adjust the vertical keystone, check the Auto Vert check box.

**Horizontal Keystone:** adjusts the image horizontally and makes a squarer image. This option is only available on the C180.

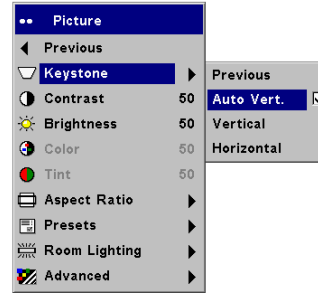
**Contrast:** controls the degree of difference between the lightest and darkest parts of the picture and changes the amount of black and white in the image.

**Brightness:** changes the intensity of the image.

**Color:** (video and component sources only) adjusts a video image from black and white to fully saturated color.

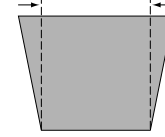
**Tint:** (NTSC video sources only) adjusts the red-green color balance in the image.

**Aspect Ratio:** Aspect ratio is the ratio of the image width to image height. TV screens are usually 1.33:1, also known as 4:3. HDTV and most DVDs are 1.78:1, or 16:9. The default is 4:3, which displays the input resized up or down to fill the display area.

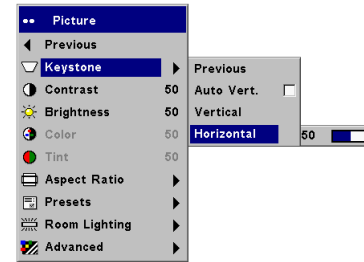
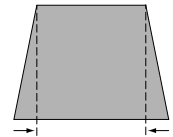


Vertical Keystone

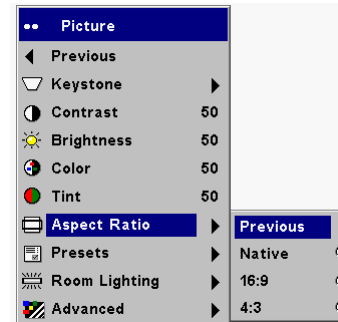
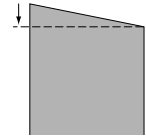
increasing keystone



decreasing keystone



Horizontal Keystone

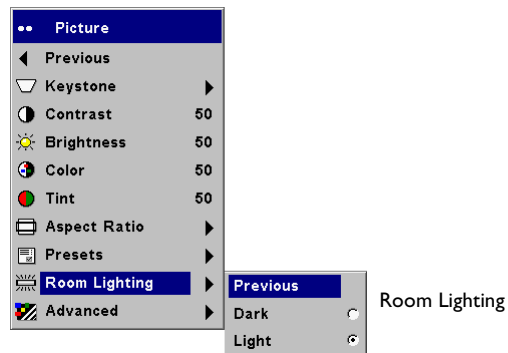
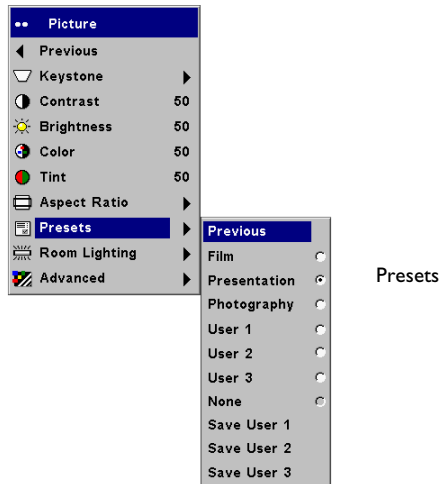


Aspect Ratio

**Presets:** The provided Presets optimize the projector for displaying computer presentations, photographs, and film images. You can use the preset as a starting point, then further customize the settings for each source. If you do change the settings, the Preset menu item selected changes to None to indicate your customization. The settings you customize are saved in the preset for each source. To restore the factory default settings, choose Factory Reset in the **Settings>Service** menu.

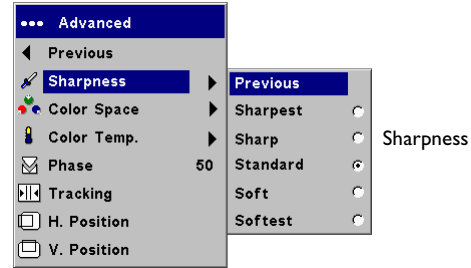
There are also three user-definable presets. To set a preset for the current source, adjust the image, then choose Save User 1, 2, or 3. You can recall these settings in the future by selecting the appropriate user presets.

**Room Lighting:** This features optimizes the projector for your room's lighting conditions. Select Dark if you are in a dark room, Light if in a bright room. Choosing Light maximizes the light output from the projector.

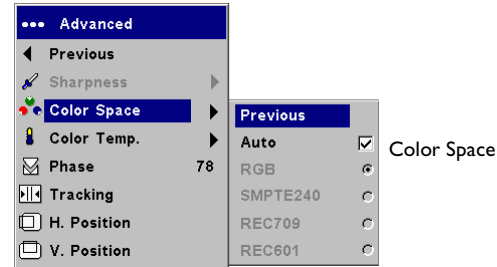


## Advanced settings

**Sharpness:** (video sources only) changes the clarity of the edges of a video image. Select a sharpness setting.



**Color Space:** This option applies to computer sources. It allows you to select a color space that has been specifically tuned for the video input. When Auto is selected, the projector automatically determines the standard. To choose a different setting, turn off Auto, then choose RGB for computer sources, choose either SMPTE240, REC709 or REC601 for component sources.



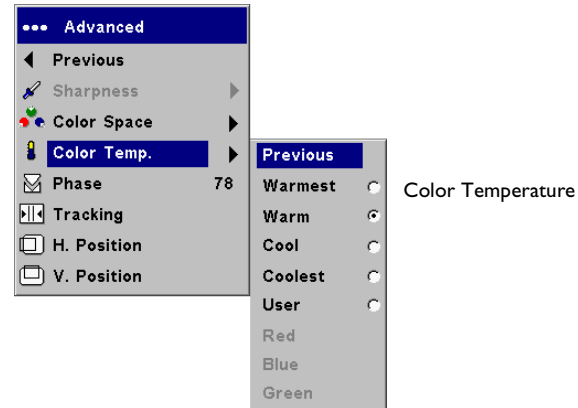
**Color Temperature:** changes the intensity of the colors. Select a listed value, or select User and individually adjust the intensity of the red, green, and blue colors.

The following 4 options are for computer and component sources only.

**Phase:** adjusts the horizontal phase of a computer source.

**Tracking:** adjusts the vertical scan of a computer source.

**Horizontal/Vertical Position:** adjusts the position of a computer source.



## Settings menu

**Audio:** allows adjustments to the volume and balance, and turns the projector's startup Chime on and off.

**Sources:** allows you to assign a particular input to a specific source key when using the optional Integrator remote. Also allows selection of a default Startup Source and enables or disables Autosource.

**Sources>Startup Source:** this determines which source the projector checks first for active video during power-up.

**Sources>Autosource:** When Autosource is not checked, the projector defaults to the source selected in Startup Source. If no source is found, a blank screen displays. When Autosource is checked, Startup Source determines which source the projector defaults to at power-up. If no signal is present, the projector checks the sources in order until a source is found or until power down.

**System>Rear:** reverses the image so you can project from behind a translucent screen.

**Ceiling:** turns the image upside down for ceiling-mounted projection.

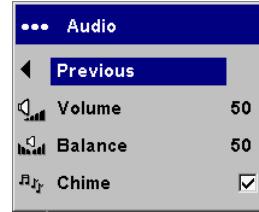
**Auto Ceiling:** automatically senses when the projector is inverted and turns the image upside down. This is On by default.

**Auto Power:** When Auto Power is checked, the projector automatically goes into the startup state after the projector is powered on. This allows control of ceiling mounted projectors with a wall power switch.

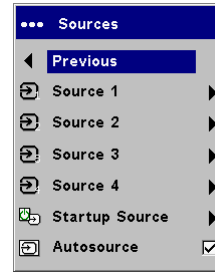
**Display Messages:** displays status messages (such as "Searching" or "Mute") in the lower-left corner of the screen.

**Power Save:** automatically turns the lamp off after no signals are detected for 5 minutes. After 3 additional minutes with no signal, the projector powers down. If an active signal is received before the projector powers down, the image will be displayed.

**Screen Save:** automatically blanks the screen with a black color after no signals are detected for a preset number of minutes. The image returns when an active source is detected or a remote or keypad button is pressed. Screen Save is disabled when Power Save is enabled.



Audio



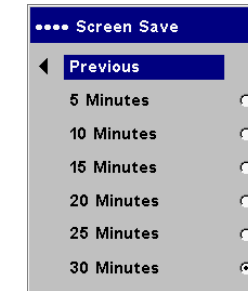
Sources



Startup Source



System menu



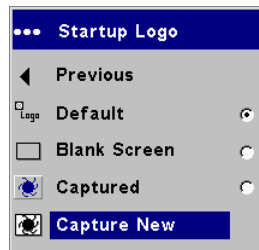
Screen Save

**Startup Logo:** allows you to display a blank Black, White, or Blue screen instead of the default screen at startup and when no source is detected. It also allows you to capture and display a custom startup screen.

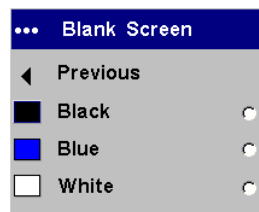
To capture a custom logo, display the image you want to capture on your computer, highlight Capture New, then press **Select** twice. While the capture is underway, the LED on the keypad turns orange. When ready, the projector confirms the capture and the LED changes to green.

The next time you start the projector, the custom logo you captured displays.

**Blank Screen:** determines what color is displayed when you press the **Blank** button on the remote.



Startup Logo



Blank Screen

**Effect Key:** allows you to assign a different function to the **Effect** button on the remote to quickly and easily use the effect. Only one effect can be enabled at a time. Highlight an effect and press **Select** to choose a different one. The default effect is Freeze.

**Blank:** shows an empty screen.

**Mute:** turns off all sound.

**Aspect Ratio:** sets the ratio of the image width to image height.

**Source:** cycles through the available sources.

**Auto Image:** causes computer sources to be reacquired.

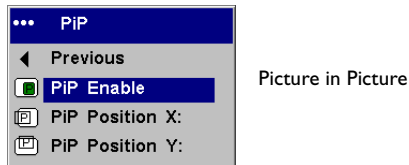
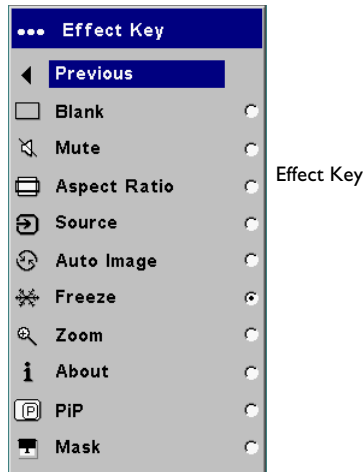
**Freeze:** pauses the projected image.

**Zoom:** lets you magnify a part of the screen. This feature only works if you purchase an optional remote control with mouse buttons and cursor control. To use the Zoom effect, press **Effect**, then press the left mouse button to zoom the image, press the right mouse decrease the magnification. You can use the cursor control to pan the image, displaying different parts of it (only if the image is magnified). To return to the original size and cancel Zoom, press the **Effect** button a second time.

**About:** displays the About menu.

**PiP:** (Picture in Picture) allows you to overlay a smaller window showing the video source on top of the larger computer source window. You must have both a computer and video source connected to use PiP. You can't show a computer image in the smaller PiP window, only a video image. You can select a small, medium, or large window. You can also move the PiP window on the screen using the PiP Position X and Y options in the menu. Press the up and down arrows to change the position.

**Mask:** allows you to cover part of the image with a black curtain. Press the up and down arrows to raise or lower the curtain on the image.



**Network:** The C180 has an RJ45 Ethernet connector that supports network connections and TCP/IP protocols. This will allow for the control and management of the projector over a corporate network. The following fields are accessible when DHCP is not checked and available for manual entry of data.

**IP Address:** Identifies the projector on the network.

**Subnet mask:** Separates the network address part of the IP address.

**Default gateway:** The IP address of the local router.

**DHCP:** Select this to automatically obtain an IP address, Subnet mask, and Default gateway.

**Network Info:** Provides information on the network configuration.

The **Network Info** menu is informational and cannot be edited. It displays the current IP Address, Subnet Mask, Default Gateway, and the projector's MAC Address.

**Language:** allows you to select a language for the onscreen display of menus and messages.

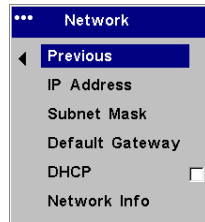
**Service:** to use these features, highlight them and press **Select**.

**Factory Reset:** restores all settings (except Lamp Hours and Network settings) to their default after displaying a confirmation dialog box.

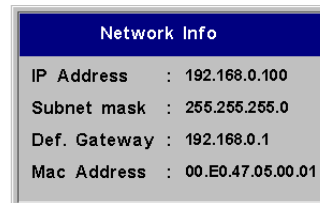
**Reset Lamp:** resets the lamp hours counter in the About menu to zero. Do this only after changing the lamp. It displays a confirmation dialog box.

**Service Info:** provides information about the projector's software version and the active source.

**Service Code:** only used by authorized service personnel.



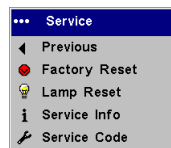
Network



Network Info



Language



Service menu

# Maintenance

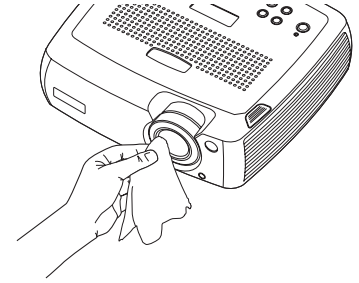
## Cleaning the lens

- 1 Apply a non-abrasive camera lens cleaner to a soft, dry cloth.

Avoid using an excessive amount of cleaner, and don't apply the cleaner directly to the lens. Abrasive cleaners, solvents or other harsh chemicals might scratch the lens.

- 2 Lightly wipe the cleaning cloth over the lens in a circular motion. If you don't intend to use the projector immediately, replace the lens cap.

clean the lens  
with a soft dry cloth  
and non-abrasive  
cleaner





## Replacing the projection lamp

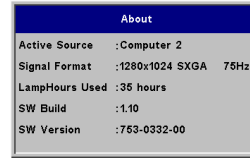
The lamp hour timer in the About menu counts the number of hours the lamp has been in use. Fifty hours before the specified end of the lamp's life, the message "Replace lamp" briefly appears on the screen at each startup and in the Interactive Display. After 50 additional hours, the lamp will no longer light. You can order new lamp modules from your dealer. See "Accessories" on page 41 for information.

- 1 Turn off the projector and unplug the power cable.
- 2 Wait 60 minutes to allow the projector to cool thoroughly.
- 3 Turn the projector upside down and remove the lamp door by loosening the captive screw and then prying the lamp door out.

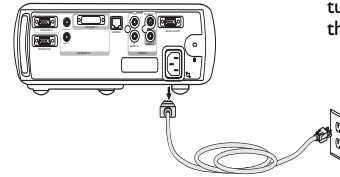
- 4 Remove the two screws on the lamp module.

### WARNINGS:

- To avoid burns, allow the projector to cool for at least 60 minutes before you replace the lamp.
- Unplug the power cord before replacing the lamp.
- Do not drop the lamp module. The glass may shatter and cause injury.
- Do not touch the glass lamp screen. Fingerprints can obscure projection sharpness.

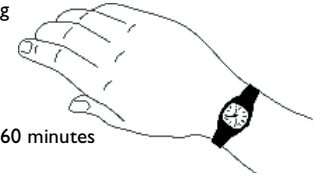


About menu

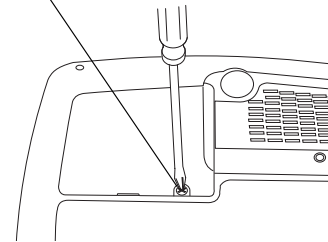


turn off and unplug  
the projector

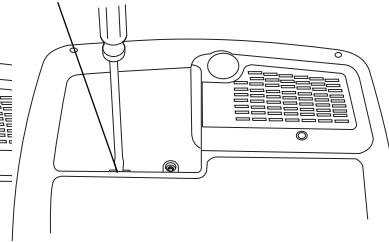
wait 60 minutes



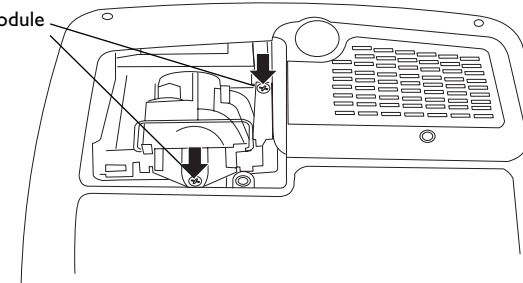
loosen the screw on lamp door



pry the lamp door off



remove the screws on lamp module

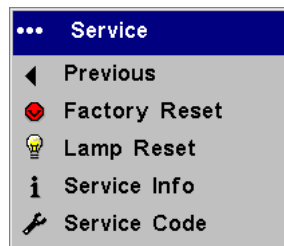
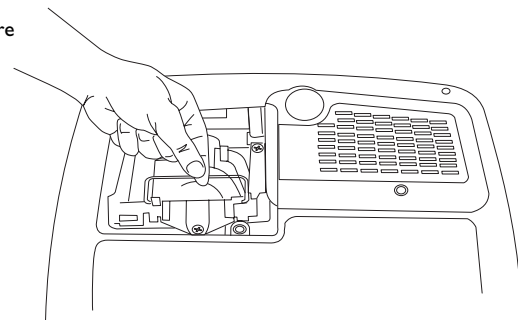


- Be extremely careful when removing the lamp housing. In the unlikely event that the lamp ruptures, small glass fragments may be generated. The lamp module is designed to contain most of these fragments, but use caution when removing it. Before replacing the lamp, clean the lamp compartment and dispose of cleaning materials. Wash hands after lamp replacement. This product has a lamp which contains a very small amount of mercury. Dispose of it as required by local, state or federal ordinances and regulations. For more information see [www.eiae.org](http://www.eiae.org).
- 5 Carefully remove the lamp module by grasping and lifting the metal bail wire. Dispose of the lamp in an environmentally proper manner.
  - 6 Install the new lamp module, making sure that it is properly seated.
  - 7 Replace the two screws.
  - 8 Replace the lamp door and tighten the screw.
  - 9 Plug in the power cable then press the **Power** button to turn the projector back on.
  - 10 Reset the lamp hour timer.

### Resetting the lamp timer

If the lamp timer has reached the maximum number of hours for the projector lamp, the LED on the projector's keypad will show a lamp error (see "LED behavior and meaning" on page 16). To reset the lamp timer, press the decrease volume button on the remote and then the increase volume button within 3 seconds. At that point the LED will turn green and you can power on the projector. You can also navigate to the **Settings>Service** menu and select **Lamp Reset** to reset the lamp timer.

remove module using bail wire



reset lamp time in Service menu

## Cleaning the dust filters

The dust filters catch dust and other particles in the air. If the filters become clogged, the projector does not cool properly and may malfunction. In dirty or dusty environments, they should be cleaned after every 100 hours of use. Failure to do so may result in premature lamp failure.

There are two filters, one mesh filter attached to the dust filter door and one metal grid filter adjacent to the lamp door.

1 Turn off the projector and unplug the power cable.

2 Wait 60 minutes to allow the projector to cool thoroughly.

**WARNING:** To avoid burns, allow the projector to cool for at least 60 minutes before you clean or replace the dust filter.

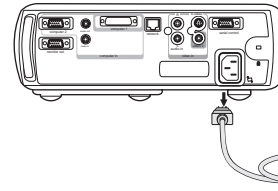
3 Turn the projector upside down and remove the lamp door. See page 38.

4 Remove the dust filter door.

5 Clean the filter using a vacuum set on low power.

6 Replace the dust filter door and the lamp door.

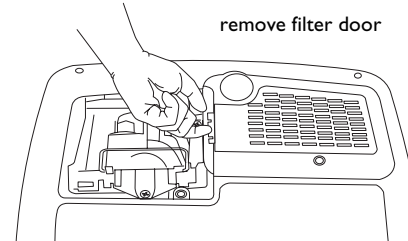
7 Vacuum the non-removable metal grid filter adjacent to the lamp door.



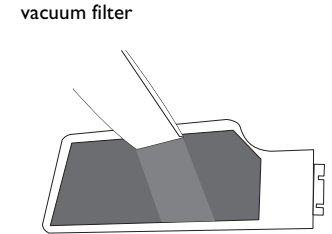
turn off and unplug  
the projector



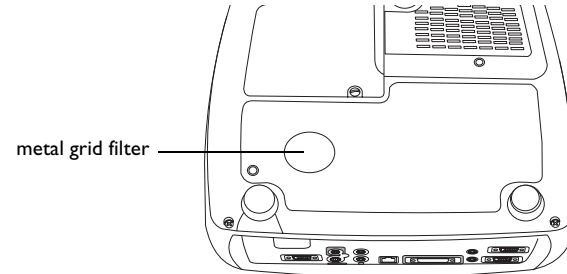
wait 60 minutes



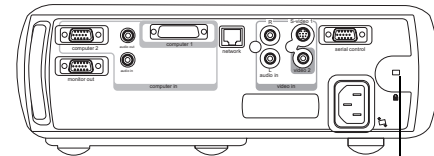
remove filter door



vacuum filter



metal grid filter



security lock

## Using the security lock

The projector has a security lock for use with a cable lock system. See “Accessories” on page 41 for ordering information. Refer to the information that came with the lock for instructions on how to use it.

# Appendix

## Accessories

### Standard Accessories (ship with the projector)

#### Part Number

Shipping Box (with packaging)	111-0053-xx
Carry Case	110-0793-xx
Computer Cable 6 ft (1.8 m)	SP-DVI-A
Audio/Video Cable 6 ft (1.8 m)	516-0051-xx
Audio Cable 6 ft (1.8 m)	210-0118-xx
Power Cable*	516-0052-xx
Navigator Remote	590-0728-xx
Projection Lamp Module (included in projector)	SP-LAMP-017
Lens Cap	340-1234-xx
Lens Cap Tether	321-0192-xx
Quick Setup card	009-0878-xx
User's Guide with CD	010-0534-00
Safety Card	009-0659-xx
Color-coded Cable Ties, 3 set	SP-CABLETIES
SCART Adapter*	301130

\*country-dependent

### Optional Accessories

### Part Number

Shipping Case (ATA approved)	CA-ATA-019
Projector Mount	SP-CEIL-011
False Ceiling Plate for Projector Mount	SP-LTMT-PLT
Extension Arm for Projector Mount 26" - 47"	SP-LTMT-EXTP
Organizer Carry Case	CA-C230
DVI-D Cable 6 ft (1.8 m)	SP-DVI-D
MI to Component Adaptor	SP-MI-ADPT
LiteShow Wireless Connection	LP-LITESHOW
ProjectorNet Software (C180 only)	SW-PN2-1CD
Audio/Video Cable, 30 ft (9m)	SP-AV30
Projector Cable Lock System	SP-LOCK-B
50" Diagonal Screen (portable)	A650
60" Diagonal Screen (portable)	HW-DLXSCRN
84" Diagonal Wall/Ceiling Mounted Screen	HW-WALLSCR84
Replacement Lamp Module	SP-LAMP-017
RF Presenter Remote Control	HW-PRESENTER-RF
IR Presenter Remote Control	HW-PRESENTER
IR Conductor + Remote Control	HW-CONDUCTOR+

**NOTE:** Use only approved accessories.

## Red LED behavior and projector errors

If the projector is not functioning properly and the red LED is blinking, consult **Table 2** to determine a possible cause. There are two second pauses between the blinking cycles. Visit our website for more details on the red LED error codes. See the inside back cover for contact information.

**Table 2:**

<b>Red LED Behavior</b>	<b>Explanation</b>
One (1) blink	The lamp won't strike after five (5) attempts. Check the lamp and lamp door installations for loose connections.
Two (2) blinks	The lamp counter hours have exceeded lamp life hours. Replace the lamp and reset the lamp hours counter.
Three (3) blinks	The projector has shut down the lamp. Replace the lamp. Contact Technical Support for repair if replacing the lamp does not solve the problem.
Four (4) blinks	The fan has failed. Contact Technical Support for repair.
Five (5) blinks	The projector is overheating. Check for a blocked air vent. Contact Technical Support for repair if clearing the air vents does not solve the problem.

## Projected image size

**Table 3:  
Image sizes**

<b>Distance to screen (feet/m)</b>	<b>Minimum Diagonal (feet/m) throw ratio 1.53</b>	<b>Maximum Diagonal (feet/m) throw ratio 1.28</b>	<b>Minimum Horizontal (feet/m) throw ratio 1.91</b>	<b>Maximum Horizontal (feet/m) throw ratio 1.60</b>
5/1.5	3.3/1	4/1.2	2.6/0.8	3.2/1
10/3	6.5/2	7.8/2.4	5.2/1.6	6.3/1.9
15/4.6	9.8/3	11.7/3.6	7.8/2.4	9.3/2.8
20/6.1	13/4	15.5/4.7	10.4/3.2	12.4/3.8
30/9.1	19.5/5.9	23.2/7.1	15.6/4.8	18.6/5.7
32.8/10	21.3/6.5	25.4/7.7	17/5.2	20.3/6.2

**NOTE:** Visit our website for an interactive image size calculator.

## **Numerics**

1024x768 resolution 5

## **A**

About 35  
advancing PowerPoint slides 7  
Aspect Ratio 35  
audio 26  
Audio In connector 7, 13  
audio volume 15  
Auto Image 35  
Auto Power 33

## **B**

Blank 35  
Blank screen 34  
blinking green 16  
blinking red 16  
Brightness 12

## **C**

cables  
    optional 41  
    standard 41  
cleaning the dust filter 40  
cleaning the lens 37  
Color 15  
colors are incorrect 21  
Computer 2 connector 8  
computer connections  
    optional 7  
    required 7  
computer image  
    optimize 27  
    troubleshooting 17  
connector panel 6

contacting InFocus 23  
Contrast 12, 15  
custom logo  
    startup screen 34  
customer service contact information 23

## **D**

Default gateway 36  
DHCP 36  
Display Messages 33  
displaying  
    computer image 9  
    PiP 35  
    video image 14  
Drivers 10  
    USB 11  
    Windows 98 11  
dust filter, cleaning 40

## **E**

Effect Key 35  
elevator foot 12

## **F**

first time use  
    driver installation 10  
focus 12, 15  
Freeze 35  
fuzzy image 19

## I

- image
  - display computer 9
  - display video 14
- image does not fit screen 20
- image not centered 23
- image not sharp 20
- image not square 20
- image reversed 21
- image size matrix 42
- image upside down 21
- IP Address 36

## K

- Keystone 12
- keystone 30

## L

- lamp replacement 38
- lamp won't turn on 22
- Language 36
- laptop
  - connecting 7
  - external video port 9

## LED

- blinking green 16
- blinking red 22
- solid green 16
- solid red 22
- LED behavior 16
- lens, cleaning 37
- leveling foot 12
- lock, security 40

## M

- Main menu 29
- Mask 35
- menu system 29
- Monitor connector 7
- Mute 35

## N

- Network 36
- Network connector 8
- Network Info 36
- no computer image 18
- no startup screen 17

## O

- only startup screen appears 17
- optional accessories 41

## P

- Picture in Picture 35
- Picture menu 30
- PiP 35
- power cable 7, 13
- Power Save 33
- PowerPoint, advancing slides 7
- presentation features 27
- projected image sizes 42
- projector
  - adjusting the height 12, 14
  - connector panel 6
  - customizing 28
  - optional accessories 41
  - positioning 12
  - shutdown 16
  - standard accessories 41
  - troubleshooting problems 16

## **R**

- Rear 33
- remote control 25
  - advancing slides 25
  - Effect key 25
  - not working 19
  - Previous/Next buttons 25
- replacing the lamp 38
- Reset 36
- resetting the lamp timer 39
- RS-232 control 8

## **S**

- Screen Save 16
- security lock 40
- serial connection 8
- Settings menu 33
- shutting down the projector 16
- solid green 16
- solid red 16
- Source troubleshooting 17
- Sources 33
- speakers, connecting 26
- standard accessories 41
- startup logo 34
- Subnet mask 36
- S-video connector 13

## **T**

- Tint 15
- Troubleshooting 16 - 23

## **U**

- USB drivers 11
- USB, connecting 7

## **V**

- VESA connector 8
- Video button 14
- video connections
  - optional 13
  - standard 13
- Video connector 13
- video images, optimizing 28

## **W**

- warranty 23, 46
- Windows 2000 11
- Windows 98 10
- Windows ME, XP 11
- wireless projection 6

## **X**

- XGA 5

## **Z**

- zoom 12, 15, 35K



## Limited Warranty

Subject to the Limitations, Exclusions and Disclaimers hereof, InFocus Corporation (“InFocus”) warrants that the Projector, Lamps and Accessories (hereinafter collectively or individually referred to as “Product” as appropriate) purchased from InFocus, an InFocus distributor, or an InFocus reseller will conform to InFocus’ specifications and be free from defects in material or workmanship for the respective Limited Warranty period provided below. InFocus does not warrant that the Product will meet the specific requirements of the end-user customer.

If the Product while subject to this Limited Warranty, is defective in material or workmanship during the warranty period, then InFocus, at its option, will REPAIR or REPLACE the Product.

All exchanged parts and Products replaced under this Limited Warranty will become property of InFocus. InFocus’ sole obligation is to supply (or pay for) all labor necessary to repair the Product found to be defective within the Limited Warranty period and to repair or replace defective parts with new parts or, at the option of InFocus, serviceable used parts that are equivalent or superior to new parts performance. Limited Warranty periods are as follows:

- **Projector Product Limited Warranty Period (Excluding Lamps):** Two (2) years from date of purchase.
- **Lamp Product Limited Warranty Periods:** From the date of Projector Product purchase, the original installed lamp shall have a **90-day or 500 hours** usage Limited Warranty Period, whichever comes first, and replacement Lamps purchased at the time of Projector Product purchase will have a **500 hours** usage Limited Warranty period.
- **Accessory Product Limited Warranty Period:** one (1) year from date of purchase.

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InFocus shall have no further obligation under the foregoing Limited Warranty if the Product has been damaged due to abuse, misuse, neglect, smoke exposure (cigarette or otherwise), accident, unusual physical or electrical stress, unauthorized modifications (including use of an unauthorized amount), tampering, alterations, or service other than by InFocus or its authorized agents, causes other than from ordinary use or failure to properly use the Product in the application for which said Product was intended.

This Limited Warranty excludes Product cleaning, repair, or replacement of plastics due to cosmetic damage and damage as a result of normal wear. Product repair outside of the terms of the Limited Warranty will be on a time and materials basis. Prolonged Product “demonstration” causes unusual Product wear and is not considered normal use under the terms of this Limited Warranty.

The Accessory Product Limited Warranty covers the accessory item only and excludes normal wear. The Lamp Product Limited Warranty excludes expected lamp degradation.

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### To Be Eligible For Limited Warranty Coverage

Any person exercising a claim under this Limited Warranty must establish to the satisfaction of InFocus both the date of purchase and that the Product was purchased new. The sales receipt or invoice, showing the date of purchase of the Product is the proof of the date of purchase.

### To Obtain Warranty Service

During the Limited Warranty period, to exercise this Limited Warranty, the purchaser must first contact 1) InFocus, 2) a service facility authorized by InFocus or 3) the place of original purchase.

InFocus Customer Service – 1-800-799-9911 or techsupport@infocus.com

For Warranty service, the purchaser will be advised to return or deliver the defective Product freight and all fees prepaid, to an InFocus Service Center or to a service facility authorized by InFocus. When returning Product to InFocus, a Return Material Authorization Number (RMA ); is required and must be clearly displayed on the outside of the shipping carton or a similar package affording an equal degree of protection. InFocus or the service facility authorized by InFocus will return the repaired/replaced Product freight prepaid to the purchaser.

Products returned for Warranty service must be accompanied by a written letter that: (i) explains the problem; (ii) provides proof of date of purchase; (II) provides the dealer's name; and (I) provides the model and serial number of the Product.

Upon request of InFocus Corporation or an authorized repair center for InFocus, proof of legal import must accompany the warranty repair Product, otherwise the Product must be returned to the place of original purchase, to the manufacturer (Purchaser must bear all tax, duty and freight), or the Purchaser must bear charges for the warranty repair.

No repair or replacement of Product or part thereof shall extend the Limited Warranty period as to the entire Product. Warranty on the repair part and workmanship shall only be effective for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product Limited Warranty whichever is greater.

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IT IS UNDERSTOOD AND AGREED THAT INFOCUS' LIABILITY WHETHER IN CONTRACT, IN TORT, UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE SHALL NOT EXCEED THE RETURN OF THE AMOUNT OF THE PURCHASE PRICE PAID BY PURCHASER AND UNDER NO CIRCUMSTANCES SHALL INFOCUS BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOST PROFITS, LOST REVENUES OR LOST SAVINGS. THE PRICE STATED FOR THE PRODUCTS IS A CONSIDERATION IN LIMITING INFOCUS' LIABILITY.

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SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, DEPENDING ON JURISDICTION.



## IF YOU NEED ASSISTANCE....

For all types of Service and Support information on our products and services please go to our website at **[www.ask.no/support](http://www.ask.no/support)** or **[www.proxima.com](http://www.proxima.com)**

Many resources are available on our website.  
Some examples are:

- Frequently Asked Questions about general projector usage and technical issues
- E-mail support
- Online product registration
- Product data sheets
- Optional accessories
- Technical specifications, interactive image size calculator, laptop activation commands and more!

**ASK Proxima®**

# ***C160/C180***

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